



# Jordan Mitchell

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## SUMMARY

Detail-oriented Data Analyst with a strong foundation in transforming complex behavioral and transactional data into actionable insights. Experienced in leveraging SQL for querying, cleaning, and restructuring datasets independently, while proficiently building dashboards using Tableau and Power BI to foster stakeholder visibility. Well-versed in utilizing Python, including pandas and matplotlib, facilitating effective data manipulation and rigorous statistical analysis. Committed to clear communication of findings through structured presentations and written reports. Enthusiastic about driving data-driven decisions and optimizing business performance in dynamic environments.

## EXPERIENCE

### Data Analyst Intern

June 2025 - Present

Tech Solutions Inc.

Springfield, IL

Supported decision-making by transforming complex datasets into clear action items. Wrote SQL queries to extract, clean, and organize data from large sources. Built diverse interactive dashboards using Tableau, enhancing stakeholder visibility into performance metrics. Conducted A/B tests and presented results based on statistical findings.

- Executed SQL commands for comprehensive data extraction and transformation.
- Designed engaging visual dashboards in Tableau that conveyed critical insights effectively.
- Conducted statistical analyses, including hypothesis testing and confidence intervals.
- Documented methodologies to promote knowledge sharing among team members.

### Business Intelligence Intern

January 2025 - May 2025

Data Insights Corp.

Springfield, IL

Contributed to business intelligence initiatives by analyzing performance metrics. Utilized SQL extensively for querying datasets and built automated reporting workflows via Python for efficiency. Presented project outcomes through formal reports tailored for executive review.

- Collaborated with stakeholders to identify key business questions for analysis.
- Wrote complex SQL scripts to automate data extraction and cleansing.
- Developed structured reports highlighting significant trends and recommendations.
- Enhanced understanding of direct-to-consumer data strategies.

### Data Research Assistant

September 2023 - December 2024

University Research Projects

Springfield, IL

Assisted faculty in research focused on consumer behavior analytics. Engaged in data collection, entry, and initial exploratory analyses to set the foundation for deeper academic studies. Provided findings in organized formats suited for academia.

- Participated in data collection efforts, ensuring accuracy and thoroughness.
- Conducted preliminary analyses leading to insightful academic discussions.
- Collaborated on academic articles addressing consumer trends.
- Presented technical results at departmental seminars.

## PROJECTS

### E-commerce Analytics Dashboard 📅 May 2025

Developed a comprehensive dashboard for an e-commerce platform using Tableau. Integrated multiple data sources including sales, product returns, and customer feedback to provide actionable insights that improved customer satisfaction scores.

### Statistical Analysis Project 📅 December 2024

Conducted a detailed statistical analysis of survey data focusing on user engagement and retention rates. Utilized Python libraries for data manipulation and visualization, resulting in enhanced operational strategies.

## LEADERSHIP & AWARDS

- Received Best Internship Performance Award for outstanding contributions and initiative during the internship at Tech Solutions Inc.
- Recognized as High Honor Roll student for achieving a GPA above 3.5 throughout postgraduate studies.

## EDUCATION

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### Master's Degree in Data Science

2025

Springfield University GPA: 3.8

Springfield, IL

**Coursework:** *Statistical Analysis, Database Management, Data Visualization, Machine Learning*

### Bachelor's Degree in Computer Science

2024

Springfield University GPA: 3.6

Springfield, IL

**Coursework:** *Programming Fundamentals, Algorithms, Data Structures, Web Development*

## CERTIFICATIONS

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- SQL for Data Science 📅 2025
- Data Visualization with Tableau 📅 2025

## TECHNICAL SKILLS

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- **Data Management Tools:** SQL, Redshift, dbt
- **Visualization Tools:** Tableau, Power BI
- **Programming Languages:** Python, R
- **Data Manipulation Methods:** Pandas, Numpy
- **Statistical Software:** MATLAB, SPSS
- **Analytics Methodologies:** A/B Testing, Regression Analysis
- **Reporting Tools:** Excel, Google Sheets
- **Project Management Tools:** Trello, Asana, Jira
- **Cloud Platforms:** AWS, Azure
- **Collaboration Tools:** Slack, Microsoft Teams

## SKILLS

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- SQL
- Python
- data analysis
- communication
- Tableau
- pandas
- statistical tests
- Power BI
- matplotlib
- A/B testing

## PROFESSIONAL AFFILIATIONS

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- Member of the Data Science Club at Springfield University, participating in workshops and competitions.
- Volunteer at local non-profit, aiding in data management and community outreach efforts.

## LANGUAGES

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- English (Native)
- Spanish (Proficient)

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST