

Jaylen Callahan

Data Center Technician Intern

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 New York, NY 10001

STRENGTHS

-  **Teamwork**
Collaboratively executed diverse project tasks, bolstering morale among peers and driving success.
-  **Adaptability**
Easily adjusted techniques based on shifting requirements, enhancing project outcome and relevance.
-  **Analytical Thinking**
Employs logical reasoning to dissect problems and formulate effective solutions; vital for project success.
-  **Communication Skills**
Prominent in presenting complex concepts clearly and concisely, fostering constructive dialogue.
-  **Positive Attitude**
Maintains high spirits during challenges, motivating teammates and strengthening group dynamics.

SKILLS

- Data Center Operations

Networking Technologies

Server Configuration Python & SQL

Team Collaboration

Technical Documentation

Data Analysis

Performance Testing

Project Management

Research Methodologies

System Design Troubleshooting

Presentation Skills

Operational Efficiency

Customer Engagement

SUMMARY

Proactive Computer Science student eager to bring fresh perspectives and a strong technical foundation to BrightTech Solutions. Experience managing data center operations for academic projects, accompanied by solid communication skills and commitment to teamwork. Proven ability to learn quickly through hands-on engagement with IT systems and networking technologies during university research and team initiatives. Enthusiastic about optimizing operational efficiency in data center environments, asking insightful questions while striving for excellence. Excited to contribute knowledge from simulations and relevant coursework, enhancing practical skills within a vibrant corporate atmosphere.

EDUCATION

Bachelor's Degree in Computer Science

New York University  GPA: 3.8  2026  New York, NY

Coursework: Data Structures, Networking Technologies, Systems Management, Database Systems

TECHNICAL SKILLS

- **Programming Languages:** Python, Java, C++
- **Database Management:** SQL, Oracle, MongoDB
- **Networking Tools:** Wireshark, Cisco Packet Tracer, NetCat
- **Data Visualization Tools:** Tableau, Power BI, Excel
- **Web Technologies:** HTML, CSS, JavaScript
- **Cloud Computing:** AWS, Azure, Google Cloud Platform
- **Agile Methodologies:** Scrum, Kanban, Lean
- **Collaboration Tools:** Trello, Asana, Slack
- **Operating Systems:** Windows, Linux, macOS
- **Computer Hardware:** Server Setup, RAID Configurations, Virtualization

EXPERIENCE

- Data Center Operations Coordinator**
- University Project  January 2026 - Present  New York, NY
- Oversaw a capstone project enhancing data center energy efficiency, collaborating closely with faculty and industry leaders to bridge theoretical models with practical applications. Managed timelines effectively while ensuring all project goals aligned with real-world standards and expectations. Developed innovative software solutions designed for monitoring server performance, which improved operational decision-making. Leveraged Python and SQL for detailed data analysis and reporting, resulting in valuable insights delivered to supervisors.
- Led a cross-functional team in optimizing data center operations utilizing sustainable practices.
 - Developed prototypes integrating analytics for server performance, generating impactful improvements.
 - Coordinated between multidisciplinary teams to align project objectives with technological advancements.
 - Presented findings at university forums, receiving commendations for analytical contributions.
 - Utilized programming languages for designing systematic workflows enhancing operational processes.
 - Consistently met or exceeded project deadlines through strategic planning and resource management.

Network Performance Analyst

Academic Research  September 2025 - December 2025  New York, NY

LANGUAGES



MY CAREER



- Data Center Operations Coordinator at University Project (7 Months)
- Network Performance Analyst at Academic Research (3 Months)

Participated in a collaborative research focused on analyzing networking technology performance metrics under various simulated conditions. Conducted hands-on experiments that tested different protocols for data transmission reliability and speed, contributing valuable insights into network capabilities. Collaborated with peers to disseminate research findings via formal presentations, influencing discussions on future networking innovations.

- Analyzed performance of networking technologies, revealing strengths and weaknesses in controlled environments.
- Designed comprehensive experiments testing the feasibility of various data transmission methods.
- Presented research outcomes at an annual tech symposium attended by industry professionals and academics.
- Utilized advanced tools like Wireshark for effective data collection and technology evaluations.
- Contributed academically towards publications highlighting critical trends in networking technology.
- Documented procedures and findings for submission to engineering journals, showcasing rigorous methodology.

LEADERSHIP & AWARDS

- Received Dean's List recognition for outstanding academic performance.
- Awarded Best Capstone Project for innovative solutions in data center operations.

CERTIFICATIONS

- CompTIA A+ 📅 2025
- Cisco Certified Network Associate (CCNA) 📅 2025

PROFESSIONAL AFFILIATIONS

- Member of the Computer Science Student Association, engaging in industry workshops.
- Participant in hackathons promoting collaboration and creative problem-solving skills.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST