

Amina Cook

Business Processes Chief Consultant

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SUMMARY

Business transformation consultant with more than eight years guiding **regulated manufacturing** organizations through enterprise process improvement and operating model change. Builds practical process architectures, **transformation roadmaps**, **governance frameworks**, and value realization models for **Life Sciences Biopharma** environments. Advises executive stakeholders by connecting strategic priorities with scalable process solutions, measurable outcomes, and technology enabled improvements. Leads complex consulting engagements, establishes process standards, evaluates industry and technology trends, and mentors senior consultants through delivery quality reviews. Experience with AI enabled workflows adds a forward looking perspective to structured business environments. Collaborative work with customer leaders and consulting teams turns ambitious transformation goals into clear decisions, usable operating models, and sustained business value.

EXPERIENCE

Principal Business Process Consultant

Harbor Point Consulting 📅 January 2020 - Present 📍 Austin, TX

Leads regulated manufacturing transformation programs for Life Sciences Biopharma customers, shaping **process architecture**, **operating model evolution**, governance, roadmaps, and value realization. Advises executive stakeholders, sets process standards, assesses technology trends, and mentors consultants across complex engagements.

- Directed Biopharma process transformation programs, clarifying operating priorities for regulated manufacturing leaders
- Mapped enterprise processes to solution options, turning strategy into practical implementation roadmaps
- Advised **executive stakeholders** on governance models, value drivers, and transformation investment priorities
- Established **process standards** and **reference models**, giving customer teams a shared delivery language
- Mentored senior consultants through quality reviews, improving consistency across complex transformation engagements
- Evaluated **AI enabled workflows**, identifying practical uses for future operating model improvements

PROJECTS

Biopharma Operating Model Roadmap 📅 2023

Connected regulated manufacturing processes with future operating model decisions, governance needs, implementation sequencing, and measurable value outcomes for executive review.

AI Workflow Assessment 📅 2024

Evaluated emerging AI workflow applications within structured business environments, balancing process value, governance expectations, and practical adoption considerations.

LEADERSHIP & AWARDS

- Recognized by consulting leadership for guiding regulated manufacturing transformation programs with clear executive communication.
- Selected to mentor senior consultants through delivery reviews, process standards work, and continuous improvement efforts.

EDUCATION

Master of Business Administration

Texas A&M University 🎓 GPA: 4.0 📅 2019 📍 College Station, TX

Coursework: Business process management, organizational change, operations strategy, technology management

CERTIFICATIONS

- Certified Business Process Professional 📅 2021
- Certified Change Management Professional 📅 2022

TECHNICAL SKILLS

- **Process Management:** Business Process Management, Process Architecture, Process Standards
- **Transformation Planning:** Transformation Roadmaps, Transformation Strategy, Value Realization
- **Operating Models:** Operating Model Design, Operating Model Evolution, Reference Models
- **Governance Methods:** Governance Frameworks, Process Governance, Decision Governance
- **Industry Domain:** Life Sciences, Biopharma, Regulated Manufacturing
- **Change Methods:** Change Management, Stakeholder Adoption, Organizational Change
- **Advisory Practice:** Executive Advisory, Strategic Consulting, Customer Advisory

- **Solution Mapping:** Process To Solution Mapping, Solution Architecture, Implementation Planning
- **Artificial Intelligence:** AI Workflows, AI Agent Contexts, AI Enabled Processes
- **Consulting Delivery:** Consulting Engagements, Quality Reviews, Senior Consultant Mentoring

SKILLS

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|-------------------------------|---------------------------|-------------------------|-------------------------|
| • Business Process Management | • Executive Advisory | • Governance Frameworks | • AI Workflows |
| • Life Sciences Biopharma | • Process Architecture | • Value Realization | • Technology Trends |
| • Transformation Strategy | • Operating Model Design | • Process Standards | • Consulting Leadership |
| • Change Management | • Transformation Roadmaps | • Solution Mapping | |

PROFESSIONAL AFFILIATIONS

- Professional community participant focused on business process management and regulated manufacturing transformation.
- Consulting practice contributor supporting shared methods for process architecture, governance, and value realization.

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST