

# Oliver Thompson

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## SUMMARY

Detail-oriented Data Analyst with over three years of experience turning operational data into insights that drive performance and aid data-informed decision-making. Proficient in SQL, Power BI, and Excel, committed to ensuring accuracy and continuously improving existing processes. Experience collaborating with cross-functional teams allows for enhanced operational efficiency, providing actionable insights through thorough data analysis and visualization. Developed scalable reporting tools in previous roles that align with organizations' priorities and demonstrate an aptitude for translating business requirements into practical solutions. Eager to contribute skills at Dynamic Logistics Solutions.

## EXPERIENCE

**Data Analyst** January 2021 - Present  
Dynamic Logistics Solutions Chicago, IL

- Managed relationships with key stakeholders, translating business needs into impactful data-driven strategies and actionable insights.
- Developed and maintained comprehensive dashboards using Power BI and Excel, enhancing visibility into operational KPIs.
  - Conducted root cause analyses on operational anomalies, presenting findings to leadership for optimized decision-making.
  - Standardized data collection across WMS and TMS systems, significantly improving accessibility and reliability for analytics purposes.
  - Created forecast models based on trending operational data for effective staffing and capacity planning.

**Junior Data Analyst** June 2019 - December 2020  
Tech Innovators Corp. Chicago, IL

- Supported the operational team by providing essential data insights and recommendations based on comprehensive trend analysis.
- Assisted in generating reports and dashboards focusing on key performance metrics, contributing to improved operational effectiveness.
  - Participated in collaborative projects aimed at enhancing overall data quality and reporting precision within multifunctional teams.
  - Engaged independently and as part of a team, showcasing adaptability and problem-solving capabilities.
  - Fostered partnerships across departments, streamlining communication to achieve shared objectives.

## LEADERSHIP & AWARDS

- Recognized Employee of the Month at Dynamic Logistics Solutions for exceptional performance in continuous improvement initiatives.
- Achieved SQL Certification, affirming expertise in database management and analytical repository optimization.

## EDUCATION

**Bachelor's Degree in Information Systems** 2019  
University of Illinois Chicago GPA: 3.5 Chicago, IL  
*Coursework: Data Analysis, Database Management, Business Intelligence, Supply Chain Management*

## CERTIFICATIONS

- SQL Certification 📅 2022
- Data Analytics Certification 📅 2023

## TECHNICAL SKILLS

- **SQL:** Database Management
- **Power BI:** Data Visualization
- **Excel:** Data Analysis
- **Data Modeling:** Predictive Analytics
- **ETL Processes:** Data Processing
- **Collaborative Tools:** Team Communication
- **Python:** Data Science
- **Reporting Tools:** Business Intelligence
- **Dashboard Development:** Performance Monitoring
- **Cost-Benefit Analysis:** Feasibility Studies

## SKILLS

- SQL
- Excel
- Reporting Tools
- Continuous Improvement

- Power BI
- Data Analysis
- Supply Chain Analytics

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## PROFESSIONAL AFFILIATIONS

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- Member of the Data Analytics Community at the University of Illinois Chicago, actively engaging in networking and skill-enhancement events.
- Volunteered with local nonprofit organizations as a data analyst, providing insights to support their mission-driven goals.

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## LANGUAGES

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- English (Native)
- Spanish (Intermediate)

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## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

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## REFERENCES

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AVAILABLE ON REQUEST