

Andres Contreras

Hotel Maintenance Engineer

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STRENGTHS

- 👂 **Guest Service Response**
Calmly addressed occupied room concerns, and guests appreciated clear updates before repair work began.
- ✅ **Preventive Maintenance**
Scheduled inspections caught routine concerns early, giving operations a clearer path for planned repairs.
- 🔧 **Practical Repairs**
Peers often sought help with plumbing, locks, fixtures, and finish work when room readiness mattered.
- 🛡️ **Safe Tool Use**
Checked ladders, tools, and work areas before demanding assignments, keeping daily repairs controlled.
- 📅 **Shift Continuity**
Detailed records made open concerns easier for incoming staff to understand and complete.

SKILLS

Preventive maintenance Plumbing
Electrical repair HVAC controls
Refrigeration controls
Lighting systems Furniture repair
Painting Lock repair Key cutting
Guest service General repair tools
Basic drawings
Work area sanitation
English communication

LANGUAGES

English Proficient

SUMMARY

Hotel maintenance **engineer** with 3 years and 10 months supporting guest rooms, public areas, and back of house operations. Handles **preventive maintenance**, plumbing repairs, minor electrical work, HVAC and refrigeration control troubleshooting, lighting checks, furniture restoration, painting, lock service, and key cutting. Responds calmly to guest and associate requests, reads basic drawings and specifications, and uses **general repair tools** and ladders safely. Documents completed work for shift continuity and coordinates with operations staff when repairs affect occupied spaces. Maintains clean, **sanitary work areas** while managing physically active assignments involving standing, walking, bending, kneeling, lifting, grasping, twisting, and stretching. Clear English communication, practical math, flexible scheduling, and service focused follow through support dependable hotel operations.

EXPERIENCE

Hotel Maintenance Engineer

Sonoran Vista Inn 📅 July 2024 - Present 📍 Mesa, AZ

Supports **reliable hotel operations** across guest rooms, common areas, and back of house spaces. Handles guest facing repairs, scheduled inspections, room readiness work, **building systems**, documentation, and coordination with operations staff.

- Resolved guest room plumbing issues with hand tools, restoring showers and sinks for room readiness.
- Completed scheduled electrical checks on lighting and fixtures, documenting findings for smooth shift continuity.
- Troubleshoot HVAC and **refrigeration controls**, escalating unusual conditions after safe initial testing.
- Restored **furniture** and painted damaged surfaces, improving appearance across guest and associate areas.
- Cut keys and repaired locks, helping operations return rooms and storage spaces to service.
- Maintained **sanitary work areas** and communicated **repair** status clearly with guests and associates.

General Maintenance Technician

Desert Lantern Suites 📅 November 2022 - June 2024 📍 Tempe, AZ

Maintained suite properties and shared facilities through general repairs, preventive maintenance, finish work, and service response. Balanced occupied room needs with scheduled tasks, safe tool use, material coordination, and clear communication.

- Repaired toilets, valves, **piping**, and sinks with general tools, reducing delays in occupied suites.
- Inspected ladders and work areas before assignments, supporting safe completion of physically demanding repairs.
- Repaired lighting, **televisions**, phones, **vacuum cleaners**, and hairdryers during room readiness work.
- Painted furniture and **structures**, giving worn guest areas a cleaner, more consistent finish.
- Read **simple drawings** and specifications before completing **plumbing** and electrical maintenance assignments.
- Recorded materials, completed work, and open concerns so incoming staff could continue service.

PROJECTS

Guest Room Readiness Program 📅 2025

Improved room turnover support through repeat inspections covering plumbing, lighting, locks, furniture, paint, and guest room equipment. Clear documentation helped operations identify open repairs before assignment.

MY CAREER



- Hotel Maintenance Engineer at Sonoran Vista Inn (2.2 Years)
- General Maintenance Technician at Desert Lantern Suites (1.6 Years)

Preventive Systems Inspection Plan 📅 2024

Organized recurring checks for plumbing fixtures, electrical points, HVAC controls, refrigeration controls, and work area sanitation. Findings supported earlier repair decisions and steadier building operations.

LEADERSHIP & AWARDS

- Recognized by hotel operations for dependable response to guest room maintenance requests and occupied room concerns.
- Selected by peers as a reliable resource for practical plumbing repairs, lock service, and room readiness work.
- Maintained consistent documentation habits that supported smoother handoffs between maintenance shifts.

EDUCATION

Certificate in Facilities Maintenance Technology

Mesa Community College 🎓 GPA: 3.5 📅 2022 📍 Mesa, AZ

Coursework: Preventive maintenance, plumbing systems, electrical fundamentals, HVAC service

CERTIFICATIONS

- EPA Section 608 Type I Certification 📅 2023
- OSHA 10 Hour General Industry 📅 2022

TECHNICAL SKILLS

- **Plumbing Systems:** Piping, valves, toilets, showers
- **Electrical Maintenance:** Lighting, fixtures, minor repairs
- **HVAC Service:** HVAC controls, troubleshooting, inspections
- **Refrigeration Controls:** Control checks, basic troubleshooting, service response
- **Guest Room Equipment:** Televisions, phones, vacuum cleaners, hairdryers
- **Furniture And Finishes:** Furniture repair, painting, finish work
- **Lock Services:** Key cutting, lock repairs, room access
- **Preventive Maintenance:** Scheduled inspections, plumbing checks, electrical checks
- **Safety Practices:** OSHA 10 Hour, ladder safety, tool safety
- **Documentation Tools:** Work records, shift handoffs, repair status
- **Building Operations:** Guest rooms, common areas, back of house
- **Repair Methods:** General repair tools, basic math, drawings

PROFESSIONAL AFFILIATIONS

- Hospitality maintenance professional focused on safe, functional guest environments and dependable service response.
- Facilities maintenance practitioner committed to continued growth across building systems, preventive care, and guest service.

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST