

Ava Thompson

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SUMMARY

Dedicated data analyst with over three years in eCommerce analytics, specializing in managing digital infrastructures and deriving actionable insights. Adept at leveraging Google Analytics, BigQuery, SQL, and Power BI for report development and dashboard creation. Collaboration with cross-functional teams has fostered a strong environment to define success metrics tailored for ongoing projects. Consistently utilized A/B testing methodologies to enhance user engagement, leading to notable increases in customer satisfaction. Excited to contribute expertise in data management and insights generation to inspire growth at Data Solutions Corp.

EXPERIENCE

Associate eCommerce Data Analyst

June 2021 - Present

Data Insights Group

Milwaukee, WI

Drove the oversight of eCommerce data infrastructure while delivering precise reporting on digital analytics. Created comprehensive reports and dashboards using Google Analytics and other tools to support strategic initiatives.

- Managed eCommerce data systems ensuring precise analytics reporting.
- Developed visual dashboards with Google Analytics, enhancing visibility into key trends.
- Collaborated across teams to outline KPIs focused on project performance.
- Conducted meetings integrating data insights to refine strategies throughout projects.
- Led A/B test initiatives which resulted in measurable enhancements in customer satisfaction.

Junior Data Analyst

May 2019 - May 2021

Tech Solutions Inc.

Milwaukee, WI

Supported digital analytics data management, assisting in the creation of effective reporting frameworks for internal stakeholders. Analyzed collected data to improve online marketing efforts.

- Assisted in maintaining the accuracy of digital analytics data for reporting.
- Collaborated to deploy tracking systems ensuring data collection efficiency.
- Performed quality assessments on data sets verifying integrity.
- Revamped reporting procedures that improved accessibility and clarity of data summaries.

LEADERSHIP & AWARDS

- Recognized with Employee of the Month for exceptional contributions in data analysis.
- Received commendation for innovative solutions enhancing project data reporting.

EDUCATION

Bachelor's Degree in Information Systems

2019

University of Wisconsin-Milwaukee GPA: 3.8

Milwaukee, WI

Coursework: Data Structures, Database Management, Web Analytics, E-Commerce Strategies

CERTIFICATIONS

- Google Analytics Certification 2020
- SQL Fundamentals Certification 2021

TECHNICAL SKILLS

- **Data Management Tools:** Google Analytics, BigQuery, SQL
- **Visualization Tools:** Power BI, Tableau, D3.js
- **Testing Frameworks:** Optimizely, VWO, Google Optimize
- **Programming Languages:** Python, R, JavaScript
- **Reporting Tools:** Tableau, Power BI, Microsoft Excel
- **Web Analytics Tools:** Google Analytics, Adobe Analytics, Piwik
- **Project Management Tools:** JIRA, Trello, Asana
- **Database Management Systems:** MySQL, PostgreSQL, MongoDB
- **Marketing Automation Platforms:** HubSpot, Marketo, MailChimp
- **Agile Methodologies:** Scrum, Kanban, Lean

SKILLS

- Google Analytics
- SQL
- PowerBI
- A/B Testing
- Data Visualization
- Digital Analytics
- Project Management
- BigQuery
- Reporting Development
- E-Commerce Strategy
- Cross-Functional Collaboration
- UX Optimization
- Data Cleanliness Assessment
- Database Management
- KPI Definition

PROFESSIONAL AFFILIATIONS

- Active Member of the Data Analytics Association, participating in workshops.
- Volunteer contributor to local community education programs focusing on STEM.

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST