

Millie Chang

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SUMMARY

Results-driven AI Engineer with over 4 years of experience in developing and deploying AI solutions. Proven track record of collaborating with cross-functional teams to drive customer satisfaction. Strong background in software development, integration, and cloud technologies, coupled with exceptional communication skills for conveying complex ideas effectively. Focused on creating innovative technology solutions that address client needs. Experience includes leading product demonstrations and technical presentations to showcase functionalities. Passionate about delivering meaningful value to clients while managing multiple projects under pressure.

EXPERIENCE

AI Solutions Engineer

June 2024 - Present

Tech Innovations Inc.

Los Angeles, CA

Collaborate with sales and engineering teams to design AI solutions that fit client specifications.

- Lead product demonstrations and technical presentations showcasing AI-driven functionalities.
- Develop integration strategies for clients' existing systems ensuring seamless implementation.
- Create and maintain comprehensive technical documentation supporting onboarding and integration.
- Drive innovative project outcomes through proactive problem-solving and solution optimization.

Technical Consultant

January 2023 - May 2024

Digital Dynamics LLC

Austin, TX

Provided consulting services focusing on AI integration within enterprise environments.

- Facilitated collaboration between customers and development teams via regular feedback loops.
- Assisted in troubleshooting and resolving deployment challenges affecting client experiences.
- Engaged with stakeholders to assess technical compatibility and alignment with needs.
- Fostered relationships that improved client engagement and satisfaction throughout projects.

Junior AI Engineer

July 2021 - December 2022

Cloud Solutions Group

Boston, MA

Supported senior engineers in the development and enhancement of AI applications.

- Conducted research into emerging AI technologies assessing their business applications.
- Assisted preparation of user guides and technical documentation for new features.
- Collegially interacted with team members while promoting a culture of continuous learning.
- Actively participated in brainstorming sessions contributing ideas for innovative AI solutions.

LEADERSHIP & AWARDS

- Received Outstanding Project Collaboration Award from Tech Innovations for demystifying AI processes.
- Led a winning team at an AI Hackathon that developed an award-winning predictive analytics tool.

EDUCATION

Bachelor's Degree in Computer Science



2021

University of Washington GPA: 3.8

Seattle, WA

Coursework: Data Structures, Algorithms, AI Integration, Cloud Computing

CERTIFICATIONS

- AWS Certified Solutions Architect  2023
- Google Cloud Professional Data Engineer  2023

TECHNICAL SKILLS

- **Programming Languages:** Python, Java
- **Development Frameworks:** TensorFlow, Keras, Scikit-learn
- **Database Technologies:** MySQL, MongoDB, SQL Server
- **Cloud Computing:** AWS, Google Cloud, Azure
- **APIs:** REST, GraphQL, SOAP
- **DevOps Tools:** Docker, Kubernetes, Jenkins

- **Version Control Systems:** Git, Subversion, Mercurial
- **Project Management Tools:** JIRA, Trello, Asana
- **Data Analysis Tools:** Pandas, NumPy, Tableau
- **Collaboration Software:** Slack, Microsoft Teams, Zoom

SKILLS

- AI Solutions Development
- Software Integration
- Cloud Platforms (AWS)
- Cloud Platforms (Google Cloud)
- Python
- Java
- Technical Documentation
- Customer Engagement
- API Development
- Project Management
- Troubleshooting
- Systems Analysis
- Data Analysis
- User Experience Design
- Collaboration Tools
- Presentation Skills

PROFESSIONAL AFFILIATIONS

- Member of Women in Machine Learning and Data Science organization, fostering community and mentorship.
- Active volunteer at Code.org, teaching coding skills to youth in underserved communities.

LANGUAGES

- English (Native)
- Mandarin (Proficient)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST