

# Yuan Gilbert

## Electrician

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### STRENGTHS

#### Team Player

Valued for collaborative spirit, helping streamline workflows and foster strong partnerships among colleagues.

#### Communication Expert

Developed strong client connections through clarity and transparency, earning trust and satisfaction across projects.

#### Safety-Oriented

Champion safety standards in every facet of work, ensuring a secure environment for clients and team members alike.

#### Problem Solver

Demonstrated astute problem-solving capabilities, rapidly addressing technical issues and enhancing client updates.

#### Quality Focused

Established a reputation for high-quality workmanship that translates into client referral and retention for business success.

### SKILLS

Panel Changes   Troubleshooting

System Diagnostics

Client Relations   Safety Compliance

Team Collaboration

Service Upgrades   Wiring Projects

Electrical Safety

Project Management

Technical Recommendations

Problem Diagnosis

Regulatory Compliance

Performance Enhancements

### SUMMARY

Dedicated electrician with over five years of experience provides high-quality residential electrical services, specializing in panel changes, troubleshooting, and system diagnostics. Passionate about delivering exceptional workmanship while fostering strong client relationships. Proven ability to work effectively within teams and maintain a safety-first approach. Recognized for genuine attitude and commitment to building lasting client trust, contributing to a supportive team environment. Keen on advancing skills alongside industry best practices. Excited about opportunities that promote professional growth while valuing collaboration.

### EXPERIENCE

#### Journeyman Electrician

Bright Spark Electric   June 2021 - Present   Naperville, IL

Oversaw complex residential electrical projects while ensuring adherence to quality and safety standards. Led efforts enhancing efficiency and client satisfaction through service upgrades and troubleshooting.

- Executed panel changes and provided service upgrades, improving electrical safety across countless homes.
- Conducted thorough system diagnostics, identifying issues swiftly, resulting in timely resolutions for clients.
- Delivered expert recommendations tailored to client needs, consistently achieving high-quality service interactions.
- Collaborated actively with a diverse team, fostering an environment that streamlined installations and project timelines.
- Maintained organization of tools and materials on service vans, guaranteeing readiness and effectiveness during client visits.
- Gained excellent feedback from clients for exceptional professionalism and craftsmanship during service engagements.

#### Electrician

Power Up Electrical Services   March 2018 - May 2021   Aurora, IL

Engaged in hands-on electric projects, honing skills in wiring and installations while exceeding customer expectations.

- Completed multiple rewiring projects adhering strictly to local codes, ensuring enhanced operational safety.
- Assisted with various installations and repairs, bringing consistent excellence and value to client relationships.
- Partook in training sessions that elevated knowledge on evolving electrical industry standards and safety practices.
- Cultivated personal rapport with clients by excelling in communication and reliability, leading to repeat engagements.
- Exhibited a positive, can-do spirit as integral part of fast-paced teams focused on quality outcomes.
- Enforced rigorous safety protocols, promoting a culture sterling focus on working safely and efficiently.

#### Apprentice Electrician

ElectroTech Solutions   January 2016 - February 2018   Chicago, IL

Supported experienced electricians in installations and maintenance, developing foundational skills necessary for advanced electrical work.

- Aided in installation tasks that reinforced practical learning experiences while observing best practices.

Relationship Building

Material Management

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



- Journeyman Electrician at Bright Spark Electric (5.1 Years)
- Electrician at Power Up Electrical Services (3.2 Years)
- Apprentice Electrician at ElectroTech Solutions (2.1 Years)

- Participated in assessing mechanical and technical challenges during troubleshooting, enhancing skill set and solution orientation.
- Attended safety training, enthusiastically adopting established protocols, prioritizing a safe work environment.
- Managed tools and inventory responsibly, ensuring proper stewardship before, during, and after project completion.
- Contributed insightful input during team discussions, focusing on optimizing processes and boosting performance.
- Built meaningful client interactions that nurtured lasting customer loyalty and heightened service satisfaction.

## LEADERSHIP & AWARDS

- Recognized as Employee of the Month for outstanding service delivery at Bright Spark Electric, 2024.
- Awarded Technician Excellence Recognition at Power Up Electrical Services for maintaining superior quality standards, 2020.

## EDUCATION

### Certificate in Electrical Technology

Community College of Illinois 🎓 GPA: 3.8 📅 2016 📍 Springfield, IL

**Coursework:** *Electrical Systems, Safety Protocols, Power Distribution, Residential Wiring*

## CERTIFICATIONS

- Licensed Electrician 📅 2016
- OSHA 10-Hour Safety Certification 📅 2021

## TECHNICAL SKILLS

- **Installation Tools:** Screwdrivers, Pliers, Wire Strippers
- **Testing Equipment:** Multimeter, Circuit Tester, Clamp Meter
- **Electrical Codes:** NEC, IEC, Local Compliance
- **Safety Protocols:** Lockout/Tagout, Hazard Assessment, Personal Protective Equipment
- **Documentation:** Service Reports, Work Orders, Client Correspondence
- **Restoration Practices:** Remodeling, New Construction, Historical Restorations
- **Customer Relationship Management:** Salesforce, Jobber, Buildertrend
- **Efficiency Improvement Techniques:** Lean Methodology, Six Sigma, Performance Tracking
- **Collaboration Software:** Slack, Microsoft Teams, Zoom
- **Field Supervision:** On-Site Coordination, Scheduling, Quality Assurance

## PROFESSIONAL AFFILIATIONS

- Member of the National Electrical Contractors Association (NECA), engaging in professional exchanges and training.
- Volunteer participant with Habitat for Humanity, assisting in home electrical installations for families in need.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST