

# Yuan Gilbert

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📍 1234 Elm Street, Springfield, IL 62701

## SUMMARY

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Dedicated electrician with over five years of experience provides high-quality residential electrical services, specializing in panel changes, troubleshooting, and system diagnostics. Passionate about delivering exceptional workmanship while fostering strong client relationships. Proven ability to work effectively within teams and maintain a safety-first approach. Recognized for genuine attitude and commitment to building lasting client trust, contributing to a supportive team environment. Keen on advancing skills alongside industry best practices. Excited about opportunities that promote professional growth while valuing collaboration.

## EXPERIENCE

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### Journeyman Electrician

June 2021 - Present

Bright Spark Electric

*Naperville, IL*

Oversaw complex residential electrical projects while ensuring adherence to quality and safety standards. Led efforts enhancing efficiency and client satisfaction through service upgrades and troubleshooting.

- Executed panel changes and provided service upgrades, improving electrical safety across countless homes.
- Conducted thorough system diagnostics, identifying issues swiftly, resulting in timely resolutions for clients.
- Delivered expert recommendations tailored to client needs, consistently achieving high-quality service interactions.
- Collaborated actively with a diverse team, fostering an environment that streamlined installations and project timelines.
- Maintained organization of tools and materials on service vans, guaranteeing readiness and effectiveness during client visits.
- Gained excellent feedback from clients for exceptional professionalism and craftsmanship during service engagements.

### Electrician

March 2018 - May 2021

Power Up Electrical Services

*Aurora, IL*

Engaged in hands-on electric projects, honing skills in wiring and installations while exceeding customer expectations.

- Completed multiple rewiring projects adhering strictly to local codes, ensuring enhanced operational safety.
- Assisted with various installations and repairs, bringing consistent excellence and value to client relationships.
- Partook in training sessions that elevated knowledge on evolving electrical industry standards and safety practices.
- Cultivated personal rapport with clients by excelling in communication and reliability, leading to repeat engagements.
- Exhibited a positive, can-do spirit as integral part of fast-paced teams focused on quality outcomes.
- Enforced rigorous safety protocols, promoting a culture sterling focus on working safely and efficiently.

### Apprentice Electrician

January 2016 - February 2018

ElectroTech Solutions

*Chicago, IL*

Supported experienced electricians in installations and maintenance, developing foundational skills necessary for advanced electrical work.

- Aided in installation tasks that reinforced practical learning experiences while observing best practices.
- Participated in assessing mechanical and technical challenges during troubleshooting, enhancing skill set and solution orientation.
- Attended safety training, enthusiastically adopting established protocols, prioritizing a safe work environment.
- Managed tools and inventory responsibly, ensuring proper stewardship before, during, and after project completion.
- Contributed insightful input during team discussions, focusing on optimizing processes and boosting performance.
- Built meaningful client interactions that nurtured lasting customer loyalty and heightened service satisfaction.

## LEADERSHIP & AWARDS

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- Recognized as Employee of the Month for outstanding service delivery at Bright Spark Electric, 2024.
- Awarded Technician Excellence Recognition at Power Up Electrical Services for maintaining superior quality standards, 2020.

## EDUCATION

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### Certificate in Electrical Technology

2016

Community College of Illinois GPA: 3.8

*Springfield, IL*

**Coursework:** *Electrical Systems, Safety Protocols, Power Distribution, Residential Wiring*

## CERTIFICATIONS

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- Licensed Electrician 📅 2016
- OSHA 10-Hour Safety Certification 📅 2021

## TECHNICAL SKILLS

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- **Installation Tools:** Screwdrivers, Pliers, Wire Strippers
- **Testing Equipment:** Multimeter, Circuit Tester, Clamp Meter
- **Electrical Codes:** NEC, IEC, Local Compliance
- **Safety Protocols:** Lockout/Tagout, Hazard Assessment, Personal Protective Equipment
- **Documentation:** Service Reports, Work Orders, Client Correspondence
- **Restoration Practices:** Remodeling, New Construction, Historical Restorations
- **Customer Relationship Management:** Salesforce, Jobber, Buildertrend
- **Efficiency Improvement Techniques:** Lean Methodology, Six Sigma, Performance Tracking
- **Collaboration Software:** Slack, Microsoft Teams, Zoom
- **Field Supervision:** On-Site Coordination, Scheduling, Quality Assurance

## SKILLS

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- Panel Changes
- Troubleshooting
- System Diagnostics
- Client Relations
- Safety Compliance
- Team Collaboration
- Service Upgrades
- Wiring Projects
- Electrical Safety
- Project Management
- Technical Recommendations
- Problem Diagnosis
- Regulatory Compliance
- Performance Enhancements
- Relationship Building
- Material Management

## PROFESSIONAL AFFILIATIONS

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- Member of the National Electrical Contractors Association (NECA), engaging in professional exchanges and training.
- Volunteer participant with Habitat for Humanity, assisting in home electrical installations for families in need.

## LANGUAGES

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- English (Native)
- Spanish (Intermediate)

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST