

# MILLIE CHANG

## AI AGENT ENGINEER

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### STRENGTHS

- 💡 **Creative Problem Solver**  
Approaching challenges analytically leads to practical solutions that reduce obstacles.
- 👥 **Client Engagement Champion**  
Strong interpersonal skills foster trust and lead to enhanced team collaboration.
- 🧠 **Innovative Thinker**  
Generating inventive approaches ensures adaptability in tech's fast-paced environment.
- 🗣️ **Technical Communicator**  
Excelling at breaking down complex concepts helps bridge technical gaps with clarity.
- 🤝 **Team Collaborator**  
Valued for encouraging shared goals and memorable success across diverse group dynamics.

### SKILLS

- AI Solutions Development
- Software Integration
- Cloud Platforms (AWS)
- Cloud Platforms (Google Cloud)
- Python Java
- Technical Documentation
- Customer Engagement
- API Development
- Project Management
- Troubleshooting Systems Analysis
- Data Analysis
- User Experience Design

### SUMMARY

Results-driven AI Engineer with over 4 years of experience in developing and deploying AI solutions. Proven track record of collaborating with cross-functional teams to drive customer satisfaction. Strong background in software development, integration, and cloud technologies, coupled with exceptional communication skills for conveying complex ideas effectively. Focused on creating innovative technology solutions that address client needs. Experience includes leading product demonstrations and technical presentations to showcase functionalities. Passionate about delivering meaningful value to clients while managing multiple projects under pressure.

### EXPERIENCE

#### AI Solutions Engineer

Tech Innovations Inc. 📅 June 2024 - Present 📍 Los Angeles, CA

- Collaborate with sales and engineering teams to design AI solutions that fit client specifications.
- Lead product demonstrations and technical presentations showcasing AI-driven functionalities.
  - Develop integration strategies for clients' existing systems ensuring seamless implementation.
  - Create and maintain comprehensive technical documentation supporting onboarding and integration.
  - Drive innovative project outcomes through proactive problem-solving and solution optimization.

#### Technical Consultant

Digital Dynamics LLC 📅 January 2023 - May 2024 📍 Austin, TX

- Provided consulting services focusing on AI integration within enterprise environments.
- Facilitated collaboration between customers and development teams via regular feedback loops.
  - Assisted in troubleshooting and resolving deployment challenges affecting client experiences.
  - Engaged with stakeholders to assess technical compatibility and alignment with needs.
  - Fostered relationships that improved client engagement and satisfaction throughout projects.

#### Junior AI Engineer

Cloud Solutions Group 📅 July 2021 - December 2022 📍 Boston, MA

- Supported senior engineers in the development and enhancement of AI applications.
- Conducted research into emerging AI technologies assessing their business applications.
  - Assisted preparation of user guides and technical documentation for new features.
  - Collegially interacted with team members while promoting a culture of continuous learning.
  - Actively participated in brainstorming sessions contributing ideas for innovative AI solutions.

### LEADERSHIP & AWARDS

- Received Outstanding Project Collaboration Award from Tech Innovations for demystifying AI processes.
- Led a winning team at an AI Hackathon that developed an award-winning predictive analytics tool.

### EDUCATION

#### Bachelor's Degree in Computer Science

University of Washington 🎓 GPA: 3.8 📅 2021 📍 Seattle, WA

**Coursework:** Data Structures, Algorithms, AI Integration, Cloud Computing

Collaboration Tools

Presentation Skills

## LANGUAGES

English Native

Mandarin Proficient

## MY CAREER



- AI Solutions Engineer at Tech Innovations Inc. (2 Years)
- Technical Consultant at Digital Dynamics LLC (1.3 Years)
- Junior AI Engineer at Cloud Solutions Group (1.4 Years)

## CERTIFICATIONS

- AWS Certified Solutions Architect 📅 2023
- Google Cloud Professional Data Engineer 📅 2023

## TECHNICAL SKILLS

- **Programming Languages:** Python, Java
- **Development Frameworks:** TensorFlow, Keras, Scikit-learn
- **Database Technologies:** MySQL, MongoDB, SQL Server
- **Cloud Computing:** AWS, Google Cloud, Azure
- **APIs:** REST, GraphQL, SOAP
- **DevOps Tools:** Docker, Kubernetes, Jenkins
- **Version Control Systems:** Git, Subversion, Mercurial
- **Project Management Tools:** JIRA, Trello, Asana
- **Data Analysis Tools:** Pandas, NumPy, Tableau
- **Collaboration Software:** Slack, Microsoft Teams, Zoom

## PROFESSIONAL AFFILIATIONS

- Member of Women in Machine Learning and Data Science organization, fostering community and mentorship.
- Active volunteer at Code.org, teaching coding skills to youth in underserved communities.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST