

Zayden Martinez

Entry Level Automotive Technician

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 Rochester, NY 14620

STRENGTHS

- **Adaptability**

Easily embraced new tools and techniques within the automotive environment, showcasing flexibility in learning.
- **Teamwork**

Collaborated seamlessly with peers on complex automotive projects, gaining respect for clear communication.
- **Problem-Solving**

Identified and addressed challenges during workshops, leading discussions to find effective solutions.
- **Time Management**

Balanced multiple projects efficiently, ensuring timely completion without compromising quality.
- **Customer Focus**

Demonstrated commitment to guest service through effective communication about vehicle needs and updates.

SKILLS

- Tire Maintenance

Oil Change Procedures

Customer Service

Automotive Diagnostics

Safety Compliance

Team Collaboration

Preventive Maintenance

Diagnostic Tools

Oil Filter Replacement

Alignment Techniques
- Vehicle Care

Communication Skills

Mechanical Systems

Learning Agility

SUMMARY

Recent graduate with hands-on experience in automotive technology, excelling in tire maintenance, oil changes, and general service. Skilled in delivering outstanding customer service while following established safety protocols. Eager to learn and adapt within a fast-paced environment, demonstrating commitment to quality service and teamwork. Collaborated on academic projects that informed knowledge of vehicle systems and industry best practices. Continuously engages in learning new techniques and technologies for effective automotive repair and maintenance. Ready to begin a career in automotive services, contributing skillfully to team efforts and operations.

EDUCATION

Associate Degree in Automotive Technology

Rochester Institute of Technology  GPA: 3.5  2026  Rochester, NY

Coursework: Automotive Diagnostics, Safety Compliance, Engine Repair, Customer Service

TECHNICAL SKILLS

- **Diagnostic Tools:** OBD II Scan Tool, Tire Pressure Tool, Wheel Alignment Machine
- **Automotive Software:** AutoFluent, Mitchell 1, AllData
- **Basic Repairs:** Oil Changes, Tire Rotation, Brake Repairs
- **Compliance Standards:** OSHA Guidelines, EPA Regulations, Manufacturer Specifications
- **Safety Protocols:** Personal Protective Equipment, Hazard Communication, Lockout/Tagout
- **Customer Engagement Tools:** CRM Systems, Feedback Surveys, Ticketing Systems
- **Project Management Tools:** Trello, Asana, JIRA
- **Research Methodologies:** Quantitative Analysis, Qualitative Documentation, Data Interpretation
- **Maintenance Scheduling:** Work Order Management, Preventive Maintenance Tracking, Service Interval Management
- **Educational Materials Creation:** Guides, Workshops, Informational Presentations

EXPERIENCE

- Student Automotive Technician**

University Project  September 2025 - June 2026  Rochester, NY

Worked collaboratively within a university project scope focused on automotive maintenance best practices. Developed strong technical skills in basic automotive services such as tire balancing and oil changes, preparing for real-world applications in professional environments.

 - Collaborated with peers on capstone project enhancing vehicle service knowledge.
 - Researched tire balancing techniques, presenting findings to improve peer competencies.
 - Created an oil change procedures guide utilized in student workshops fostering practical learning.
 - Organized an automotive showcase that improved communication and engagement skills with attendees.
 - Implemented safety measures in workshops, ensuring compliance with industry standards.
 - Gained proficiency in diagnostic tools during practical applications, readying for store engagement.
- Automotive Technology Research Assistant**

Academic Research  January 2025 - August 2025  Rochester, NY

Assisted faculty in research regarding tire impacts on vehicle performance, enhancing analytical skills and automotive care understanding.

 - Collected data on tire quality impacting vehicle performance for future studies.
 - Practiced routine maintenance tasks including tire rotations and oil changes under expert guidance.
 - Documented findings and aided report preparations for publication, strengthening written skills.
 - Engaged in mentoring junior students on workshop best practices.

Hands-on Experience

Technical Support

LANGUAGES

English

Native

MY CAREER



● Student Automotive Technician at University Project (9 Months)

● Automotive Technology Research Assistant at Academic Research (7 Months)

- Prepared lab equipment ensuring a safe environment for all automotive sessions.
- Developed educational materials aimed at improving automotive learning courses.

LEADERSHIP & AWARDS

- Dean's List, Rochester Institute of Technology, 2025
- Automotive Technology Scholarship, 2025

CERTIFICATIONS

- Automotive Service Excellence (ASE) Certification 📅 2026
- OSHA Safety Certification 📅 2026

PROFESSIONAL AFFILIATIONS

- Member, Automotive Technology Club, 2024 - Present
- Volunteer, Local Car Maintenance Workshop for Teens, 2025

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST