

STRENGTHS

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Attention to Detail

Consistently produced top-notch installations, emphasizing trim quality that improved after-service feedback.
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Effective Communication

Outlined project scopes clearly with customers, which encouraged confidence in proposed solutions.
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Team Collaboration

Earned admiration from coworkers, reliably offering insights and support during challenging tasks.
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Technical Problem-Solving

Inventive approaches derived reliable resolutions for accountable electrical system concerns.
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Adaptability

Achieved excelled familiarity with constantly evolving automotive technologies due to ongoing learning commitment.

SKILLS

Automotive Electronics Installation

Problem Solving

Electrical Diagnostics

Customer Service

Team Collaboration

Attention to Detail

Audio System Integration

Wiring Best Practices

Safety Procedures

Fabrication Skills 12V Installations

Diagnostic Equipment

Power Tools Proficiency

Customer Relations

SUMMARY

Experienced Automotive Electronics Technician with over six years in installing advanced automotive technologies. Expertise includes integrating audio systems, security devices, and various electronic components while ensuring compliance with quality and safety standards. Focused on diagnosing electrical issues swiftly and providing innovative solutions for optimal performance. Strong commitment to professional growth promotes staying relevant with the latest installation techniques. The collaborative ethos within teams drives a shared passion for enhancing customer experiences, resulting in long-lasting relationships and high levels of satisfaction.

EXPERIENCE

Automotive Electronics Installer

SoundWave Solutions

 June 2022 - Present

 Chattanooga, TN

Focusing on aftermarket audio and electronic component integration, contributed significantly to the team's achievements by maintaining high-quality installations across diverse vehicle models. Applied precise diagnosis and resolution methods, elevating customer satisfaction through reliable service delivery.

- Installed and integrated state-of-the-art audio systems and 12V electronics, prioritizing performance and thorough customer satisfaction.
- Effectively diagnosed complex wiring problems to enhance reliability and ensure quality service.
- Collaborated closely with a dynamic team to deliver exceptional customer experiences based on strong craftsmanship principles.
- Executed comprehensive testing on each installation, aligning with corporate standards and surprising customers consistently.
- Maintained an organized workspace reflecting a strong commitment to safety and diligent craftsmanship throughout all installations.
- Engaged in continuous training to remain informed of emerging trends and advancements across automotive installation techniques.

12V Technician

AutoTech Hub

 March 2019 - May 2022

 Memphis, TN

Secured experience as a 12V technician promoting both safety and convenience through technology upgrades in various vehicles. Developed fabrication skills that supported unique installs, enhancing aesthetic value significantly during consumer interactions.

- Successfully installed security systems and remote starters, resulting in higher safety standards for client vehicles.
- Employed power tools coupled with diagnostic equipment while consistently achieving remarkable quality in installations.
- Cultivated fabrication skills necessary for custom dash kits, allowing for increased customer customizations in projects.
- Facilitated seamless integrations of contemporary connectivity options like Apple CarPlay and Android Auto into clients' vehicles.
- Joined forces with colleagues to creatively solve intricate wiring and integration issues for optimal functionality.
- Earned commendations from clientele leading to increased referrals and repeat business opportunities.

Junior Installer

ElectroAuto Services

 January 2016 - February 2019

 Nashville, TN

Functioned under seasoned technicians gaining insight into initial stages of automotive electronics, leading to foundational skills development. Collaborated on modifications improving both vehicle aesthetics and functions, fostering teamwork across projects.

- Assisted with significant audio and accessory installations, establishing early expertise in efficient implementation.

Troubleshooting Techniques

Innovative Solutions

LANGUAGES

English Native

Spanish Proficient

MY CAREER



● Automotive Electronics
Installer at SoundWave Solutions
(4.2 Years)

● 12V Technician at AutoTech
Hub (3.2 Years)

● Junior Installer at
ElectroAuto Services (3.1 Years)

- Gained practical knowledge by diagnosing foundational electrical issues, developing essential problem-solving capabilities.
- Actively took part in team efforts aimed at enhancing vehicle functionalities through tailored installations.
- Ensured readiness by maintaining tools/equipment for daily operation execution, encouraging workplace efficiency.
- Developed communication prowess synergizing towards common objectives while displaying teamwork effectively.
- Completed safety protocols training setting a solid groundwork needed to thrive in eventual independence.

LEADERSHIP & AWARDS

- Recipient of Customer Service Excellence Award for outstanding care and support.
- Recognized as Employee of the Month for consistently exceeding installation quality expectations.

EDUCATION

Associate of Applied Science in Automotive Technology

Tennessee College of Applied Technology 🎓 GPA: 3.8 📅 2016 📍 Knoxville, TN

Coursework: Auto Electronics, Vehicle Repair, Electrical Systems, Diagnostics

CERTIFICATIONS

- MECP Certification 📅 2020
- ASE Certification in Electrical/Electronic Systems 📅 2018

TECHNICAL SKILLS

- **Electrical Systems:** Vehicle Wiring, Harnesses, Modules
- **Installation Tools:** Soldering Iron, Multimeter, Power Drill
- **Audio Technology:** Aftermarket Sound Systems, Bluetooth Integration, Amplifiers
- **Security Systems:** Remote Starters, GPS Tracking, Backup Cameras
- **Software Applications:** CAD Software, Diagnostic Apps, Inventory Management
- **Testing Methods:** Multimeter Tests, Signal Analysis, Functionality Checks
- **Code Compliance:** Automotive Safety Standards, Manufacturer Specifications, National Regulations
- **Customer Engagement Tools:** Feedback Surveys, Relationship Management, Follow-Up Protocols
- **Training Modules:** Workshops, Online Courses, Industry Seminars
- **Configuration Techniques:** Amp Rack Design, Dash Kit Fabrication, Wiring Customization

PROFESSIONAL AFFILIATIONS

- Active member of the National Association of Mobile Electronics Technicians.
- Participated in community workshops to share automated electronics installation best practices.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST