

# August Shaw

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## SUMMARY

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Dynamic AI Automation Engineer with over six years of experience in intelligent automation solutions. Expertise in seamlessly integrating large language models and automating workflows for operational efficiency. Proficient in Python and skilled in leveraging various AI platforms, delivering robust systems that align with business objectives. Experience with multimodal AI tools, automated workflows, and interaction models enhances collaboration and teamwork. Proven success in developing solutions that address complex challenges and drive continuous improvement. Eager to bring technological vision and creativity to Apex AI Solutions' team.

## EXPERIENCE

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### AI Automation Engineer

January 2022 - Present

InnovaTech Solutions

Chicago, IL

Developed and maintained sophisticated automated workflows using n8n and Zapier, enhancing operational processes. Integrated OpenAI APIs into business systems, significantly improving overall functionality. Collaborated cross-functionally, optimizing LLM prompts to elevate user experiences and bolster project outcomes. Engaged in regular feedback loops to refine workflow designs, resulting in a more agile response to changing client needs.

- Created multi-step automations fostering efficient data flow between services.
- Database queries implemented improved data accessibility across teams.
- Facilitated training sessions on utilizing AI-driven resources effectively.
- Monitored service performance metrics to ensure uninterrupted operations.

### Junior AI Engineer

June 2020 - December 2021

Digital Innovations Group

Naperville, IL

Assisted in crafting AI-driven applications emphasizing text and voice processing as primary focus areas. Participated regularly in prompt engineering initiatives, developing evaluation frameworks to measure model performance effectively. Managed and analyzed data with SQL and NoSQL databases, contributing valuable insights into system optimization. Provided hands-on support to senior engineers during project lifecycles.

- Spearheaded several improvements in Natural Language Understanding functions for real-time processing.
- Developed documentation for internal processes facilitating easier onboarding.
- Collaborated with clients to understand pain points, translating feedback into actionable tech enhancements.
- Improved coding efficiency and process flows by engaging in peer programming.

### AI Intern

September 2019 - May 2020

TechForward Inc.

Peoria, IL

Supported the development of machine learning models, assisting with data preparation and model-testing processes. Collaborated closely with engineers to share insights about evolving AI trends and technologies. Analyzed usage patterns and suggested fixes to improve user interactions across AI features. Gleaned practical knowledge through engagement in hands-on projects and formative assessments.

- Contributed creatively to brainstorm sessions focused on innovative AI solutions.
- Implemented basic scripts for data preprocessing which accelerated project timelines.
- Compiled detailed reports summarizing progress and results for presentations.
- Participated in panel discussions surrounding recent advancements in AI.

## LEADERSHIP & AWARDS

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- Outstanding Emerging Tech Award for innovative automation solutions at InnovateTech (2024).
- Recognition from Digital Innovations for exceptional strategic contributions (2021).

## EDUCATION

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### Bachelor's Degree in Computer Science

2019

University of Illinois GPA: 3.6

Champaign, IL

**Coursework:** Data Structures, Algorithms, Database Systems, Software Engineering

## CERTIFICATIONS

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- Certified AI Engineer 📅 2021
- AWS Certified Cloud Practitioner 📅 2022

## TECHNICAL SKILLS

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- **Programming Languages:** Python, JavaScript, SQL
- **ML Frameworks:** TensorFlow, PyTorch, scikit-learn
- **Data Management:** JSON, CSV, NoSQL
- **Cloud Platforms:** AWS, Azure, Google Cloud
- **Automation Tools:** n8n, Zapier, Make
- **AI Platforms:** OpenAI, Anthropic, Azure AI Foundry
- **Collaboration Tools:** Slack, Trello, JIRA
- **Development Environments:** VS Code, Jupyter Notebook, Git
- **Version Control:** GitHub, Bitbucket, GitLab
- **Data Visualization:** Tableau, Matplotlib, Seaborn

## SKILLS

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- Python
- JavaScript
- LLM Integration
- Workflow Automation
- Data Engineering
- SQL
- NoSQL
- API Development
- Prompt Engineering
- Team Collaboration
- Problem-Solving
- Automation Tools
- Machine Learning
- Data Analysis
- Technical Documentation

## PROFESSIONAL AFFILIATIONS

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- Active member in local AI community, participating in hackathons and AI workshops.
- Volunteer mentor at Code.org, promoting STEM tutoring among underrepresented youth.

## LANGUAGES

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- English (Native)
- Spanish (Proficient)

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST