

Reyna Melendez

Ambulatory Clinical Pharmacist

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STRENGTHS

-  **Strong Communication Skills**
Foster positive exchanges with both patients and colleagues, promoting clear understanding and collaboration.
-  **Customer Service Excellence**
Delivers attentive and tailor-made services that enhance patient loyalty and trust.
-  **Medication Therapy Management**
Utilizes systematic approaches to optimize medication regimens for patient safety and efficacy.
-  **Patient Education**
Imparts crucial knowledge related to medications, fostering improved health outcomes through adherence.
-  **Attention to Detail**
Sets high standards for accuracy in both documentation and medication management, protecting patient safety.

SKILLS

- Medication Therapy Management
- Patient Education
- EMR Proficiency
- Clinical Research
- Strong Communication Skills
- Customer Service Excellence

LANGUAGES

- | | |
|---------|------------|
| English | Native |
| Spanish | Proficient |

SUMMARY

Dedicated Clinical Pharmacist with a strong foundation in outpatient care, equipped to provide advanced pharmacy services. Skilled at collaborating within healthcare teams, focusing on medication management and patient education. Experience utilizing EMR platforms for documentation and ensuring treatment continuity. Demonstrated ability to enhance health outcomes through effective communication and customer service. Committed to continuous learning and attaining board certification shortly after hiring. Excited about the opportunity to contribute expertise to Prime Healthcare's ambulatory services.

EDUCATION

Doctor of Pharmacy (PharmD)

University of Illinois at Chicago  GPA: 3.8  2026  Chicago, IL

Coursework: Pharmaceutical Sciences, Patient Care, Clinical Pharmacy Practice, Therapeutics

TECHNICAL SKILLS

- Pharmacy Software:** PioneerRx, QS/1, McKesson Pharmacy System
- EMR Systems:** Epic, Cerner, Allscripts
- Clinical Guidelines:** NCCN, ASHP, CDC
- Patient Consultation Tools:** UpToDate, Lexicomp, Micromedex
- Inventory Management:** Omnicare, MAR, Rx30
- Regulatory Compliance:** 340B Program, HIPAA, OSHA
- Collaboration Platforms:** Microsoft Teams, Slack, Zoom
- Quality Improvement Programs:** IRB, CQI, PDSA
- Research Methodologies:** Quantitative, Qualitative, Mixed Methods
- Professional Development:** ACPE, CEs, Webinars

EXPERIENCE

Clinical Pharmacist Intern

University Research Lab  June 2025 - Present  Chicago, IL

Supports pharmacy operations in an outpatient clinic focusing on oncology patients. Manages comprehensive medication therapy, collaborates on treatment plans, and engages educational sessions with patients. Engaged in quality improvement initiatives and clinical discussions to foster better healthcare delivery.

- Conducted detailed medication therapy management for oncology patients, enhancing therapeutic outcomes.
- Collaborated closely with healthcare professionals to develop personalized treatment plans, ensuring optimized medication use.
- Documented all patient interactions accurately in EMR systems for seamless information transfer among staff.
- Facilitated patient education sessions, improving awareness regarding adherence and potential side effects of therapies.
- Actively contributed insights during quality improvement projects, focusing on specialty pharmacy enhancement.
- Participated in clinical pharmacy rounds, effectively presenting cases and clinical recommendations to peers.

Pharmacy Intern

Health Solutions Pharmacy  January 2024 - May 2025  Chicago, IL

Contributed to community pharmacy efforts while gaining practical experience, managing patient consultations alongside prescription dispensing. Aided in implementing programs to improve operational efficiency.

MY CAREER



- Clinical Pharmacist Intern at University Research Lab (1.1 Years)
- Pharmacy Intern at Health Solutions Pharmacy (1.3 Years)

- Assisted pharmacy team in fulfilling prescriptions while ensuring optimal patient engagement and satisfaction.
- Engaged proactively with patients regarding their medication regimens and overall health status.
- Aided implementation of the 340B drug pricing program, assuring compliance with federal regulations.
- Developed informative materials to support patients in chronic disease management strategies.
- Managed inventory ordering and control activities to prevent stock shortages, ensuring uninterrupted service.
- Collaborated on projects aiming to streamline workflows, significantly shortening patient wait time.

LEADERSHIP & AWARDS

- Dean's List, University of Illinois at Chicago, 2024, 2025
- Recipient of the Pharmacy Student Research Scholarship, 2025

CERTIFICATIONS

- Registered Pharmacist License, State of Illinois 📅 2026
- Board Certification in Pharmacotherapy (BCPS) 📅 2027

PROFESSIONAL AFFILIATIONS

- Member, American Pharmacists Association, 2024 – Present
- Volunteer, Community Health Awareness Program, 2023 – Present

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST