

Zayden Martinez

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SUMMARY

Recent graduate with hands-on experience in automotive technology, excelling in tire maintenance, oil changes, and general service. Skilled in delivering outstanding customer service while following established safety protocols. Eager to learn and adapt within a fast-paced environment, demonstrating commitment to quality service and teamwork. Collaborated on academic projects that informed knowledge of vehicle systems and industry best practices. Continuously engages in learning new techniques and technologies for effective automotive repair and maintenance. Ready to begin a career in automotive services, contributing skillfully to team efforts and operations.

EDUCATION

Associate Degree in Automotive Technology
Rochester Institute of Technology GPA: 3.5
Coursework: Automotive Diagnostics, Safety Compliance, Engine Repair, Customer Service

2026
Rochester, NY

TECHNICAL SKILLS

- **Diagnostic Tools:** OBD II Scan Tool, Tire Pressure Tool, Wheel Alignment Machine
- **Automotive Software:** AutoFluent, Mitchell 1, AllData
- **Basic Repairs:** Oil Changes, Tire Rotation, Brake Repairs
- **Compliance Standards:** OSHA Guidelines, EPA Regulations, Manufacturer Specifications
- **Safety Protocols:** Personal Protective Equipment, Hazard Communication, Lockout/Tagout
- **Customer Engagement Tools:** CRM Systems, Feedback Surveys, Ticketing Systems
- **Project Management Tools:** Trello, Asana, JIRA
- **Research Methodologies:** Quantitative Analysis, Qualitative Documentation, Data Interpretation
- **Maintenance Scheduling:** Work Order Management, Preventive Maintenance Tracking, Service Interval Management
- **Educational Materials Creation:** Guides, Workshops, Informational Presentations

SKILLS

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|--------------------------|--------------------------|--------------------------|-----------------------|
| • Tire Maintenance | • Safety Compliance | • Oil Filter Replacement | • Mechanical Systems |
| • Oil Change Procedures | • Team Collaboration | • Alignment Techniques | • Learning Agility |
| • Customer Service | • Preventive Maintenance | • Vehicle Care | • Hands-on Experience |
| • Automotive Diagnostics | • Diagnostic Tools | • Communication Skills | • Technical Support |

EXPERIENCE

Student Automotive Technician
University Project
Worked collaboratively within a university project scope focused on automotive maintenance best practices. Developed strong technical skills in basic automotive services such as tire balancing and oil changes, preparing for real-world applications in professional environments.

- Collaborated with peers on capstone project enhancing vehicle service knowledge.
- Researched tire balancing techniques, presenting findings to improve peer competencies.
- Created an oil change procedures guide utilized in student workshops fostering practical learning.
- Organized an automotive showcase that improved communication and engagement skills with attendees.
- Implemented safety measures in workshops, ensuring compliance with industry standards.
- Gained proficiency in diagnostic tools during practical applications, readying for store engagement.

Automotive Technology Research Assistant
Academic Research
Assisted faculty in research regarding tire impacts on vehicle performance, enhancing analytical skills and automotive care understanding.

- Collected data on tire quality impacting vehicle performance for future studies.
- Practiced routine maintenance tasks including tire rotations and oil changes under expert guidance.
- Documented findings and aided report preparations for publication, strengthening written skills.
- Engaged in mentoring junior students on workshop best practices.
- Prepared lab equipment ensuring a safe environment for all automotive sessions.
- Developed educational materials aimed at improving automotive learning courses.

September 2025 - June 2026
Rochester, NY

January 2025 - August 2025
Rochester, NY

LEADERSHIP & AWARDS

- Dean's List, Rochester Institute of Technology, 2025
- Automotive Technology Scholarship, 2025

CERTIFICATIONS

- Automotive Service Excellence (ASE) Certification 📅 2026
- OSHA Safety Certification 📅 2026

PROFESSIONAL AFFILIATIONS

- Member, Automotive Technology Club, 2024 - Present
- Volunteer, Local Car Maintenance Workshop for Teens, 2025

LANGUAGES

- English (Native)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST