



# Michael Thompson

## Digital Product Manager

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### STRENGTHS

- 🗨️ **Effective Communicator**  
Cultivating relationships across teams enhances project success; peers value open dialogue.
- 💡 **Adaptable Problem-Solver**  
Consistently tackle unforeseen challenges quickly, providing timely, strategic solutions.
- 🏆 **Results-Oriented Leader**  
Prioritize deliverables swiftly amid competing demands, always keeping team objectives intact.
- 📊 **Data-Driven Decision Maker**  
Leverage analytics insightfully, steering product direction that enhances overall effectiveness.
- 👥 **Cross-Functional Collaboration**  
Coordinate seamlessly with engineers and marketers, embedding teamwork within all engagements.

### SKILLS

- Product Management
- Agile Methodologies
- Stakeholder Engagement
- Data Analysis
- User Experience Design
- Risk Management
- Market Research
- Go-to-Market Strategy User Testing
- Process Improvement
- Strategic Planning
- Cross-Functional Teamwork
- Communication Skills
- Project Lifecycle Management

### SUMMARY

Dynamic Digital Product Manager with over 4 years of experience in driving product development and strategic initiatives within B2B environments. Proven track record in collaborating with cross-functional teams to enhance operational workflows and achieve business objectives. Adept at using data-driven insights to inform product strategy and improve user experience. Relationship-building skills cultivate a collaborative environment among diverse stakeholders, yielding effective results. Committed to continuous improvement, strategizing iterative enhancements that align product delivery with team goals while consistently communicating with all levels of senior leadership.

### EXPERIENCE

#### Digital Product Manager

Tech Innovations LLC 📅 January 2023 - Present 📍 Naperville, IL

Oversee the product roadmap focused on maximizing sales performance and operational gains. Collaborate effectively with engineering team to translate business needs into actionable requirements. Identify process inefficiencies and drive improvements that enhance team productivity. Foster clear communication about product priorities, ensuring alignment with leadership soul clarity.

- Lead the product roadmap for multiple projects aimed at optimizing sales and operational efficiency.
- Collaborate with engineering teams to translate business needs into actionable product requirements.
- Drive iterative improvements by identifying process inefficiencies and proposing strategic solutions.
- Communicate product priorities and progress to senior leadership, ensuring alignment on goals.

#### Associate Product Manager

NextGen Solutions 📅 June 2021 - December 2022 📍 Champaign, IL

Managed full product lifecycle from concept to launch with intense focus on user-centric designs. Coordinated with various departments to ensure productive project execution while enhancing competitive edge through strong market positioning. Delivered engaging go-to-market strategies in collaboration with marketing teams.

- Assisted in managing product lifecycle from concept to launch, focusing on user-centric design.
- Conducted market research to inform product development and enhance competitive positioning.
- Coordinated with marketing teams to develop go-to-market strategies and promotional materials.

#### Product Management Intern

Future Tech Enterprises 📅 May 2020 - August 2020 📍 Peoria, IL

Supported product management team by developing specifications and gathering user insights. Participated in cross-function discussion to fully integrate features aligning with company strategies. Gathered crucial feedback during testing to shape better product offerings.

- Supported the product management team in developing product specifications and user stories.
- Participated in cross-functional meetings to align product features with business strategy.
- Conducted user testing sessions and gathered feedback to refine product offerings.

### LEADERSHIP & AWARDS

- Certified Scrum Product Owner (CSPO) - 2022
- Recognized as Employee of the Month for sustained performance excellence in September 2023

Continuous Improvement

Problem Solving

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



- Digital Product Manager at Tech Innovations LLC (3.4 Years)
- Associate Product Manager at NextGen Solutions (1.5 Years)
- Product Management Intern at Future Tech Enterprises (3 Months)

## EDUCATION

### Bachelor's Degree in Business Administration

University of Illinois 🎓 GPA: 3.5 📅 2021 📍 Champaign, IL

**Coursework:** Marketing Strategies, Project Management, Data Analytics, User Experience Design

## CERTIFICATIONS

- Certified Scrum Product Owner (CSPO) 📅 2022
- Google Analytics Certification 📅 2023

## TECHNICAL SKILLS

- **Product Management Tools:** Jira, Trello, Asana
- **Analytics Tools:** Google Analytics, Tableau, Excel
- **Development Phases:** Agile, Waterfall, Lean
- **Collaboration Platforms:** Slack, Microsoft Teams, Zoom
- **User Testing Methods:** A/B Testing, Surveys, Focus Groups
- **Design Tools:** Figma, InVision, Adobe XD
- **Market Research Tools:** SEMrush, SurveyMonkey, Statista
- **Presentation Software:** PowerPoint, Keynote, Canva
- **Feedback Collection:** Typeform, Google Forms, UserTesting
- **Business Intelligence:** Looker, Power BI, Sisense

## PROFESSIONAL AFFILIATIONS

- Member, Product Management Association
- Participant, Local Startup Mentorship Program

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST