

LUKA BERG

ASSOCIATE CLOUD ENGINEER

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STRENGTHS

- 🔧 **Incident Response**
During a service disruption, traced signals across CloudWatch and Linux logs, restored access, and became a trusted escalation partner.
- 🗣️ **Clear Communication**
Distributed teams received concise blocker updates through Jira and Confluence; project leads frequently relied on those handoffs.
- 🔗 **Infrastructure as Code**
Terraform turned repeated environment work into reviewable modules. A practical change made prototypes easier to reproduce and audit.
- 🔒 **Security Mindset**
Access reviews connected IAM, RBAC, ACLs, and WAF decisions with mission needs; security partners valued clear evidence.
- 👥 **Customer Partnership**
Customer representatives stayed informed during releases and maintenance, building confidence through plain updates and dependable follow-through.

SKILLS

AWS Microsoft Azure
Google Cloud Terraform Docker
Kubernetes Microservices Git
GitLab ArgoCD Flux Jira
Confluence Cloud Networking
Agile Development

SUMMARY

Associate Cloud Engineer with four years supporting **secure cloud** infrastructure, platform operations, customer delivery, and regulated defense programs. Active **Secret clearance** supports mission work, with eligibility for Top Secret and **Sensitive Compartmented Information**. Hands-on delivery spans AWS, Azure, Google Cloud, Terraform, Docker, Kubernetes, GitLab, ArgoCD, Jira, and Confluence. Builds repeatable **Infrastructure as Code**, cloud networking, RBAC, IAM, security groups, WAF controls, environment prototypes, and migration plans. Brings calm incident response during 24X7 on-call rotations, clear updates for distributed teams, and practical problem solving for internal stakeholders. Motivated by mission-focused engineering that improves reliability, security, efficiency, and customer confidence across secure cloud services.

EXPERIENCE

Cloud Engineer

Ironwood Federal Technologies 📅 January 2025 - Present 📍 Syracuse, New York

Owns secure AWS and Azure platform operations for 14 mission applications, guiding infrastructure delivery, release controls, customer support, and sustainment across distributed Agile teams.

- Standardized Terraform modules for AWS networking, storage, IAM, and Linux provisioning across 14 mission applications.
- Promoted Docker microservices through GitLab and ArgoCD, using peer review and controlled rollback procedures.
- Hardened **security groups**, network ACLs, private endpoints, and WAF rules with **information security** reviewers.
- Resolved 24X7 incidents through CloudWatch, **Azure Monitor**, and Linux logs, restoring **customer access** quickly.
- Tracked Jira dependencies and Confluence blockers across three distributed Agile teams, improving engineering handoffs.
- Prototyped migration environments, validated transfer integrity, and documented **sustainment** runbooks for **operations** personnel.

Associate Cloud Engineer

Blue Mesa Systems Group 📅 September 2023 - December 2024 📍 Albany, New York

Supported AWS and Azure development, test, and production accounts while delivering reproducible infrastructure, identity controls, container deployments, and customer-facing Agile operations.

- Resolved AWS and Azure infrastructure requests across development, test, and **production workloads** through documented procedures.
- Converted recurring environment builds into Terraform workflows with variable controls and review gates for auditability.
- Configured **AWS IAM**, **Azure AD**, and RBAC assignments using least-privilege access for application teams.
- Containerized two internal services with Docker and Kubernetes, documenting **health checks** and recovery steps.
- Investigated storage, network, Windows, and Linux issues with engineering and security stakeholders through Confluence.
- Presented sprint progress, **release readiness**, **blockers**, and maintenance risks during customer Agile ceremonies.

LANGUAGES

English	Native
German	Intermediate

MY CAREER



- Cloud Engineer at Ironwood Federal Technologies (1.7 Years)
- Associate Cloud Engineer at Blue Mesa Systems Group (1.2 Years)
- Cloud Operations Analyst at Cedar Ridge Cloud Services (11 Months)

Cloud Operations Analyst

Cedar Ridge Cloud Services 📅 September 2022 - August 2023 📍 Rochester, New York

Monitored mixed Linux and Windows cloud operations for government program teams, supporting access changes, migrations, maintenance, incident communications, and service documentation.

- Monitored AWS and Azure health, access events, **storage** capacity, and **network** alerts for government teams.
- Executed approved account, security group, and IAM changes through ticketed workflows with review evidence.
- Updated **GitLab** deployment scripts and runbooks using branch controls and peer review before shared releases.
- Cataloged application dependencies and validated test transfers during **cloud migration** assessments for senior engineers.
- Verified service recovery during scheduled maintenance and after-hours escalation coverage using approved operational runbooks.
- Created **Jira** dashboards and **Confluence** articles clarifying incident trends, requests, and infrastructure queue ownership.

PROJECTS

Secure Multi-Cloud Migration Prototype 📅 2024

A stalled migration became a useful test bed. Prototyped AWS and Azure environments with Terraform, mapped application dependencies, validated data transfers, and documented decisions for dependable production planning.

Container Release Control Framework 📅 2023

A small deployment issue exposed a larger need for consistency. Built Docker and Kubernetes release patterns with GitLab, ArgoCD, health checks, resource limits, and rollback guidance.

LEADERSHIP & AWARDS

- Received Ironwood Federal Technologies Mission Support Recognition for dependable incident response and customer communication.
- Earned team recognition at Blue Mesa Systems Group for reproducible Terraform environments and clear operational documentation.
- Selected as a peer resource for cloud access reviews, migration planning, and distributed Agile delivery coordination.

EDUCATION

Bachelor's Degree in Information Technology

Rochester Institute of Technology 🎓 GPA: 3.7 📅 2022 📍 Rochester, New York

Coursework: Cloud Computing, Network Security, Systems Administration, Database Management, Agile Development

CERTIFICATIONS

- CompTIA Security+ 📅 2023
- AWS Certified Solutions Architect - Associate 📅 2024
- Microsoft Certified: Azure Administrator Associate 📅 2025

TECHNICAL SKILLS

- **Cloud Platforms:** AWS, Microsoft Azure, Google Cloud
- **Infrastructure as Code:** Terraform, reusable modules, variable controls
- **Containers and Orchestration:** Docker, Kubernetes, health checks
- **Source Control and Delivery:** Git, GitLab, ArgoCD, Flux
- **Agile Delivery Tools:** Jira, Confluence, sprint ceremonies
- **Operating Systems:** Linux, Windows Server, shell scripting
- **Cloud Networking:** Network ACLs, security groups, private endpoints
- **Web Application Security:** WAF, hardened configurations, security reviews
- **Identity and Access:** RBAC, AWS IAM, Azure AD

- **Monitoring and Logging:** Amazon CloudWatch, Azure Monitor, centralized Linux logs
- **Migration Engineering:** Cloud adoption, environment prototyping, data migration
- **Development Methods:** Agile development, full life cycle development, peer review

PROFESSIONAL AFFILIATIONS

- Member, Armed Forces Communications and Electronics Association, supporting secure technology exchange and mission-focused engineering.
- Member, Cloud Native Computing Foundation community, following Kubernetes operations, delivery patterns, and platform reliability discussions.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST