

# Magdalena Miranda

Certified Pharmacy Technician

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## STRENGTHS

- Adaptability**  
Quickly adjusted to shifting priorities in fast-paced environments, earning trust from team members.
- Empathy**  
Consistently approached patients with genuine concern, enhancing their comfort and trust.
- Collaboration**  
Worked closely with cross-functional teams to unify efforts and improve patient services.
- Organization**  
Implemented better stock management strategies, ensuring optimal medication availability.
- Detail-Oriented**  
Focused on accuracy in medication preparation, ensuring patient safety at every step.

## SKILLS

Medication Management

Patient Care Inventory Control

Automated Dispensing Systems

Safety Compliance

Team Collaboration

Compounding Techniques

Healthcare Regulations

Customer Service

Time Management

Problem-Solving

Interpersonal Skills

Workflow Optimization

Training and Development

Record Keeping

## SUMMARY

Compassionate Certified Pharmacy Technician with over 2 years of dynamic healthcare experience. Mastered sterile and non-sterile compounding, ensuring precise medication preparation. Skilled in managing inventory effectively through automated systems while upholding strict adherence to safety protocols. Prioritized patient interactions, consistent engagement with individuals to enhance their understanding and satisfaction. Collaborated closely with pharmacists to streamline operations, showing a commitment to team success. Demonstrated strong capability in resolving challenges collaboratively, positively impacting the workflow and efficiency.

## EXPERIENCE

### Certified Pharmacy Technician

HealthFirst Pharmacy 📅 June 2025 - Present 📍 Schaumburg, IL

In this role, supported pharmacy operations through accurate medication dispensing and patient-centered care. Worked under direct supervision of pharmacists to ensure compliance with regulations while maintaining high standards for patient safety. Leveraged automated dispensing technology to optimize service delivery and operational efficiencies.

- Ensured meticulous management of hazardous materials following all safety guidelines.
- Collaboratively maintained accurate medication inventories, fostering smooth operations.
- Implemented training for new staff members, enhancing the onboarding process.
- Actively participated in meetings, contributing innovative suggestions for service improvement.
- Streamlined workflows by effectively utilizing automated systems for dispensing medications.
- Monitored compliance with all pharmacy regulations to maintain organization credibility.

### Pharmacy Technician

CareWell Health 📅 January 2024 - May 2025 📍 Elk Grove Village, IL

Engaged in detailed pharmacy responsibilities focused on medication preparation and patient support. Gained valuable insights into inventory control practices while working in a collaborative environment with skilled pharmacists. Communicated effectively with patients, boosting overall service satisfaction.

- Supported the development of enhanced inventory management practices that minimized waste.
- Provided exceptional customer service by assisting patients with medication inquiries.
- Conducted regular compliance audits of storage areas to uphold safety regulations.
- Accurately processed controlled substances while maintaining rigorous documentation.
- Demonstrated flexibility by supporting pharmacy operations during peak times.
- Cultivated positive patient relationships, resulting in higher patient engagement scores.

## LEADERSHIP & AWARDS

- Recognized for Excellence in Patient Care at HealthFirst Pharmacy
- Awarded Employee of the Month, March 2025 at CareWell Health

## EDUCATION

### Certificate in Pharmacy Technology

Illinois College of Health Sciences 🎓 GPA: 3.8 📅 2024 📍 Chicago, IL

**Coursework:** *Pharmaceutical Compounding, Patient Care Practices, Inventory Management, Safety Protocols*

## CERTIFICATIONS

- Certified Pharmacy Technician (CPhT) 📅 2024
- Basic Life Support (BLS) Certification 📅 2026

## LANGUAGES

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English Native

Spanish Proficient

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## MY CAREER

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● Certified Pharmacy Technician at HealthFirst Pharmacy (1.1 Years)

● Pharmacy Technician at CareWell Health (1.3 Years)

## TECHNICAL SKILLS

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- **Compounding Techniques:** Sterile Compounding, Non-Sterile Compounding, Hazardous Material Handling
- **Medication Management Software:** Procare, QS/1 Pharmnet, PioneerRx
- **Communication Tools:** Slack, Microsoft Teams, Email
- **Inventory Management:** Parata, Omnicell, MEDITECH
- **Safety Protocols:** USP <800>, Personal Protective Equipment Standards, Hazardous Waste Disposal
- **Patient Care Technologies:** EHR Systems, Automated Dispensing Cabinets, Electronic Medication Records
- **Professional Development:** Continuing Education Units, Workshops, Online Certifications
- **Quality Assurance:** Medication Audits, Compliance Checks, Record Keeping Techniques
- **Team Collaboration Tools:** Asana, Trello, JIRA
- **Healthcare Regulations:** HIPAA Compliance, FDA Guidelines, State Board Regulations

## PROFESSIONAL AFFILIATIONS

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- Member of the National Pharmacy Technician Association
- Active participant in local health initiatives promoting community wellness

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST