



# Jessica Thompson

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## SUMMARY

Dedicated cybersecurity professional with over three years of experience in information security, specializing in threat mitigation and vulnerability management. Proven track record of utilizing Power BI for insightful reporting and trend analysis. Skilled in scripting languages like PowerShell and Python to automate processes and enhance analytical capabilities. Has successfully collaborated with cross-functional teams to identify vulnerabilities and implement effective remediation strategies, securing organizational goals. Prioritizes the development of comprehensive services that meet evolving cybersecurity needs.

## EXPERIENCE

**Cybersecurity Analyst** April 2021 - Present  
TechGuard Solutions *Chicago, IL*

As a cybersecurity analyst, responsibilities include collaborating with different teams to improve vulnerability management processes. Engage in continuous risk assessment efforts, ensuring prompt issue resolution aligned with established security policies. Develop informative Power BI dashboards displaying relevant data while maintaining compliance with internal auditing requirements.

- Enhance vulnerability management by leveraging strategic collaborations.
- Produce clear documentation and runbooks for auditing purposes.
- Conduct ongoing risk assessments and prioritize remediation actions.
- Manage ticketing systems to ensure vulnerabilities are resolved timely.

**Junior Cybersecurity Analyst** June 2019 - March 2021  
SecureNet Innovations *Chicago, IL*

Assisted in finding and evaluating security vulnerabilities across platforms. Supported report generation initiatives that communicated risks effectively to stakeholders. Engaged actively in team training sessions to elevate shared knowledge of cybersecurity practices and best approaches toward security products.

- Analyzed security issues and ensured timely reporting to leadership.
- Supported automation projects linking monitoring tasks to reduce manual intervention.
- Participated in creating informative materials that clarified security protocols.
- Promoted awareness of cyber threats through collaborative training initiatives.

## LEADERSHIP & AWARDS

- Recipient of the Cybersecurity Excellence Award for innovative practices in attaining security objectives.
- Recognized as Employee of the Month at TechGuard Solutions for exceptional performance in managing cybersecurity incident responses.

## EDUCATION

**Bachelor's Degree in Cybersecurity** 2019  
University of Illinois at Chicago GPA: 3.8 *Chicago, IL*

**Coursework:** Security Architecture, Risk Management, Network Security, Cyber Threat Intelligence

## CERTIFICATIONS

- CompTIA Security+ 📅 2020
- Certified Ethical Hacker (CEH) 📅 2021

## TECHNICAL SKILLS

- **Vulnerability Management Tools:** Tenable, Nessus, Tanium, ServiceNow
- **Reporting Tools:** Power BI
- **Programming Languages:** PowerShell, Python
- **Security Standards:** NIST, PCI DSS
- **Automation Techniques:** Scripting, Process Integration
- **Incident Response:** Detection, Documentation, Remediation

- **Compliance Frameworks:** ISO 27001, SOC 2
- **Collaborative Platforms:** Slack, Microsoft Teams
- **Database Technologies:** SQL, NoSQL
- **Cloud Security Tools:** AWS Security Hub, Azure Security Center

**SKILLS**

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- Power BI
- PowerShell
- Cybersecurity Frameworks
- Security Audit Preparation
- Tenable
- Python
- Incident Response
- Continuous Monitoring
- Nessus
- Vulnerability Management
- Threat Analysis
- Data Visualization
- ServiceNow
- Risk Assessment
- Automation Solutions
- Documentation Skills

**PROFESSIONAL AFFILIATIONS**

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- Active member of the Information Systems Security Association (ISSA), participates in local chapters to exchange best practices.
- Contributed volunteer hours to local nonprofit organizations by enhancing their cybersecurity posture.

**LANGUAGES**

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- English (Native)
- Spanish (Intermediate)

**ADDITIONAL INFORMATION**

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**Work Status** : Authorized to work in United States. No sponsorship required.

**REFERENCES**

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AVAILABLE ON REQUEST