

# Emily Johnson

## Charge Nurse

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123 Elm Street, Springfield, IL 62701

### STRENGTHS

#### Team Leader

Successfully coordinated a diverse group of nursing professionals, gaining trust and respect to foster collaboration and high morale.

#### Problem Solver

Identified challenges in patient care and advocated effective solutions, leading to enhanced patient satisfaction during challenging scenarios.

#### Empathetic Communicator

Skillfully related with patients and family members, easing anxiety during care transitions with compassionate discussions and clear instructions.

#### Quality Improvement Advocate

Pioneered protocols focusing on reducing patient readmissions, resulting in notable improvements in overall patient outcomes.

#### Organizational Skills

Streamlined departmental workflows through effective scheduling and prioritization, significantly enhancing daily operations and staff productivity.

### SKILLS

Nursing Management

Patient Care Coordination

Regulatory Compliance

Staff Training

Emergency Response Planning

Assessment Skills

Health Record Auditing

Quality Improvement Processes

Client Education

Inventory Management

Communication Skills

### SUMMARY

Compassionate Charge Nurse with over five years of practical nursing experience in healthcare settings. Expertise includes enhancing nursing team performance, coordinating patient care effectively, and ensuring adherence to healthcare regulations. Skilled in developing shift schedules, educating patients and families on discharge processes, and facilitating strong communication within the medical team. Proficient at evaluating client conditions while addressing issues and maintaining safety standards. Eager to apply my leadership skills and knowledge to support CareBridge Healthcare Solutions' commitment to excellent patient care.

### EXPERIENCE

#### Charge Nurse

HealthFirst Medical Center 📅 May 2021 - Present 📍 Peoria, IL

Responsible for overseeing nursing staff assignments and managing patient care workflows. Enhance operational efficiency through direct supervision and mentorship, optimized staff training programs, and oversight of quality improvement initiatives.

- Distribute workflow among nursing staff based on patient acuity and capacity.
- Conduct detailed evaluations of patient care plans, ensuring compliance with standards.
- Lead staff training, focusing on continuous skill development and performance assessment.
- Implement changes that led to significant reductions in patient readmissions.

#### Registered Nurse

CareWell Community Hospital 📅 June 2019 - April 2021 📍 Decatur, IL

Contributed significantly to patient care planning and treatment methodologies. Engaged closely with patients and medical teams for optimal health outcomes.

- Assisted physicians with developing comprehensive patient care strategies.
- Monitored and recorded patient vitals, swiftly communicating alterations as needed.
- Elevated the knowledge base of nursing staff through coordinated education programs.
- Fostered secure environments by adhering strictly to regulatory protocols.

#### Nursing Intern

Springfield Health Services 📅 January 2018 - May 2019 📍 Springfield, IL

Supported nursing objectives through hands-on assistance and learning, fostering critical partnerships with patients and healthcare teams.

- Assisted with routine patient assessments and documented care activities.
- Developed strong interpersonal skills while providing patient education.
- Helped organize department resources to ensure efficient operations.
- Gained insights into emergency response measures through mentoring opportunities.

### LEADERSHIP & AWARDS

- Recipient of Outstanding Patient Care Award, 2023
- Leadership Recognition, HealthFirst Medical Center, 2022

### EDUCATION

#### Associate Degree in Nursing

Lincoln Land Community College 🎓 GPA: 3.8 📅 2018 📍 Springfield, IL

**Coursework:** *Clinical Practice, Pharmacology, Patient Care Management, Health Assessment*

### CERTIFICATIONS

- Registered Nurse License 📅 2018
- Basic Life Support (BLS) 📅 2020

Patient Screening   Delegation Skills

Team Coordination

Analytical Thinking

## LANGUAGES

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English Native

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Spanish Proficient

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## MY CAREER

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● Charge Nurse at HealthFirst Medical Center (5.1 Years)

● Registered Nurse at CareWell Community Hospital (1.8 Years)

● Nursing Intern at Springfield Health Services (1.3 Years)

## TECHNICAL SKILLS

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- **Technical Skills:** Clinical Procedures, Electronic Health Records, Quality Assurance
- **Communication Tools:** Microsoft Office, Slack, Zoom
- **Patient Care Tools:** Vital Signs Monitors, EHR Software, Medication Administration Systems
- **Training Programs:** OSHA Regulations, Infection Control Practices, Crisis Management
- **Healthcare Regulations:** CDC Standards, JCAHO Requirements, HIPAA Compliance
- **Emergent Care:** CPR Techniques, First Aid Protocols, Rapid Assessment Techniques
- **Staff Development:** Performance Reviews, Mentorship Programs, Continuing Education
- **Inventory Management:** Supply Chain Processes, Stock Tracking, Equipment Maintenance
- **Team Leadership:** Conflict Resolution, Team Building Activities, Staff Engagement
- **Safety Controls:** Risk Assessment, Emergency Preparedness Guidelines, Safety Training

## PROFESSIONAL AFFILIATIONS

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- Member, American Nurses Association
- Volunteer, Springfield Community Health Network

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST