

# Jessica Morgan

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## SUMMARY

Compassionate Family Nurse Practitioner with over 5 years of experience in delivering integrated primary and family care. Focused on promoting positive patient outcomes through effective assessments, thorough diagnostics, and ongoing treatment plans tailored to each individual. Emphasizes wellness education to engage patients while coordinating tightly with multidisciplinary teams. Experienced in leading health initiatives such as chronic disease management, ensuring not only medical needs are met but also fostering a supportive environment for behavioral health. Committed to administrative tasks, including inventory management, patient follow-ups, and maintaining a clean clinic infrastructure.

## EXPERIENCE

### Family Nurse Practitioner

January 2023 - Present

CareWell Health Services

Naperville, IL

Responsible for enhancing patient care experiences by conducting comprehensive health assessments and managing ongoing treatments within an empowered healthcare framework.

- Deliver high-quality patient care through routine examinations, focusing on comprehensive chronic disease management and individualized treatment strategies.
- Collaborate with interdisciplinary teams, ensuring the seamless coordination of diagnostic testing, resulting in timely diagnosis and appropriate interventions.
- Support community health initiatives, engaging patients in advocating for their well-being, particularly around chronic conditions and preventive care practices.
- Maintain administrative functions related to patient management, focusing on efficient inventory control and proactive patient follow-ups.

### Family Nurse Practitioner

May 2021 - December 2022

HealthFirst Clinics

Aurora, IL

Focused on maximizing patient satisfaction while delivering holistic primary care in busy clinic settings characterized by varied patient needs.

- Provided comprehensive patient assessments and managed multi-disciplinary care focused on optimizing treatment efforts for chronic illnesses.
- Conducted regular health screenings, empowering patients through education about their health conditions and preventive strategies.
- Managed clinic operations effectively by overseeing inventory and tracking patient records, enhancing clinic workflow efficiency.
- Liaised with ancillary healthcare providers, reinforcing collaborative care models that addressed various aspects of patient health.

### Registered Nurse

June 2018 - April 2021

Springfield Medical Center

Springfield, IL

Delivered compassionate nursing care in high-stakes environments, emphasizing teamwork to achieve quality patient outcomes across varying situations.

- Assisted medical staff in carrying out direct patient care tasks, specifically improving chronic disease management approaches.
- Worked closely with diverse teams, drawing upon insights shared to maintain continuous improvement in patient care standards.
- Engaged in frequent patient education on health management, ensuring knowledge transfer necessary for informed lifestyle choices.
- Promoted enriching dialogues among colleagues which bolstered holistic approaches addressing both physical and emotional patient needs.

## LEADERSHIP & AWARDS

- ACLS Certification received in June 2019, showcasing advanced cardiac life support proficiency.
- Recognized for exceptional dedication to patient care with 'Employee of the Month' award at HealthFirst Clinics.

## EDUCATION

### Master of Science in Nursing

2018

University of Illinois GPA: 3.8

Champaign, IL

**Coursework:** Advanced Nursing Practice, Health Assessment, Pharmacology, Pediatric Nursing

## CERTIFICATIONS

- Family Nurse Practitioner Certification 📅 2019
- Advanced Cardiac Life Support (ACLS) 📅 2019

## TECHNICAL SKILLS

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- **Assessment Tools:** Physical exams, Patient History, Diagnostic Imaging
- **Electronic Health Records:** Epic, Cerner, Allscripts
- **Communication Tools:** Telehealth Platforms, Secure Messaging, Patient Portals
- **Medical Equipment:** Stethoscopes, Blood Pressure Monitoring, Glucose Meters
- **Pharmacology Practices:** Medication Management, Treatment Plans, Prescription Automation
- **Reporting Methods:** Quality Metrics, Performance Reviews, Patient Feedback
- **Practice Guidelines:** Evidence-Based Protocols, Clinical Pathways, Standard Operating Procedures
- **Crisis Intervention Techniques:** Emergency Response, Conflict Resolution, Team Coordination
- **Research Methodologies:** Case Studies, Clinical Trials, Qualitative Research
- **Patient Education Resources:** Informational Handouts, Workshops, Online Learning Modules

## SKILLS

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- Patient Assessment
- Chronic Disease Management
- Health Education
- Team Collaboration
- Clinical Documentation
- Diagnostic Testing
- Wellness Initiatives
- Patient Follow-up
- Inventory Management
- Behavioral Health Support
- Primary Care
- Family Care
- Healthcare Administration
- Patient Monitoring
- Data Analysis
- Process Improvement

## PROFESSIONAL AFFILIATIONS

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- Active member of the Illinois Nurses Association, aiming to support legislative initiatives impacting nursing practice.
- Volunteered with local health fairs, demonstrating commitment to community outreach and healthcare access advocacy.

## LANGUAGES

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- English (Native)
- Spanish (Proficient)

## ADDITIONAL INFORMATION

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**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

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AVAILABLE ON REQUEST