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Hiring Team
Northstar Utility Systems
Worcester
MA

Dear Hiring Team at Northstar Utility Systems,

I am applying for the Entry Level QA Automation Engineer position at Northstar Utility Systems. My 2026 Bachelor of Science in Information Systems and hands-on QA work with utility-system simulations have prepared me to **create test cases**, validate business requirements, and document clear results. I am excited by the chance to support **enterprise application testing** for utility-industry processes.

In a university utility billing project, I created 74 manual test cases from requirements and process maps covering account setup, meter reads, service changes, and payment adjustments. I wrote JavaScript and SQL validation scripts for a 1,200-record billing dataset, then tracked smoke, functional, and regression testing in Excel. This work strengthened my analytical problem-solving and showed me how business rules affect test results.

I have practiced the full testing cycle, from **requirements reconciliation** and specification walkthroughs to defect reporting and release-readiness reviews. I prepared reports with reproduction steps, expected results, screenshots, XML samples, **test metrics**, and unresolved risks. I communicate clearly with project managers, analysts, and delivery teams, and I adapt quickly when project needs change.

Northstar Utility Systems appeals to me for its focus on connecting business requirements with technology solutions in the **utility industry**. My background with SQL, JavaScript, XML, Excel, and organized testing documentation would let me contribute as I continue building my QA career.

Thank you for your time and consideration. I look forward to discussing how my testing experience can support Northstar Utility Systems.

Sincerely,