

Ava Velasquez

Bakery Cake Decorator

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 Montgomery, AL 36104

STRENGTHS

-  **Customer Engagement**
Consistently elevate customer interactions, creating lasting connections through personalized service.
-  **Team Collaboration**
Foster supportive relationships with team members, creating an enjoyable work atmosphere focused on collective success.
-  **Product Presentation**
Enhance visual appeal of products through attractive decorations and careful arrangement in display cases.
-  **Quality Control**
Commit to maintaining high-quality standards at every stage of production and presentation.
-  **Efficient Workflow**
Employ time management techniques to maintain productivity while handling multiple tasks effectively.

SKILLS

- Cake Decoration
- Customer Service
- Food Safety
- Team Collaboration
- Time Management
- Inventory Management
- Sanitation Practices
- Pastry Preparation
- Equipment Operation
- Order Fulfillment
- Inventory Tracking
- Presentation Skills
- Recipe Development
- Communication

SUMMARY

Dedicated professional passionate about creating cakes and pastries that not only look great but taste incredible. Years spent honing cake decoration techniques while ensuring product quality meets the highest standards drive a reputation for excellence. Known for delivering exceptional customer service, regularly helping customers choose or customize their special orders, fostering lasting relationships. Strong experience in team collaboration builds a positive work environment and boosts associate morale. Working effectively under pressure and maintaining workspace cleanliness reflects a commitment to sanitation and safety. Excited to contribute skills and enthusiasm at Sweet Treats Bakery.

EXPERIENCE

Bakery Cake Decorator

Sweet Treats Bakery  June 2025 - Present  Birmingham, AL

Responsible for cake decoration and overall bakery operation, leading product preparation and display against clearly defined quality standards. Fosters teamwork through consistent support and collaboration with colleagues.

- Prepare and arrange an appealing variety of baked goods while ensuring freshness is prioritized.
- Collaborate closely with bakery staff, uplifting team spirit and enhancing cooperation.
- Deliver outstanding customer service by connecting with each guest and assisting them with their choices.
- Execute detailed special orders, meeting specific customer preferences to ensure satisfaction.
- Maintain superior cleanliness throughout the bakery space according to strict sanitation protocols.
- Operate equipment skillfully, preparing products aligned with company standards.

Baking Assistant

Baker's Delight  August 2024 - May 2025  Huntsville, AL

Assisted in preparation and decoration of baked goods, gaining practical baking experience within a busy bakery environment. Engaged customers to enhance shopping experiences via recommendations and information sharing.

- Aid in crafting cakes and pastries, focusing on both quality and attractive presentation.
- Support compliance with sanitation guidelines to promote a clean and orderly workspace.
- Interact with shoppers to provide product knowledge and heighten their entire shopping journey.
- Contribute to inventory processes by ensuring precise stocking of all necessary ingredients.
- According to risk management practices, safely handle baking equipment during all procedures.
- Cultivate a collaborative atmosphere by working well with team members to share insights.

LEADERSHIP & AWARDS

- First Place, State Baking Competition, 2024
- Dean's List, Montgomery High School, 2023-2024

EDUCATION

High School Diploma

Montgomery High School  GPA: 3.8  2024  Montgomery, AL

Coursework: English, Mathematics, Art, Nutrition

CERTIFICATIONS

- Food Handler Certification  2025
- ServSafe Certification  2025

Creative Problem Solving

Quality Assurance

LANGUAGES

English Native

MY CAREER



- Bakery Cake Decorator at Sweet Treats Bakery (1.2 Years)
- Baking Assistant at Baker's Delight (9 Months)

TECHNICAL SKILLS

- **Baking Techniques:** Cake Decorating, Pastry Making, Bread Baking
- **Customer Interaction Tools:** POS Systems, Customer Feedback Applications
- **Inventory Management Systems:** Stock Control Software, Order Processing Tools
- **Cleaning and Safety Protocols:** Sanitation Checklists, Safety Training Platforms
- **Service Equipment:** Baking Ovens, Decorating Tools, Refrigeration Units
- **Team Coordination Practices:** Team Meetings, Task Delegation Strategies
- **Special Orders Management:** Order Books, Customer Specification Templates
- **Quality Control Processes:** Inspection Forms, Quality Assessment Protocols
- **Sourcing Ingredients:** Supplier Directories, Inventory Databases
- **Problem-Solving Techniques:** Critical Thinking, Decision-Making Models

PROFESSIONAL AFFILIATIONS

- Member, Culinary Club, Montgomery High School, 2022-2024
- Volunteer, Community Bake Sale, Montgomery, AL, 2023

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST