

# Emily Johnson

## AI Product Owner

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### STRENGTHS

- Leadership Skills**  
Guided cross-functional teams through project life cycles while building trust and commitment.
- Communication Ability**  
Fostered strong relationships with both internal teams and external stakeholders, enhancing project outcomes.
- Problem Solving**  
Adapted to challenges swiftly by proposing practical solutions that improved overall team efficiency.
- Agile Methodologies**  
Implemented Scrum practices effectively, increasing velocity and team satisfaction levels.
- Analytical Thinking**  
Utilized data insights to inform decision-making, resulting in optimized product strategies.

### SKILLS

Agile Methodologies

Machine Learning

Technical Writing

Stakeholder Management

JIRA and Confluence

Microsoft M365 Suite

### LANGUAGES

English Native

Spanish Proficient

### SUMMARY

Dynamic AI Product Owner with over 8 years leading product strategy and executing innovative solutions in tech. Proven track record managing cross-functional teams for successful AI-driven software launches; focused on user needs and market demands. Expertise in Agile methodologies and strong understanding of machine learning technologies enhances ability to deliver high-quality solutions. Excellent communication and leadership skills drive effective task prioritization while adhering to quality standards. Partnering with stakeholders translates business needs into functional technology solutions, ensuring alignment between goals and technical execution.

### EXPERIENCE



#### AI Product Owner

NextGen Tech Solutions  March 2021 - Present  Bellevue, WA

Oversaw development and deployment of AI product solutions, collaborating closely with engineers and data scientists. Led product backlog prioritization to ensure alignment with customer needs and business objectives. Conducted training sessions that enhanced user engagement, providing clear insights into product functionality. Remained current on trends in AI and machine learning to inform tool and framework evaluations.

- Manage product vision and strategy aligned with technical resources.
- Coordinate between development teams and business units to meet project deadlines.
- Translate business requirements into actionable stories and acceptance criteria.
- Regularly engage with stakeholders, maintaining open lines of communication regarding product updates.



#### Senior Business Analyst

Innovatech Corp.  June 2018 - February 2021  Portland, OR

Managed cross-functional teams to deliver high-quality software products within budget and time constraints. Analyzed and documented business processes to identify required improvements in system functionalities. Collaborated with development teams to ensure clear comprehension of user stories, enhancing implementation accuracy.

- Facilitated stakeholder engagements to gather essential requirements shaping project scope.
- Documented detailed specifications translating complex business needs into system improvements.
- Prioritized features aligning with organizational change management initiatives.
- Evaluated project timelines, regularly reporting progress and challenges to leadership.

#### Business Analyst

Smart Solutions LLC  August 2015 - May 2018  San Francisco, CA

Supported the product management team in developing new software features tailored to user requirements and market dynamics. Actively facilitated meetings, ensuring stakeholder requirements were captured accurately and relayed for project updates. Assisted in refining and prioritizing backlogs through effective collaboration with various teams.

- Collected user feedback to guide the evolution of existing software features.
- Worked with technical writing teams to create user documentation and manuals.
- Collaborated on agile review processes, contributing insights to improve workflows.
- Employed Jira and Confluence to manage projects efficiently, optimizing team performance.

### LEADERSHIP & AWARDS

- Received Employee of the Year award for initiating a successful AI product launch.
- Recognized as a top performer for outstanding project management skills, consistently exceeding targets.

### EDUCATION

Bachelor's Degree in Computer Science

## MY CAREER

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- AI Product Owner at NextGen Tech Solutions (5.2 Years)
- Senior Business Analyst at Innovatech Corp. (2.7 Years)
- Business Analyst at Smart Solutions LLC (2.8 Years)

University of Washington 🎓 GPA: 3.7 📅 2015 📍 Seattle, WA

**Coursework:** *Data Structures, Algorithms, Machine Learning, Software Engineering*

## CERTIFICATIONS

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- Certified Scrum Master (CSM) 📅 2020
- Certified Business Analysis Professional (CBAP) 📅 2019

## TECHNICAL SKILLS

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- **Project Management Tools:** JIRA, Trello, Asana
- **Development Technologies:** Python, R, Java
- **Machine Learning Frameworks:** TensorFlow, PyTorch, Scikit-learn
- **Cloud Platforms:** AWS, Azure, Google Cloud
- **Data Visualization Tools:** Tableau, Power BI, Matplotlib
- **Collaboration Software:** Slack, Microsoft Teams, Zoom
- **Documentation Tools:** Confluence, SharePoint, Notion
- **Version Control Systems:** Git, Bitbucket, GitHub
- **Testing Frameworks:** JUnit, Selenium, Postman
- **Database Management:** SQL, NoSQL, Oracle

## PROFESSIONAL AFFILIATIONS

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- Member of IEEE Computer Society, contributing to ongoing discussions in tech innovations.
- Volunteer with local coding bootcamps, mentoring students interested in AI and software development.

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST