

Natalie Mitchell

Cybersecurity Awareness Specialist

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SUMMARY

Dedicated cybersecurity professional with over three years of experience, passionate about promoting cybersecurity awareness and enhancing training programs. Experienced in administering phishing simulations to identify human risk trends. Skilled at collaborating with cross-functional teams for targeted campaigns and effective reporting. Proficient in utilizing Microsoft 365 tools, especially Excel, for data analysis and campaign refinement. Eager to contribute expertise in fostering secure behaviors within organizations while ensuring high standards of compliance and ethics.

EXPERIENCE

Cybersecurity Awareness Specialist

Innovative Cyber Solutions 📅 January 2023 - Present 📍 Chicago, IL

Monitor and analyze phishing and social engineering simulation results, driving enhancements to training initiatives across the organization. Actively engage with management to pinpoint critical human risk trends, aiming to strengthen reliable security protocols.

- Administered phishing and social engineering simulations, analyzing results to support training initiatives across the organization.
- Collaborated with management to identify trends in human risk and reinforce secure behaviors through targeted training and reporting.
- Coordinated campaign scheduling and managed follow-up training assignments, enhancing employee engagement in cybersecurity practices.
- Compiled and analyzed data using Microsoft Excel to track campaign metrics and support leadership updates.

Cybersecurity Intern

Tech Solutions Group 📅 June 2022 - December 2022 📍 Chicago, IL

Supported various functions related to cybersecurity training, promoting best practices among staff while contributing to monitoring efforts.

- Assisted execution of cybersecurity awareness training sessions, educating staff on best practices and risk management.
- Helped monitor and report metrics from phishing simulations, contributing to the refinement of training content.
- Collaborated with IT security teams, reviewing reported phishing attempts and identifying gaps based on outcomes.

Assistant Project Coordinator

Civic Tech Project 📅 January 2021 - May 2022 📍 Remote

Engaged in project administration focusing on launching technology-driven solutions for community engagement events.

- Managed event logistics & coordinated roles for participants to ensure a seamless experience for attendees.
- Facilitated online communications for ongoing projects, maintaining team alignment and current information distribution.
- Collected feedback post-events, working on refining future engagements and adapt approaches based on participant input.

LEADERSHIP & AWARDS

- Recipient of the Cybersecurity Excellence Award, presented for outstanding contributions to company-wide cybersecurity education.
- Honored as 'Employee of the Month' for exemplary performance in managing cybersecurity training and initiatives during key organizational changes.



STRENGTHS

📊 Analytical Skills

Strong analytical mindset facilitates effective identification and resolution of cybersecurity risks encountered during awareness campaigns.

👥 Team Collaboration

Collaboration with cross-functional teams nurtures stronger cybersecurity practices by integrating diverse perspectives and insights.

🗨️ Communication Skills

Exceptional written and verbal communication skills enhance clarity in training materials and foster understanding among employees.

📋 Project Management

Effective project management abilities streamline task execution, crucial for administering timely campaigns and training methodologies.

👁️ Detail-oriented

Attention to detail ensures thoroughness in reports and trainings supporting compliance with company security protocols.

SKILLS

Microsoft 365 Excel

Cybersecurity Awareness

Data Analysis

Phishing Simulations

Compliance Standards

Report Writing

Technological Literacy

Risk Identification

Team Coordination

Presentation Skills

Networking Fundamentals

Problem Solving

Security Policy Development

Incident Response

Critical Thinking

LANGUAGES

English Native

Spanish Intermediate

MY CAREER



● Cybersecurity Awareness Specialist at Innovative Cyber Solutions (3.3 Years)

● Cybersecurity Intern at Tech Solutions Group (6 Months)

● Assistant Project Coordinator at Civic Tech Project (1.3 Years)

EDUCATION

Bachelor's Degree in Information Technology

University of Illinois at Chicago 🎓 GPA: 3.8 📅 2026 📍 Chicago, IL

Coursework: Network Security, Data Analysis, Cybersecurity Principles, Ethical Hacking

CERTIFICATIONS

- Certified Information Systems Security Professional (CISSP) 📅 2024
- CompTIA Security+ 📅 2023

TECHNICAL SKILLS

- **Communication Tools:** Microsoft Teams, Slack, Zoom
- **Office Software:** Microsoft Word, Excel, PowerPoint
- **Cybersecurity Platforms:** KnowBe4, PhishMe, Cofense
- **Data Reporting Tools:** Tableau, Google Analytics, Qualtrics
- **Simulation Tools:** ITProTV, Cybrary, SANS Training
- **Project Management Tools:** Asana, Trello, Monday.com
- **Virtual Collaboration Tools:** Miro, Canva, Jamboard
- **Incident Reporting Tools:** ServiceNow, Jira, Zendesk
- **Risk Assessment Frameworks:** NIST, ISO/IEC 27001, COBIT
- **Database Management:** SQL, Oracle, MongoDB

PROFESSIONAL AFFILIATIONS

- Member of the InfoSec Society, participating actively in discussions regarding emerging cybersecurity challenges.
- Volunteer with local non-profits to promote digital literacy and internet safety within the community.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST