

Jaylen Callahan

Cover Letter



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SEPTEMBER 01, 2026

Hiring Team
Redwood Care Technologies
Remote
Kansas City, MO

Dear Hiring Team at Redwood Care Technologies,

I am excited to apply for the DevOps Engineer (Entry Level) position at Redwood Care Technologies. As a recent Computer Science graduate from University of Missouri–Kansas City, I am ready to support reliable software delivery and grow with a team that values cloud infrastructure, automation, and practical engineering.

My academic project work gave me hands-on experience with **Azure, Azure DevOps, CI/CD**, Terraform, Bicep, and PowerShell. I created repeatable development environments with Terraform and Azure Resource Manager templates, built pipelines for .NET applications, and used scripts to check resource health and prepare releases. This work strengthened my troubleshooting skills and taught me to communicate technical findings through runbooks, demonstrations, and team presentations.

I have worked with both **Azure PaaS** and IaaS services, containerized applications with Docker, and tested deployments with Kubernetes. When releases failed, I reviewed pipeline logs, ARM validation messages, activity logs, and application settings to find the cause. I value clear collaboration with developers and QA teams, and I bring a careful, practical approach to **release management** and **operational reliability**.

This opportunity interests me since it offers a strong starting point for growth in DevOps, Site Reliability Engineering, Cloud Engineering, and Platform Engineering. The chance to work alongside experienced engineers on cloud infrastructure, automation, monitoring, and modern software delivery would be a great fit for my goals. I would be glad to bring my preparation and curiosity to Redwood Care Technologies.

Thank you for your time and consideration. I would welcome the opportunity to discuss how my background can support your team.

Sincerely,

Jaylen Callahan

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