

IT Asset Management

Technical Training

Workflow Streamlining

LANGUAGES

English Native

Spanish Proficient

MY CAREER



- Data Center Technician at Tech Innovations LLC (1.2 Years)
- IT Support Technician at Data Systems Co. (1.3 Years)

CERTIFICATIONS

- CompTIA A+ Certification 📅 2025
- Cisco Certified Network Associate (CCNA) 📅 2026

TECHNICAL SKILLS

- **Hardware Repair Tools:** Multimeter, Cable Tester, Diagnostic Software
- **Networking Equipment:** Routers, Switches, Firewalls
- **Operating Systems:** Windows Server, Linux, MacOS
- **Troubleshooting Methodologies:** Root Cause Analysis, Fault Trees, Test & Repair Approach
- **Documentation Standards:** ITIL, ISO 27001, CISSP
- **User Interaction Tools:** Zendesk, BMC Remedy, ServiceNow
- **Monitoring Tools:** Nagios, Wireshark, SolarWinds
- **Virtualization Platforms:** VMware, Hyper-V, VirtualBox
- **Database Management:** SQL, Oracle, MongoDB
- **Scripting Languages:** Bash, Python, PowerShell

PROFESSIONAL AFFILIATIONS

- Member of Association for Computing Machinery (ACM), promoting IT advancement and ethics.
- Active participant in local IT workshops focused on emerging technologies and networking.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST