

# Michael Johnson

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## SUMMARY

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Dynamic Product Manager with over 6 years of experience in leading AI-driven projects in fast-paced tech environments. Proven track record of transforming innovative ideas into successful products and workflows that leverage advanced data analytics and AI. Adept at fostering collaboration across teams to achieve business objectives, enhancing operational efficiency, and delivering impactful results for stakeholders.

## EXPERIENCE

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### Product Manager

July 2021 - Present

Data Solutions Corp.

*Austin, TX*

Lead the development and execution of product strategies for AI-based solutions. Enhance customer engagement and drive operational efficiency through data-driven insights and AI integration.

- Developed metrics to measure adoption and performance of AI solutions.
- Collaborated closely with engineering to implement AI technologies, resulting in increased user satisfaction.
- Conducted comprehensive analyses on product performance using feedback for iterative enhancements.
- Drove alignment between stakeholder expectations and AI functionalities for sustained growth.

### Associate Product Manager

April 2019 - June 2021

NextGen Technologies

*Seattle, WA*

Assisted in managing AI product lifecycles, driving market alignment through collaborative tools and methodologies.

- Facilitated cross-functional workshops to identify pain points and develop effective AI solutions.
- Created training materials that improved team understanding of AI principles.
- Reduced support queries significantly by optimizing product features based on user insights.
- Worked with peers to streamline communication in delivering AI initiatives across departments.

### Product Analyst

January 2016 - March 2019

Innovative Data Solutions

*New York, NY*

Analyzed market trends to facilitate development of AI-powered analytics tools designed to enhance user experience and increase adoption.

- Defined product requirements through collaboration with various stakeholders to ensure goal congruence.
- Supported strategic planning sessions aligning AI capabilities with long-term organizational goals.
- Synthesized user feedback and incorporated it effectively into product iterations.
- Actively contributed to interdepartmental projects facilitating common understanding of AI benefits.

## LEADERSHIP & AWARDS

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- Outstanding Contribution to Innovation Counsel at Innovative Data Solutions, 2020
- Employee of the Month at Data Solutions Corp., December 2022

## EDUCATION

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### Bachelor's Degree in Computer Science

2015

University of Colorado Boulder GPA: 3.8

*Boulder, CO*

**Coursework:** Data Structures, Algorithms, Machine Learning, Database Management

## CERTIFICATIONS

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- Certified Scrum Product Owner (CSPO) 📅 2020
- Data Analytics Certification 📅 2021

## TECHNICAL SKILLS

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- **Data Platforms:** Databricks, Tableau, Power BI
- **Communication Tools:** Slack, Microsoft Teams, Zoom
- **Project Management Tools:** Trello, JIRA, Asana
- **Development Tools:** Python, R, GitHub
- **Database Management Systems:** MySQL, PostgreSQL, MongoDB
- **Analytical Tools:** Excel, Google Analytics, SAS

- **Design Tools:** Figma, Adobe XD, Sketch
- **Cloud Services:** AWS, Azure, Google Cloud Platform
- **AI Frameworks:** TensorFlow, PyTorch, OpenAI API
- **Workflow Automation Tools:** Zapier, Integromat, Automate.io

**SKILLS**

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- AI Product Development
- Strategic Planning
- User Feedback Synthesis
- Training Development
- Data Analysis and SQL
- MVP Development
- Governance Standards
- Business Strategy Alignment
- Cross-Functional Collaboration
- Metric Definition
- Enterprise Workflows
- Market Research
- Agile Methodologies
- AI Tooling Familiarity
- Adoption Psychology

**PROFESSIONAL AFFILIATIONS**

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- Member of Product Management Association since 2021
- Participant of AI Expo West 2022

**LANGUAGES**

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- English (Native)
- Spanish (Proficient)

**ADDITIONAL INFORMATION**

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**Work Status** : Authorized to work in United States. No sponsorship required.

**REFERENCES**

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AVAILABLE ON REQUEST