

Sophia Mitchell

Business Intelligence and Data Analyst

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SUMMARY

Data analyst passionate about converting raw data into meaningful insights. Over four years' experience in business intelligence and analytics, focusing on manufacturing environments. Skilled in SQL, Power BI, and advanced Excel, transforming complex datasets into actionable strategies. Successfully collaborated with diverse teams to improve operational efficiency and support automation initiatives. Eager to apply analytical abilities to drive data-informed decisions at Data Insights Solutions. A commitment to clarity makes translating intricate data into accessible formats a priority. Deep dedication motivates continual learning through emerging tools in AI and data processes.

EXPERIENCE

Business Intelligence Analyst

Tech Solutions Corp 📅 January 2021 – Present 📍 Naperville, IL

Serve as a key player in leveraging data from multiple sources using SQL for insightful analysis. Develop dashboards and marketing reports that directly impact decision-making. Collaborate with various teams to meet dynamic business requirements efficiently. Spearhead automation efforts, which significantly reduce reporting Cycles.

- Managed extracting and querying data from ERP and CRM systems using SQL.
- Built interactive KPI reports in Power BI, resulting in improved visibility for stakeholders.
- Collaborated closely with engineering and sales teams to refine reporting processes.
- Automated reporting tasks, successfully reducing manual workload by enhancing accuracy.

Junior Data Analyst

Data Insights Inc. 📅 June 2019 – December 2020 📍 Chicago, IL

Focused on ensuring data quality, cleaning, and validation while supporting the development of performance-enhancing reports. Utilized both Excel and Power BI for engaging data visualizations. Gained insightful exposure presenting strategic decomposition findings to management.

- Assisted in data contracts and cleaned valuable data sources for comprehensive analysis.
- Supported report generation using advanced Excel techniques and created Power BI dashboards.
- Conducted analysis of substantial datasets, identifying trends for manufacturing efficiencies.
- Presented analytical results to management, facilitating informed business improvements.

LEADERSHIP & AWARDS

- Excellence Award for Outstanding Performance in Project Delivery
- Team Leadership Award for Collaboration and Innovation

EDUCATION

B.S. in Data Analytics

University of Illinois at Chicago 🎓 GPA: 3.8 📅 2019 📍 Chicago, IL

Coursework: Data Analysis, ETL Processes, Business Intelligence, Data Visualization

CERTIFICATIONS

- Certified Business Intelligence Professional 📅 2021
- Microsoft Certified: Data Analyst Associate 📅 2022

TECHNICAL SKILLS

- **Database Management Systems:** SQL, T-SQL, Oracle
- **Data Visualization Tools:** Power BI, Tableau, Looker
- **Data Manipulation Languages:** Python, R, DAX
- **Spreadsheet Software:** Excel, Google Sheets, LibreOffice Calc
- **Automation Software:** Alteryx, Zapier, Microsoft Flow
- **Project Management Tools:** Asana, Trello, Jira
- **Communication Tools:** Slack, Microsoft Teams, Zoom
- **Reporting Tools:** SSRS, Crystal Reports, Google Data Studio
- **Version Control Systems:** Git, Subversion, Bitbucket
- **Cloud Platforms:** AWS, Azure, Google Cloud

SKILLS

- SQL
- ETL Processes
- Dashboard Development
- Process Automation
- Power BI
- Business Intelligence
- Trend Analysis
- Cloud Technologies
- Advanced Excel
- Data Analysis
- Stakeholder Communication
- AI Tools
- Data Visualization
- Data Cleaning
- Problem-Solving

PROFESSIONAL AFFILIATIONS

- Member of Data Analytics Society at University of Illinois
- Participant in Annual Data Challenge Hackathon

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST