

# Michael Carter

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## SUMMARY

Dynamic technology and cybersecurity leader with over 12 years of experience in developing and executing strategies that enhance security and operational efficiency. Proven track record of leading enterprise-level transformations focusing on AI integration, risk management, and compliance. Achievements include streamlining workflows that improved decision-making and organizational performance, while reducing operational risks. Adept at fostering cross-functional collaboration among teams to align tech initiatives with broader business objectives, ensuring governance and adherence to regulatory standards.

## EXPERIENCE

### Director of IT & Cybersecurity

January 2023 - Present

Tech Innovations

Chicago, IL

Oversee enterprise technology strategy focusing on AI and cybersecurity enhancements. Mentor high-performing teams and establish operational standards across organization.

- Lead development and implementation of enterprise technology strategy centering on cybersecurity and AI integration.
- Manage IT operations ensuring compliance with SOC 2 and SSPA standards while enhancing productivity.
- Collaborate with executive leadership to identify cybersecurity risks, implementing measures to mitigate them.
- Drive initiatives aimed at improving employee technology experiences through innovative and practical solutions.

### Senior IT Manager

March 2018 - December 2022

Digital Solutions Inc.

Detroit, MI

Directed IT operations with an emphasis on security initiatives and compliance, while aligning projects with strategic objectives.

- Directed IT operations and led security initiatives, significantly improving overall security status.
- Spearheaded adoption of AI tools enhancing decision-making and optimizing processes across departments.
- Established governance frameworks and compliance programs adhering to industry regulations.
- Fostered cross-company collaboration that streamlined project execution and improved communication.

## LEADERSHIP & AWARDS

- Recognized as Employee of the Month for exceptional leadership in IT security enhancements.
- Awarded Best Team Collaboration Award for effectively managing cross-departmental initiatives.

## EDUCATION

### Master of Science in Information Technology

2015

University of Illinois GPA: 3.8

Chicago, IL

**Coursework:** Information Systems, Cybersecurity Management, AI Integration, Risk Assessment

## CERTIFICATIONS

- Certified Information Systems Security Professional (CISSP) 2016
- Certified Information Security Manager (CISM) 2020

## TECHNICAL SKILLS

- Project Management Tools:** Trello, Asana, JIRA
- Cybersecurity Technologies:** McAfee, Check Point, Cisco ASA
- Operating Systems:** Windows, Linux, macOS
- Database Management Systems:** MySQL, Oracle, MongoDB
- Cloud Services:** AWS, Azure, Google Cloud
- DevOps Tools:** Docker, Jenkins, Kubernetes
- Networking Concepts:** TCP/IP, VPN, VLAN
- Compliance Standards:** SOC 2, SSPA, ISO 27001
- AI Technologies:** Machine Learning, NLP, Predictive Analytics
- Collaboration Tools:** Slack, Microsoft Teams, Zoom

## SKILLS

- Cybersecurity Management
- Budget Management
- Data Protection Standards
- System Architecture Design

- AI and Automation Strategy
- Risk Management and Compliance
- Team Leadership and Development
- Enterprise AI Adoption
- Cloud Security Principles
- Regulatory Frameworks
- IT Operations Excellence
- Cross-Department Collaboration
- Vendor Management Practices
- Governance Models Creation
- Performance Improvement Strategies

## **PROFESSIONAL AFFILIATIONS**

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- Active member of the Cybersecurity Professionals Network, engaging in industry discussions and events.
- Contributor to IT Governance Forum, sharing insights on effective IT management practices.

## **LANGUAGES**

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- English (Native)
- Spanish (Intermediate)

## **ADDITIONAL INFORMATION**

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**Work Status** : Authorized to work in United States. No sponsorship required.

## **REFERENCES**

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AVAILABLE ON REQUEST