

Joon Miller

📞 (973) 555-1234 ✉️ joon.miller@example.com

🌐 linkedin.com/in/joonmiller 📍 Newark, NJ, 07102

SUMMARY

Driven Foreman with over five years of solid experience guiding teams in building data center infrastructure. Experience managing projects that comply with safety protocols and focus on quality standards. Ensures productivity through strong oversight of multiple crews and resource allocation. Commitment to training initiatives fosters team growth, enhancing skills and operational effectiveness. Proficient in copper and fiber installation, troubleshooting, and certification processes for various cabling systems. Thrives in dynamic environments, consistently striving for excellence while exceeding customer expectations.

EXPERIENCE

Foreman January 2022 - Present
Tech Solutions, Inc. *Charleston, WV*

Leads onsite execution of large-scale projects, ensuring all safety, quality, and project schedule specifications are strictly followed. Coordinates work with field engineers and trade contractors while managing a diverse range of crews. Implements successful strategies to enhance crew performance and overall efficiency.

- Manage multiple crews while enforcing compliance with safety protocols, significantly reducing on-site incidents.
- Collaborate closely with field engineers to ensure timely completion of installations in alignment with client requirements.
- Conduct weekly performance evaluations to highlight productivity trends and metrics, facilitating improved outcomes.
- Initiate and lead training programs aimed at uplifting Lead capabilities, fostering both individual and team progress.
- Perform regular audits and inspections of work sites, addressing safety issues proactively before escalation.
- Maintain accurate project documentation while validating the materials needed to strengthen task execution.

Lead Technician March 2019 - December 2021
Data Infrastructure Corp. *Jersey City, NJ*

Oversaw teams responsible for cabling infrastructure installations, focusing on delivering high-quality results. Enhanced service workflows and supervised training initiatives that improved team investors significantly.

- Facilitated cabling system installations across various facilities, increasing service reliability and client satisfaction.
- Managed labor resources and forecasted project needs effectively, contributing to timely completion of every job.
- Built comprehensive documentation detailing installations, safety measures, and essential lessons for continuous improvement.
- Established clear lines of communication among stakeholders, ensuring alignment regarding project status and updates.
- Integrated modern technologies to streamline operations, improving collaboration among team members during assignments.
- Strengthened overall company reputation by ensuring all work met exacting customer and industry standards.

Cabling Technician June 2017 - February 2019
Cabling Experts LLC *Harrison, NJ*

Assisted in installing and maintaining cabling systems for significant projects. Developed hands-on experience in troubleshooting issues ranging from simple connections to complex system failures.

- Participated in the undertaking of extensive cabling logistics necessary for projects efficiently.
- Provided analytical feedback during group discussions to refine installation processes continually.
- Maintained diligent records, ensuring effective tracking of services rendered and equipment used.
- Attended training workshops to stay apprised of advancing technology in cabling techniques and best practices.
- Helped enforce safety guidelines on site, reinforcing adherence to crucial regulatory compliance aspects.
- Building lasting professional relationships that encouraged teamwork and mutual assistance in day-to-day labor.

LEADERSHIP & AWARDS

- Outperformed company safety compliance records in back-to-back years, showcasing commitment to safety-first Project Management.
- Recognized for leadership excellence in mentoring junior technicians, fostering skill development and confidence within teams.

EDUCATION

Associate Degree in Electrical Engineering 2026
New Jersey Institute of Technology GPA: 3.8 *Newark, NJ*

Coursework: Electrical circuits, Data communications, Cable design, Systems integration

CERTIFICATIONS

- Certified Cabling Test Technician (CFTT) 📅 2026
- Certified Fiber Installer (CFI) 📅 2026

TECHNICAL SKILLS

- **Project Management Tools:** Asana, Trello, Microsoft Project
- **Cabling Standards:** ANSI/TIA-568, ANSI/TIA-606, IEEE 802.3
- **Document Control Systems:** SharePoint, Google Docs, Documentum
- **Installation Equipment:** Fusion Splicer, Cable Tester, Toner Probe
- **Construction Safety Protocols:** OSHA Guidelines, NFPA Codes, IEC Standards
- **Communication Platforms:** Slack, Zoom, Microsoft Teams
- **Quality Assurance Practices:** Site Inspections, Performance Audits, Compliance Reviews
- **Testing Technologies:** OTDR, Certifiers, Multimeters
- **Data Center Infrastructure:** Racks, Cooling Systems, PDU
- **Collaboration Tools:** Basecamp, WhatsApp, Email

SKILLS

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|-----------------------|--------------------------------|----------------------------|---------------------------|
| • Project Management | • Fiber Installation | • Training Implementation | • Client Relations |
| • Team Leadership | • Installation Troubleshooting | • Documentation Management | • Audit and Reporting |
| • Safety Compliance | • Construction Standards | • Resource Allocation | • Field Coordination |
| • Copper Installation | • Quality Assurance | • Electrical Regulations | • Technical Communication |

PROFESSIONAL AFFILIATIONS

- Member, National Electrical Contractors Association (NECA)
- Participant, Annual Cabling Symposiums for Industry Professionals

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST