

STRENGTHS

-  **Customer-Centric Approach**
Consistently focused on exceeding customer expectations, cultivating loyalty in clients eager to return.
-  **Adaptability**
Quickly grasped complex repair techniques which improved overall workflow at training settings.
-  **Effective Communication**
Used clear verbal and written communication, enhancing safety and comprehension among training participants.
-  **Team Collaboration**
Frequently engaged peers in collaborative efforts, fostering an environment conducive to shared learning.
-  **Problem-Solving Skills**
Identified and resolved issues swiftly, ensuring smooth operations during maintenance procedures.

SKILLS

- Auto Glass Repair
- Customer Service Problem Solving
- Technical Communication
- Team Collaboration
- Safety Compliance
- Hands-On Training
- Documentation Management
- Power Tools Usage
- Repair Technique Analysis
- Chemical Safety Protocols
- Creative Problem Solving
- Workshop Facilitation

SUMMARY

Dedicated Auto Technician Trainee with hands-on vehicle glass repair experience and a commitment to quality. Proficient in utilizing modern tools and technology for effective repairs. Developed strong customer service skills through positive and engaging client interactions. Engaged in continuous learning under experienced technicians, embodying the GlassPro Spirit of positivity and teamwork. Several successful projects illustrate adaptation to new environments while delivering exceptional results and encouraging collaboration among peers.

EDUCATION

High School Diploma

Austin High School  GPA: 3.7  2024  Austin, TX

Coursework: General Education, Automotive Technology, Mathematics, English Literature

TECHNICAL SKILLS

- **Repair Technologies:** Replacement Windows, Express Glass, Windshield Repair Kits
- **Management Systems:** Mobile Resource Management, Work Order Tracking, Customer Communication Platforms
- **Tools and Equipment:** Hand Tools, Power Tools, Cleaning Supplies
- **Safety Standards:** OSHA Guidelines, Safety Data Sheets, Personal Protective Equipment
- **Professional Development:** Hands-On Training, Workshops Attended, Industry Conferences
- **Communication Technologies:** Cellular Phones, Computers, Email Piping System
- **Quality Control Measures:** Inspection Protocols, Performance Evaluations, Customer Feedback Processes
- **Vehicle Operation:** Multi-Vehicle Operations, Maintenance Checks, Driving Laws Compliance
- **Documentation Practices:** Work Order Processing, Daily Reports, Quality Assessments
- **Collaboration Frameworks:** Team Projects, Risk Mitigation Strategies, Group Training Sessions

EXPERIENCE

- Auto Glass Repair Simulator
- University Project  January 2026 - August 2026  Austin, TX
- Collaborated on a project simulating vehicle glass repair, enabling effective training for automotive students. This initiative involved creating a model showcasing GlassPro fitting techniques under expert guidance, which significantly enhanced workshop participation and engagement.
- Developed simulation models for repairing vehicle glass, facilitating hands-on learning.
 - Conducted workshops enhancing practical skills for over 50 automotive students.
 - Ensured high safety and quality standards were met throughout project activities.
 - Utilized industry-standard tools and methodologies to showcase problem-solving capabilities.
 - Presented findings to faculty, earning praise for clarity and effectiveness.
 - Managed project timelines efficiently, resulting in comprehensive completions.
- Automotive Repair Techniques
- Academic Research  September 2025 - December 2025  Austin, TX
- Explored innovative auto glass repair methods, contributing significant research outcomes relevant to current standards. Collaborated heavily with industry professionals, allowing real-world insights to shape theoretical perspectives.
- Researched cutting-edge methods concerning auto glass repair techniques and safety protocols.
 - Analyzed chemical handling in automotive repairs, focusing on necessary safety standards.
 - Created reports that informed academic discourse on repair best practices.
 - Designed presentations for conferences, showcasing vital research findings.
 - Produced guides for student safety and tool usage during repairs.
 - Engaged actively with experts, gaining valuable real-world insights.

Research Methodologies

Presentation Skills Peer Evaluation

LANGUAGES

English Native

MY CAREER



- Auto Glass Repair Simulator at University Project (7 Months)
- Automotive Repair Techniques at Academic Research (3 Months)
- Vehicle Maintenance Practices at Student Lab (4 Months)

Vehicle Maintenance Practices

Student Lab 📅 January 2025 - May 2025 📍 Austin, TX

- Supported laboratory instruction focused on vehicle maintenance, collaborating effectively with peers to promote safe equipment use. Maintained an organized lab space, adhering rigorously to safety compliance and providing constructive feedback.
- Facilitated peer training on power tools and equipment usage for glass repair.
 - Conducted practical demonstrations significantly boosting peers' understanding.
 - Maintained cleanliness and organization, meeting all safety protocols.
 - Evaluated and provided critical feedback to improve student performance.
 - Documented ongoing lab activities, creating a resource for future classes.
 - Enhanced lab experiences by spearheading collaborative learning initiatives.

LEADERSHIP & AWARDS

- Dean's List (2025)
- Automotive Technology Scholarship Recipient (2024)

CERTIFICATIONS

- GlassPro SafeTech™ Certification 📅 2026

PROFESSIONAL AFFILIATIONS

- Member, Automotive Technology Club (2023 – Present)
- Volunteer, Community Car Care Days (2022 – Present)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST