

# Lincoln Chang

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## SUMMARY

Results-driven AI Hyper Automation Developer with over four years of experience in creating and implementing intelligent automation solutions. Skilled at leveraging AI tools and Microsoft Power Platform for process enhancement. Collaboration with cross-functional teams translates complex needs into effective automation strategies. Proven history of building automation systems that streamline workflows and significantly improve operational efficiency.

## EXPERIENCE

### Senior AI Automation Developer

January 2025 - Present

Tech Innovators LLC

Portland, OR

Spearhead development of automation solutions within the Microsoft Power Platform, driving operational advancements across multiple departments.

- Lead a team in developing automated workflows using Microsoft Power Automate.
- Collaborate with integration teams to build secure RESTful web services for automation.
- Optimize prompts for generative AI tools to enhance output quality.
- Engage stakeholders in feedback sessions to refine automation features.

### Automation Engineer

March 2023 - December 2024

NextGen Automation Corp.

San Francisco, CA

Contributed as an Automation Engineer by creating low-code solutions that streamlined client operations and improved user engagement.

- Developed efficient low-code automation processes that reduced overall project timelines.
- Coordinated with end-users to gather insights, enhancing interface usability and performance.
- Implemented AI document processing systems to boost data accuracy.
- Coordination efforts resulted in high levels of user satisfaction and retention.

### Junior Software Engineer

June 2022 - February 2023

Smart Solutions Group

Los Angeles, CA

Supported the software engineering team by focusing on tool development and integration efforts, contributing to main project objectives.

- Assisted in crafting automation tools closely integrated with cloud services.
- Participated in designing key web services as part of broader project goals.
- Maintained documentation for projects, ensuring adherence to best practices.
- Provided fresh ideas during brainstorming sessions, enriching ongoing projects.

## LEADERSHIP & AWARDS

- Received Employee of the Month for exceptional project leadership at Tech Innovators LLC.
- Awarded Best Innovative Solution for deployment of AI-driven automation systems at NextGen Automation Corp.

## EDUCATION

### Bachelor's Degree in Computer Science

2022

University of Washington GPA: 3.8

Seattle, WA

**Coursework:** Software Development, Database Management, Cloud Computing, AI Technologies

## CERTIFICATIONS

- Microsoft Certified: Power Platform Developer Associate 📅 2023
- AI and Machine Learning Fundamentals 📅 2024

## TECHNICAL SKILLS

- **Automation Tools:** Microsoft Power Automate, UiPath, Zapier
- **Programming Languages:** Python, JavaScript, C#
- **Project Management Tools:** Trello, Asana, JIRA
- **Database Management Systems:** SQL Server, MySQL, Oracle
- **AI Development Frameworks:** TensorFlow, Pytorch, Azure ML

- **API Technologies:** REST, SOAP, GraphQL
- **Cloud Providers:** AWS, Azure, Google Cloud
- **Collaboration Tools:** Slack, Microsoft Teams, Zoom
- **Version Control Systems:** Git, GitHub, Bitbucket
- **Documentation Tools:** Confluence, SharePoint, Notion

**SKILLS**

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- AI Tools
- Microsoft Power Platform
- Prompt Engineering
- RESTful APIs
- Cloud Platforms
- Automation Solutions
- Workflow Strategy
- Data Processing
- Integration Techniques
- Stakeholder Engagement
- Feedback Implementation
- Web Services
- Low-Code Development
- Document Analysis
- User Experience Design
- Project Management

**PROFESSIONAL AFFILIATIONS**

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- Active member of the Seattle Software Developers Group, facilitating knowledge sharing and networking among developers.
- Volunteer at Code.org teaching youth about programming and automation technologies.

**LANGUAGES**

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- English (Native)
- Mandarin (Proficient)

**ADDITIONAL INFORMATION**

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**Work Status** : Authorized to work in United States. No sponsorship required.

**REFERENCES**

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AVAILABLE ON REQUEST