

Tariq Stanley

☎ (989) 555-1234 ✉ tariq.stanley@example.com 🔗 linkedin.com/in/tariqstanley 📍 Saginaw, MI 48601

SUMMARY

Retail professional with over two years of experience in customer service and sales. A strong contributor to fostering a positive shopping atmosphere while ensuring compliance with safety protocols. Skilled in register operations and inventory management, enhancing the overall customer satisfaction. A flexible team player prepared to adapt to various responsibilities within a fast-paced retail environment. Known for consistently maintaining store cleanliness and orderliness. Ready to further improve performance and engage positively with every customer.

EXPERIENCE

Cashier/Sales AssociateJune 2026 - Present

Grocery Mart, LLCMidland, MI

Responsibilities include providing exceptional customer service in a high-volume grocery environment. Focused on smooth checkout operations, merchandise organization, and teamwork for improved sales performance. Trained new hires effectively in store procedures and customer engagement techniques.

- Greeting customers warmly, ensuring a pleasant shopping experience friendly demeanor.
- Operating cash registers accurately, skilled in handling multiple forms of payment.
- Maintaining a clean store environment through systematic cleaning routines.
- Upselling products proactively contributing to enhanced sales figures.
- Stocking shelves efficiently, ensuring reduced customer wait times and improved sales.
- Implementing safety procedures to maintain both customer and employee security.

Sales AssociateApril 2025 - May 2026

Market Square GrocerySaginaw, MI

Performed a variety of tasks supporting sales and customer satisfaction. Contributed to maintaining stock levels and implementing hygiene standards. Played a crucial role in training focus areas to ensure smooth operations.

- Assisting customers with inquiries and providing tailored recommendations.
- Managing constant inventory checks to meet customer demands accurately.
- Ensuring compliance with health regulations by conducting routine cleanliness checks.
- Training newcomers on best practices in customer service and cash handling.
- Utilizing upselling techniques that fostered an increase in weekly sales.
- Quoting strategies discussed during team meetings aimed at heightening store performance.

LEADERSHIP & AWARDS

Employee of the Month at Market Square Grocery, November 2025

EDUCATION

High School Diploma2024

Saginaw High School GPA: 3.5Saginaw, MI

Coursework: General Studies, Business, Mathematics, Communication

CERTIFICATIONS

Food Handler Certification 📅 2026

TECHNICAL SKILLS

- Point of Sale Systems:** Square, Clover, Toast
- Customer Engagement Tools:** SurveyMonkey, Qualtrics, NPS
- Inventory Management Software:** Fishbowl, SkuVault, QuickBooks
- Safety Standards Training:** OSHA Guidelines, First Aid, CPR Training
- Merchandising Techniques:** Visual Merchandising, Planograms, Shelf Layout
- Communication Tool:** Microsoft Teams, Slack, Zoom
- Scheduling Platforms:** When I Work, Shiftboard, Humanity
- Cleaning Supplies:** Sanitizers, Disinfectant Wipes, Cleaning Agents
- Cash Register Operation:** Touchscreen Registers, Traditional Registers, Self-Service Checkouts

- **Conflict Resolution Techniques:** Active Listening, Mediation, Problem-Solving

SKILLS

- Customer Service
- Team Collaboration
- Safety Protocols
- Retail Operations
- Sales Techniques
- Problem Solving
- Organizational Skills
- Multitasking
- Cash Handling
- Communication Skills
- Visual Merchandising
- Data Entry
- Inventory Management
- Time Management
- Cashiering

PROFESSIONAL AFFILIATIONS

- Member of Local Retail Association
- Volunteer at Community Food Drives

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST