

STRENGTHS

-  **Compassionate Patient Care**
Develop deep relationships with patients that foster trust and comfort during stressful times.
-  **Effective Communication**
Frequent interactions with diverse populations help clarify complex health information and increase understanding.
-  **Team Collaboration**
Worked closely alongside fellow EMTs, ensuring cohesive strategies are implemented efficiently during emergencies.
-  **Community Engagement**
Created initiatives that engage local residents, helping them stay informed about safety practices and available resources.
-  **Adaptable Problem-Solving**
Quickly respond to unexpected challenges, showcasing flexibility while preserving quality of care in any situation.

SKILLS

Patient Care	Emergency Response
Health Education	
Team Collaboration	
Medical Documentation	
Communication	

LANGUAGES

English	Native
Spanish	Intermediate

SUMMARY

Dedicated EMT with extensive training and hands-on experience in emergency medical situations and donor management. Proven ability to ensure donor safety and satisfaction through effective communication and physical examinations. Committed to continuous improvement and professional growth within the healthcare sector. Actively pursuing opportunities to leverage medical expertise in a dynamic plasma donation environment, enhancing both team outcomes and patient care standards.

EXPERIENCE

EMT

HealthCare Solutions Group  June 2024 - Present  Muskegon, MI

- Serve as an EMT for HealthCare Solutions Group, providing patient assessments and emergency interventions within a vital health initiative. Prioritize donor safety through accurate evaluations while ensuring teamwork aligns with organizational protocols.
- Conduct thorough physical examinations to determine donor suitability, enhancing overall donor experience and safety.
 - Establish and maintain rapport with donors, leading to improved satisfaction scores and repeat donations.
 - Ensure confidentiality of sensitive donor and staff information, adhering to ethical standards and regulations.
 - Provide comprehensive education to donors regarding health risks and counseling for adverse test results.
 - Evaluate donor health histories and manage injuries, contributing to the overall safety of the donation process.
 - Assist in training new employees on protocols related to donor health and safety procedures.

EMT

Rescue Medical Services  January 2023 - May 2024  Holland, MI

- Played a critical role as an EMT at Rescue Medical Services, emphasizing rapid response and compassionate care during emergencies. Fostered community relationships through educational programs aimed at improving public health awareness.
- Delivered emergency medical care and transportation for patients, ensuring adherence to protocols and patient confidentiality.
 - Collaborated with medical personnel to assess patient needs and implement immediate care plans.
 - Conducted community outreach and education programs on health and safety, increasing community awareness.
 - Participated in regular training and drills to maintain readiness for emergency situations.
 - Documented patient information and care provided, ensuring compliance with legal and medical standards.
 - Provided support in administering vaccinations and health checks during community health initiatives.

LEADERSHIP & AWARDS

- Dean's List, Grand Valley State University, 2024
- EMT of the Month, HealthCare Solutions Group, March 2025

EDUCATION

Associate of Applied Science in Emergency Medical Services

Grand Valley State University  GPA: 3.8  2026  Allendale, MI

Coursework: Patient Assessment, Medical Emergencies, Trauma Care, Medical Terminology

MY CAREER



- EMT at HealthCare Solutions Group (2.1 Years)
- EMT at Rescue Medical Services (1.3 Years)

CERTIFICATIONS

- EMT Certification 📅 2023
- CPR Certification 📅 2023

TECHNICAL SKILLS

- **Emergency Medical Tools:** AED, Oxygen Masks, Defibrillator
- **Communication Equipment:** Two-way Radios, Telemetry Systems, Mobile Dispatch Software
- **First Aid Principles:** CPR Techniques, Wound Management, Patient Stabilization
- **Healthcare Regulations:** HIPAA Compliance, OSHA Standards, State Licensing Guidelines
- **Medication Protocols:** Administering Vaccinations, Pain Relief Administration, Emergency Medications
- **Patient Transport Systems:** Ambulance Operations, Patient Monitoring, Stretcher Usage
- **Training Programs:** CPR Certification Course, Safety Drills, Employee Training Workshops
- **Public Health Initiatives:** Community Workshops, Health Fairs, Educational Seminars
- **Risk Management Strategies:** Incident Reporting, Risk Assessments, Safety Compliance Audits
- **Data Management Systems:** Electronic Health Record (EHR), Cloud Databases, Reporting Softwares

PROFESSIONAL AFFILIATIONS

- Member, Emergency Medical Services Student Association, 2022 - Present
- Volunteer, Local Health Fair, providing screenings and education to community members, 2023 - Present

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST