

# ELIJAH REEVES

## DISTINGUISHED TECHNICAL PROGRAM MANAGER

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### STRENGTHS

- Effective communicator**  
Communicates complex technical information clearly. Teams appreciate straightforward presentations that enhance understanding.
- Strategic thinker**  
Identifies key industry trends and translates them into actionable plans. This foresight has guided project success.
- Collaborative leader**  
Encourages teamwork among diverse groups. Colleagues often recognize efforts and contributions to create synergy.
- Results-driven**  
Prioritizes results that frame organizational objectives; consistently ensures gaming-focused decisions support broader aims.
- Proficient problem solver**  
Tackles challenges head-on; peers often seek expertise in alleviating issues effectively due to past successes.

### SKILLS

#### Technical Program Management

Stakeholder Engagement

Risk Management

#### Cross-Functional Leadership

Cloud Infrastructure

Agile Methodologies

Communication Skills

Data Analysis | Project Governance

Software Development

### SUMMARY

Technical Program Manager with over 6 years of experience leading cross-functional teams and managing complex projects in a fast-paced IT environment. Proven track record involves driving strategic initiatives while enhancing operational efficiency and delivering solutions that meet business objectives. Expertise spans stakeholder engagement, risk mitigation, and effective communication tailored for executive audiences. Notable abilities include cultivating collaboration across diverse teams to achieve shared goals. Passionate about leveraging cutting-edge technology to innovate customer experiences and deliver measurable results with urgency and professionalism.

### EXPERIENCE

#### Technical Program Manager

Tech Innovations Inc. | March 2021 - Present | Seattle, WA

Oversaw multi-team programs emphasizing AI and data strategy, managing up to eight cross-functional teams to keep projects on track and in alignment with business priorities. Established program governance frameworks for enhanced accountability.

- Led AI-focused initiatives, ensuring continuous communication between engineering and product stakeholders.
- Defined project milestones and anticipated risks, which directly resulted in greater project visibility and accountability.
- Facilitated senior management updates through dynamic program governance, enhancing organizational transparency.
- Successfully engaged and influenced decision-making across all levels by crafting compelling executive presentations.
- Guided junior program managers on best practices, elevating team capabilities in project execution and leadership.
- Streamlined workflows through effective tracking mechanisms, fostering collaboration among technical and non-technical teams.

#### Senior Program Manager

NextGen Solutions | January 2019 - February 2021 | Portland, OR

Directed enterprise-scale software delivery, ensuring alignment between technical developments and business stakeholder needs. Also recognized for significant process reforms.

- Fostered lasting relationships with executives, enhancing insights into program performance and future direction.
- Implemented structured communication strategies that improved inter-departmental trust and clarity.
- Executed process improvements that reduced product turnaround times significantly while maintaining quality standards.
- Engaged multidisciplinary teams through hands-on workshops, leading to clearer project requirements and increased user satisfaction.
- Pioneered new methodologies within the team, elevating project tracking and collaborative functions for better results.
- Created comprehensive risk assessment models indicators, enabling proactive adjustment for successful outcomes.

#### Program Coordinator

Innovative Tech Co. | June 2016 - December 2018 | San Francisco, CA

Team Collaboration

Resource Allocation

DevOps Practices

Executive Reporting

Process Improvement

Problem Solving

Supported program execution through meticulous coordination and resource allocation across various teams, strengthening workflow and output.

- Coordinated detailed project responsibilities ensuring compliance with established governance standards.
- Participated actively in cross-functional meetings, improving alignment between initiative objectives and corporate goals.
- Organized feedback collection sessions that empowered stakeholders, enhancing project input for better outputs.
- Maintained accurate progress monitoring and reporting tools, crucial for timely updates to team leaders.
- Contributed to the smooth launch of multiple high-impact projects, consistently exceeding expectations.
- Developed training materials to raise awareness about system usability, thus broadening utility levels across departments.

## LANGUAGES

English Native

Spanish Intermediate

## LEADERSHIP & AWARDS

- PMP Certification received in 2022, demonstrating a commitment to advanced project management excellence.
- Recognized as 'Leader of the Quarter' at NextGen Solutions in 2020 for excellence in team-oriented outcomes and innovation.

## MY CAREER



● Technical Program Manager at Tech Innovations Inc. (5.2 Years)

● Senior Program Manager at NextGen Solutions (2.1 Years)

● Program Coordinator at Innovative Tech Co. (2.5 Years)

## EDUCATION

### Bachelor's Degree in Computer Science

University of Washington 🎓 GPA: 3.8 📅 2016 📍 Seattle, WA

*Coursework: Software Development, Data Structures, Database Management, Cloud Computing*

## CERTIFICATIONS

- Project Management Professional (PMP) 📅 2022
- Certified ScrumMaster (CSM) 📅 2021

## TECHNICAL SKILLS

- **Project Management Tools:** Trello, Asana, JIRA
- **Programming Languages:** Python, Java, SQL
- **Cloud Platforms:** AWS, Azure, Google Cloud
- **APIs:** REST, SOAP, GraphQL
- **Data Management Tools:** MySQL, MongoDB, PostgreSQL
- **Collaboration Tools:** Slack, Microsoft Teams, Zoom
- **Documentation Software:** Confluence, SharePoint, Notion
- **Agile Frameworks:** Scrum, Kanban, Lean
- **Security Standards:** ISO/IEC 27001, NIST, CIS
- **Coding Standards:** PSR, SOLID, DRY

## PROFESSIONAL AFFILIATIONS

- Member of the Project Management Institute since 2021, advancing professional knowledge and networking opportunities.
- Active participant in local tech community meetups focusing on cloud solutions and digital innovations.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST