

Layla Hines

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SUMMARY

Dedicated and compassionate Certified Nursing Assistant with experience in delivering high-quality patient care across various healthcare settings. Committed to assisting patients with daily living activities such as bathing, dressing, and feeding while ensuring their dignity and comfort. Adept at monitoring and recording vital signs accurately and documenting patient care thoroughly. Skilled in administering medication as recommended by healthcare professionals, maintaining a clean and safe environment for patients, and providing emotional support. Eager to collaborate effectively with teams and stay updated on industry protocols to create positive impacts in patient lives.

EXPERIENCE

Certified Nursing Assistant IJune 2025 - Present

Compassionate Care Health ServicesRaleigh, NC

In this role, deliver compassionate patient care, fostering positive relationships within a supportive team while enhancing the quality of life for patients. Facilitate daily living activities, monitor health changes, and keep documentation precise. Ensure adherence to safety and infection control measures to promote well-being.

- Deliver compassionate care, addressing patients' needs with empathy and respect.
- Assist clients with personal hygiene tasks, promoting dignity and comfort.
- Monitor vital signs, documenting changes accurately for healthcare assessments.
- Administer medications following strict safety protocols, ensuring compliance with healthcare standards.
- Maintain a clean environment that supports patient safety and comfort.
- Communicate effectively with families and healthcare teams to ensure holistic patient care.

Certified Nursing AssistantJanuary 2024 - May 2025

Community Health CenterChapel Hill, NC

Supported nursing staff in caring for patients through various duties aimed at improving patient outcomes. Contributed to community wellness initiatives while ensuring adherence to safety protocols, which built trust among patients and families.

- Assisted nurses in patient feeding and mobility, actively taking part in personalized care efforts.
- Recorded critical vital signs and notable changes in patients' conditions for timely updates to nursing staff.
- Engaged in training programs to remain informed about evolving healthcare practices.
- Collaborated closely with healthcare teams to establish tailored care plans for diverse patient needs.
- Ensured compliance with safety and infection control regulations, mitigating risks for all individuals.
- Provided emotional support and reassurance during caregiving moments, enhancing the overall healing atmosphere.

LEADERSHIP & AWARDS

- Dean's List, Durham Community College, 2023
- Excellence in Patient Care Award, Compassionate Care Health Services, 2025

EDUCATION

Certified Nursing Assistant Training2024

Durham Community College GPA: 3.8Durham, NC

Coursework: Patient Care, Medical Terminology, Infection Control, Vital Signs Monitoring

CERTIFICATIONS

- Certified Nursing Assistant (CNA) 📅 2024

TECHNICAL SKILLS

- **Patient Care Software:** Epic, Cerner, Athenahealth
- **Communication Tools:** Slack, Microsoft Teams, Zoom
- **Training & Development:** In-service Training, eLearning Modules, Workshops
- **Health Protocols:** CPR Certification, First Aid Training, Infection Control Certification
- **Documentation Standards:** SOAP Notes, Electronic Health Records, Clinical Pathways
- **Patient Support Techniques:** Empathetic Listening, Conflict Resolution, Active Engagement
- **Immunization Procedures:** Vaccination Administration, Client Education, Record Keeping
- **Safety Protocols:** OSHA Regulations, Hazardous Material Handling, Equipment Sterilization

- **Mobile Health Applications:** HealthMonitor, MyChart, Medisafe
- **Regulatory Compliance:** HIPAA Regulation, Joint Commission Standards, Patient Safety Initiatives

SKILLS

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|-----------------------------|-----------------------------|-------------------------------|---------------------------------------|
| • Patient Care | • Effective Communication | • Emotional Support | • Problem Solving |
| • Vital Signs Monitoring | • Documentation | • Palliative Care | • Health and Safety Guidelines |
| • Medication Administration | • Patient Support | • Personal Hygiene Assistance | • Empathy Skills |
| • Infection Control | • Health Records Management | • Critical Thinking | • Collaboration with Healthcare Teams |

PROFESSIONAL AFFILIATIONS

- Member, Nursing Students Association, 2023-2024
- Volunteer, Local Health Fair, 2025

LANGUAGES

- English (Native)
- Spanish (Proficient)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST