



Katarzyna Chen

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SUMMARY

Dedicated Clinical Pharmacist Practitioner with over 5 years of experience in hematology and oncology settings. Expertise includes patient education, clinical decision support, and medication management. Proven track record of collaborating with interdisciplinary healthcare teams to enhance patient outcomes and streamline pharmacy operations. Committed to continuous improvement and professional development through teaching and research initiatives. Highly motivated to take on new challenges and contribute positively to HealthFirst's mission of providing exceptional patient care.

EXPERIENCE

Clinical Pharmacist Practitioner January 2022 - Present
Oncology Pharmacy Specialists Charlotte, NC

- Serves as a Clinical Pharmacist Practitioner within an advanced clinical environment, responsible for engaging with oncology providers and enhancing patient care quality through effective medication management.
- Collaborated with oncologists to develop personalized treatment plans that significantly improved therapeutic outcomes for clinic patients.
 - Conducted medication reconciliation and evaluated usage to drive quality improvement initiatives within the oncology department.
 - Educated patients and their families regarding treatment regimens, effectively addressing concerns to boost therapy adherence.
 - Managed chemotherapy side effects, focusing on patient safety and comfort throughout treatment cycles.
 - Coordinated enrollment in specialty pharmacy services, ensuring uninterrupted access to medications for eligible patients.
 - Led training sessions for pharmacy staff about guideline updates and best practices relevant to oncology management.

Clinical Pharmacist June 2018 - December 2021
Pharmacy Innovations Greensboro, NC

- Served as a Clinical Pharmacist concentrated on outpatient oncology services, aimed at elevating patient satisfaction and clinical effectiveness through enhanced protocol implementation.
- Developed protocols for outpatient oncology that resulted in boosted patient satisfaction scores across service delivery.
 - Executed comprehensive medication reviews during transitions from acute care to ambulatory settings, yielding reduced readmission rates.
 - Collaborated with multidisciplinary teams on research projects regarding medication adherence, culminating in published articles.
 - Mentored pharmacy residents and students, contributing meaningfully towards their professional development during clinical rotations.
 - Initiated community outreach programs focused on cancer awareness and available treatment resources to local populations.
 - Engaged in various quality improvement projects that enhanced processes and patient care outcomes within the pharmacy.

Pharmacy Intern August 2016 - May 2018
HealthFirst Pharmacy Raleigh, NC

- Contributed as a Pharmacy Intern, assisting in essential pharmacy operations and gaining hands-on experience in managing patient care under mentorship.
- Facilitated daily pharmacy operations, supporting medication distribution and conducting patient consultations with supervision.
 - Led educational patient sessions on medication use, substantially improving patient understanding and compliance.
 - Participated in clinical rounds that influenced treatment discussions within the healthcare team, adding value to overall patient care.
 - Supported research activities by gathering and analyzing pertinent data on drug efficacy and safety profiles.
 - Actively engaged in community health initiatives that promoted medication safety and chronic illness management tactics.
 - Created informational materials for patients and staff, highlighting current pharmacy guidelines and treatment information.

LEADERSHIP & AWARDS

- Dean's List, University of North Carolina, 2024-2026
- Outstanding Pharmacy Intern Award, HealthFirst Pharmacy, 2018

EDUCATION

Doctor of Pharmacy (PharmD) 2026
University of North Carolina GPA: 3.8 Chapel Hill, NC

Coursework: Oncology Pharmacy, Patient Care Services, Pharmacy Operations, Clinical Decision Making

CERTIFICATIONS

- North Carolina Registered Pharmacist 📅 2022
- Clinical Pharmacist Practitioner (CPP) 📅 2022
- Board Certified in Oncology Pharmacy (BCOP) 📅 2021

TECHNICAL SKILLS

- **Clinical Information Systems:** Epic, Cerner, MediTech
- **Medication Management Tools:** RxNorm, MedWatch, Micromedex
- **Education Platforms:** PowerPoint, Zoom, Google Classroom
- **Quality Improvement Frameworks:** PDSA, Six Sigma, Lean Principles
- **Research and Data Analysis Tools:** SPSS, R, Excel
- **Regulatory Standards:** JCAHO, HIPAA, DEA Compliance
- **Chemotherapy Protocols:** NCCN Guidelines, ASCO Recommendations, CCO Guides
- **Clinical Practice Guidelines:** ACCP, ASHP, APhA Standards
- **Community Engagement Programs:** Health Fairs, Educational Workshops, Cancer Screenings
- **Patient Monitoring Systems:** EMR, Telehealth, EHR

SKILLS

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|-----------------------------|-----------------------|---------------------------|------------------------------------|
| • Oncology Pharmacy | • Quality Improvement | • Research Skills | • Data Analysis |
| • Patient Education | • Team Collaboration | • Protocol Development | • Regulatory Compliance |
| • Clinical Decision Support | • Patient Safety | • Community Outreach | • Adverse Drug Reaction Management |
| • Medication Management | • Pharmacy Operations | • Training and Mentorship | |

PROFESSIONAL AFFILIATIONS

- President, Pharmacy Student Association, 2025
- Volunteer, Community Health Fair, 2024

LANGUAGES

- English (Native)
- Spanish (Proficient)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST