



# Michael Carter

## Director of IT & Cybersecurity

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### STRENGTHS

- Strategic Vision**  
Visionary strategist who aligns tech initiatives with business goals, consistently achieving desired outcomes.
- Cross-Functional Leadership**  
Inspired collaboration across departments, transforming diverse stakeholders into aligned partners for success.
- Agile Implementation**  
Implemented agile methodologies that boosted project speed and responsiveness amid changing demands.
- Cybersecurity Expertise**  
Expertly managed cybersecurity efforts ensuring compliance, driving reduction in incidents across platforms.
- AI Adoption Champion**  
Pioneered AI integration initiatives, promoting modern operational efficiencies throughout the organization.

### SKILLS

- Cybersecurity Management
- AI and Automation Strategy
- Risk Management and Compliance
- Team Leadership and Development
- Budget Management
- Enterprise AI Adoption
- Cloud Security Principles
- Regulatory Frameworks
- Data Protection Standards
- IT Operations Excellence
- Cross-Department Collaboration

### SUMMARY

Dynamic technology and cybersecurity leader with over 12 years of experience in developing and executing strategies that enhance security and operational efficiency. Proven track record of leading enterprise-level transformations focusing on AI integration, risk management, and compliance. Achievements include streamlining workflows that improved decision-making and organizational performance, while reducing operational risks. Adept at fostering cross-functional collaboration among teams to align tech initiatives with broader business objectives, ensuring governance and adherence to regulatory standards.

### EXPERIENCE

#### Director of IT & Cybersecurity

Tech Innovations | January 2023 - Present | Chicago, IL

Oversee enterprise technology strategy focusing on AI and cybersecurity enhancements. Mentor high-performing teams and establish operational standards across organization.

- Lead development and implementation of enterprise technology strategy centering on cybersecurity and AI integration.
- Manage IT operations ensuring compliance with SOC 2 and SSPA standards while enhancing productivity.
- Collaborate with executive leadership to identify cybersecurity risks, implementing measures to mitigate them.
- Drive initiatives aimed at improving employee technology experiences through innovative and practical solutions.

#### Senior IT Manager

Digital Solutions Inc. | March 2018 - December 2022 | Detroit, MI

Directed IT operations with an emphasis on security initiatives and compliance, while aligning projects with strategic objectives.

- Directed IT operations and led security initiatives, significantly improving overall security status.
- Spearheaded adoption of AI tools enhancing decision-making and optimizing processes across departments.
- Established governance frameworks and compliance programs adhering to industry regulations.
- Fostered cross-company collaboration that streamlined project execution and improved communication.

### LEADERSHIP & AWARDS

- Recognized as Employee of the Month for exceptional leadership in IT security enhancements.
- Awarded Best Team Collaboration Award for effectively managing cross-departmental initiatives.

### EDUCATION

#### Master of Science in Information Technology

University of Illinois | GPA: 3.8 | 2015 | Chicago, IL

**Coursework:** Information Systems, Cybersecurity Management, AI Integration, Risk Assessment

### CERTIFICATIONS

- Certified Information Systems Security Professional (CISSP) | 2016
- Certified Information Security Manager (CISM) | 2020

## Vendor Management Practices

System Architecture Design

Governance Models Creation

Performance Improvement  
Strategies

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



● Director of IT & Cybersecurity at Tech Innovations (3.3 Years)

● Senior IT Manager at Digital Solutions Inc. (4.8 Years)

## TECHNICAL SKILLS

- **Project Management Tools:** Trello, Asana, JIRA
- **Cybersecurity Technologies:** McAfee, Check Point, Cisco ASA
- **Operating Systems:** Windows, Linux, macOS
- **Database Management Systems:** MySQL, Oracle, MongoDB
- **Cloud Services:** AWS, Azure, Google Cloud
- **DevOps Tools:** Docker, Jenkins, Kubernetes
- **Networking Concepts:** TCP/IP, VPN, VLAN
- **Compliance Standards:** SOC 2, SSPA, ISO 27001
- **AI Technologies:** Machine Learning, NLP, Predictive Analytics
- **Collaboration Tools:** Slack, Microsoft Teams, Zoom

## PROFESSIONAL AFFILIATIONS

- Active member of the Cybersecurity Professionals Network, engaging in industry discussions and events.
- Contributor to IT Governance Forum, sharing insights on effective IT management practices.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST