

# Josephine Horton

Head Pastry Chef



## Contact



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Hiring Manager  
Golden Crust Bakery  
Chicago, IL

Dear Hiring Manager,

I am thrilled to apply for the Head Pastry Chef position at Golden Crust Bakery, as this opportunity aligns seamlessly with my extensive culinary background; throughout my career, I have spearheaded innovative pastry developments while collaborating closely with teams to ensure exceptional quality.

Growing up, I faced culinary challenges, yet each obstacle transformed my passion into determination; my experience encompasses leading teams over five years in bustling kitchens, where I've efficiently elevated production while maintaining impeccable standards.

At Artisan Confections, I implemented novel pastry concepts leading to a 30% increase in customer satisfaction—an achievement that highlighted my adeptness at merging creativity with business goals, ultimately motivating my team to embrace excellence in every batch.

Collaboration remains my forte; by coordinating with the management and front-of-house teams, I consistently improved production efficiency by 25%, ensuring we deliver enchanting pastries that keep our loyal customers enchanted.

As I mentor my team, I infuse lessons learned from past experiences, sharpening their skills while fostering a robust learning environment; I believe that leadership is about nurturing growth while achieving tangible outcomes in every aspect of our craft.

In addition to my hands-on experience in high-volume settings, I hold a current ServSafe Manager Certification and possess an unyielding commitment to food safety, ensuring compliance with health standards helps create safe, inviting spaces for all.

I look forward to discussing my qualifications further.

Thanks,

*Josephine Horton*

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