

# Reyna Melendez

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## SUMMARY

Dedicated Clinical Pharmacist with a strong foundation in outpatient care, equipped to provide advanced pharmacy services. Skilled at collaborating within healthcare teams, focusing on medication management and patient education. Experience utilizing EMR platforms for documentation and ensuring treatment continuity. Demonstrated ability to enhance health outcomes through effective communication and customer service. Committed to continuous learning and attaining board certification shortly after hiring. Excited about the opportunity to contribute expertise to Prime Healthcare's ambulatory services.

## EDUCATION

**Doctor of Pharmacy (PharmD)**  
University of Illinois at Chicago    GPA: 3.8  
*Coursework: Pharmaceutical Sciences, Patient Care, Clinical Pharmacy Practice, Therapeutics*

2026  
Chicago, IL

## TECHNICAL SKILLS

- **Pharmacy Software:** PioneerRx, QS/1, McKesson Pharmacy System
- **EMR Systems:** Epic, Cerner, Allscripts
- **Clinical Guidelines:** NCCN, ASHP, CDC
- **Patient Consultation Tools:** UpToDate, Lexicomp, Micromedex
- **Inventory Management:** Omnicare, MAR, Rx30
- **Regulatory Compliance:** 340B Program, HIPAA, OSHA
- **Collaboration Platforms:** Microsoft Teams, Slack, Zoom
- **Quality Improvement Programs:** IRB, CQI, PDSA
- **Research Methodologies:** Quantitative, Qualitative, Mixed Methods
- **Professional Development:** ACPE, CEs, Webinars

## SKILLS

- Medication Therapy Management
- Patient Education
- EMR Proficiency
- Clinical Research
- Strong Communication Skills
- Customer Service Excellence

## EXPERIENCE

**Clinical Pharmacist Intern**  
University Research Lab

June 2025 - Present  
Chicago, IL

Supports pharmacy operations in an outpatient clinic focusing on oncology patients. Manages comprehensive medication therapy, collaborates on treatment plans, and engages educational sessions with patients. Engaged in quality improvement initiatives and clinical discussions to foster better healthcare delivery.

- Conducted detailed medication therapy management for oncology patients, enhancing therapeutic outcomes.
- Collaborated closely with healthcare professionals to develop personalized treatment plans, ensuring optimized medication use.
- Documented all patient interactions accurately in EMR systems for seamless information transfer among staff.
- Facilitated patient education sessions, improving awareness regarding adherence and potential side effects of therapies.
- Actively contributed insights during quality improvement projects, focusing on specialty pharmacy enhancement.
- Participated in clinical pharmacy rounds, effectively presenting cases and clinical recommendations to peers.

**Pharmacy Intern**  
Health Solutions Pharmacy

January 2024 - May 2025  
Chicago, IL

Contributed to community pharmacy efforts while gaining practical experience, managing patient consultations alongside prescription dispensing. Aided in implementing programs to improve operational efficiency.

- Assisted pharmacy team in fulfilling prescriptions while ensuring optimal patient engagement and satisfaction.
- Engaged proactively with patients regarding their medication regimens and overall health status.
- Aided implementation of the 340B drug pricing program, assuring compliance with federal regulations.
- Developed informative materials to support patients in chronic disease management strategies.
- Managed inventory ordering and control activities to prevent stock shortages, ensuring uninterrupted service.
- Collaborated on projects aiming to streamline workflows, significantly shortening patient wait time.

**LEADERSHIP & AWARDS**

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- Dean's List, University of Illinois at Chicago, 2024, 2025
- Recipient of the Pharmacy Student Research Scholarship, 2025

**CERTIFICATIONS**

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- Registered Pharmacist License, State of Illinois 📅 2026
- Board Certification in Pharmacotherapy (BCPS) 📅 2027

**PROFESSIONAL AFFILIATIONS**

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- Member, American Pharmacists Association, 2024 – Present
- Volunteer, Community Health Awareness Program, 2023 – Present

**LANGUAGES**

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- English (Native)   • Spanish (Proficient)

**ADDITIONAL INFORMATION**

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**Work Status** : Authorized to work in United States. No sponsorship required.

**REFERENCES**

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AVAILABLE ON REQUEST