



# Aria Heath

## Digital Manufacturing Program Manager

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### SUMMARY

Results-driven Digital Manufacturing Program Manager with over 10 years of experience in program management and expertise in manufacturing IT systems and automation. Demonstrated ability to lead complex program initiatives, ensuring alignment with strategic organizational goals. Proven track record in change management, conflict resolution, and stakeholder engagement. Committed to driving innovation and continuous improvement across program activities. Passionate about developing and executing program plans that enhance operational efficiency and stakeholder satisfaction by utilizing effective communication and support strategies.

### STRENGTHS

- ★ **Advanced Leadership**  
Effective at guiding teams through challenges, constantly shifting focus toward successful outcomes and motivation.
- 🎯 **Strategic Planning**  
Expert in crafting detailed program strategies, ensuring alignment with long-term organizational vision and stakeholder needs.
- ♥ **Change Management**  
Skilled in facilitating transitions and preparing teams for change, leveraging clear communication to ease uncertainty.
- ➦ **Conflict Resolution**  
Adept at mediating conflicts, harmonizing differing perspectives within teams to foster cooperation and progress.
- 💡 **Innovation Driven**  
Thrives on encouraging creative problem-solving, inspiring teams to pursue fresh ideas that elevate project outcomes.

### SKILLS

Program Management

Change Management

Manufacturing IT Systems

Stakeholder Engagement

Strategic Planning

Conflict Resolution

Team Leadership

### EXPERIENCE

#### Digital Manufacturing Program Manager

Innovative Solutions Group 📅 January 2022 - Present 📍 Pittsburgh, PA

Lead global digital manufacturing projects focused on aligning technology deployment with business objectives. Coordinate multiple stakeholders and oversee project lifecycles from inception through execution, ensuring compliance to quality standards.

- Develop and implement comprehensive program plans that align with corporate objectives, enhancing operational efficiency.
- Lead complex program initiatives, ensuring timely delivery within scope and budget constraints across multiple sites.
- Collaborate with cross-functional teams for seamless integration, significantly improving stakeholder engagement.
- Monitor effectiveness of program strategy, adapting plans as necessary to achieve desired outcomes.
- Provide mentorship and professional support to team members, cultivating a culture of continuous learning and achievement.
- Communicate impacts and progress effectively to stakeholders, proactively addressing concerns to maintain high satisfaction.

#### Senior Program Manager

Tech Innovations LLC 📅 June 2016 - December 2021 📍 Chicago, IL

Oversaw the deployment of advanced manufacturing IT systems, leading critical initiatives that enabled improved operational outputs. Capable of managing large budgets and resources while overseeing strategic planning.

- Spearheaded deployment of IT systems, achieving a notable improvement in process efficiency across operations.
- Managed multi-million dollar budgets, ensuring optimal resource allocations in line with financial targets.
- Developed strategic plans supporting organizational change, enhancing overall project delivery success rates.
- Coordinated ERP system integrations, improving data accuracy and visibility in operational processes.
- Engaged stakeholders via regular feedback sessions, securing ongoing alignment and commitment to project goals.
- Mentored junior program managers, reinforcing leadership strengths within the organization.

#### Program Manager

Future Technologies Corp. 📅 March 2014 - May 2016 📍 Austin, TX

Directed implementation of IT solutions aimed at transforming manufacturing processes, fostering collaborative efforts to meet program strategies efficiently.

- Implemented IT solutions, which led to significant enhancements in operational workflows across diverse sectors.

## LANGUAGES

English Native

Spanish Proficient

## MY CAREER



- Digital Manufacturing Program Manager at Innovative Solutions Group (4.4 Years)
- Senior Program Manager at Tech Innovations LLC (5.5 Years)
- Program Manager at Future Technologies Corp. (2.2 Years)

- Worked closely with engineering and IT teams to streamline execution, enhancing adherence to program schedules.
- Led change management initiatives, ensuring minimal disruption during transitions impacting affected teams.
- Analyzed performance data, identifying gaps and implementing improvements based on findings.
- Maintained open communication channels with all stakeholder levels, boosting collaboration and project support.
- Documented project processes meticulously, ensuring compliance to organizational and regulatory standards.

## LEADERSHIP & AWARDS

- Project Management Professional (PMP) Certification, 2022
- Certified Change Management Professional (CCMP), 2022

## EDUCATION

### Bachelor's Degree in Engineering

University of Colorado Boulder 🎓 GPA: 3.8 📅 2013 📍 Boulder, CO

**Coursework:** *Thermodynamics, Material Science, Structural Analysis, Fluid Mechanics*

## CERTIFICATIONS

- Project Management Professional (PMP) 📅 2022
- Certified Change Management Professional (CCMP) 📅 2022

## TECHNICAL SKILLS

- **Project Management Tools:** Trello, Asana, JIRA
- **Manufacturing Systems:** MES, ERP, SCADA
- **Communication Tools:** Slack, Microsoft Teams, Zoom
- **Leadership Styles:** Transformational, Servant, Autocratic
- **Reporting Software:** Tableau, Power BI
- **Quality Assurance Standards:** ISO 9001, Six Sigma
- **Change Management Methodologies:** ADKAR, Kotter
- **Budgeting & Cost Control:** Variance Analysis, Cost-Benefit Analysis
- **Data Analysis Tools:** Excel, SQL, Python
- **Stakeholder Engagement Platforms:** SurveyMonkey, Google Forms

## PROFESSIONAL AFFILIATIONS

- Member of the Project Management Institute
- Active participant in local engineering and tech community meetings

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST