



# Nevaeh Gross

Customer Service/Warehouse Staff

## Contact

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JULY 29, 2026

Hiring Manager  
Fictional Building Solutions  
Springfield, IL

Dear Hiring Manager,

I am thrilled to apply for the Customer Service/Warehouse Staff position at Fictional Building Solutions, where that unique combination of engaging with clients and managing inventory truly excites me and ignites my curiosity for teamwork.

This role perfectly matches my experience; supporting customers with inquiries and processing orders has been a substantial part of my career path, establishing connections and fostering trust in high-pressure situations that have tested my capacity to multitask and stay organized efficiently.

In my tenure at Fictional Retail Company as a Customer Service Representative, I ensured customer satisfaction by delivering timely assistance and contributing to a positive environment through effective communication and collaboration with fellow team members.

My background as a Warehouse Associate reinforced my abilities in order management; I demonstrated proficiency in picking and packing while adhering to quality standards while building a comprehensive understanding of operational processes that support fulfilling customer orders efficiently.

Navigating demanding environments has taught me how to prioritize tasks with attention to detail, all while ensuring that customers feel valued and understood during our interactions, a sentiment I believe strongly aligns with your company culture.

Thank you for considering my application.

Sincerely,

*Nevaeh Gross*

**Nevaeh Gross**