

# Rowan Howard

## Highway Maintenance Worker 1, Rest Area

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### STRENGTHS

- 🛠️ **Public Facility Care**  
Kept busy rest areas clean and usable; travelers received clear help, and supervisors trusted site condition reports.
- 💧 **Water System Checks**  
Daily readings and chlorination became dependable routines; unusual conditions were documented before they affected service.
- ❄️ **Seasonal Readiness**  
Snow and ice work required quick judgment. Safe access returned through steady equipment use and hazard checks.
- 🔧 **Repair Support**  
Simple plumbing, electrical, lighting, and HVAC faults were isolated carefully, giving specialized teams useful information.
- ♥️ **Safety Leadership**  
Pre task plans and PPE checks shaped each roadside assignment; coworkers often relied on that steady preparation.

### SKILLS

Rest area maintenance  
Janitorial services  
Grounds maintenance  
Water sampling   Chlorination  
Snow removal   De icing  
Basic plumbing   Basic electrical  
HVAC checks   RV dump stations  
Hand tools   Power tools  
Safety planning  
Traveler assistance

### SUMMARY

Highway and facilities maintenance worker with five years supporting public use properties, roadside assets, grounds, and building systems in demanding outdoor environments. Keeps restrooms, walkways, parking areas, picnic spaces, dump stations, and public facilities clean, safe, supplied, and ready for travelers. Performs water system checks, meter readings, chlorination, drinking water sample handling, minor plumbing, electrical, lighting, and HVAC repairs. Operates hand tools, power tools, mowers, trimmers, blowers, snow equipment, and **Class C maintenance equipment**. Completes vegetation work, winter access, inspections, **graffiti removal**, **litter collection**, and **emergency call backs**. Uses Microsoft Excel, Word, Outlook, tablets, digital work orders, safety plans, PPE, and incident records. Holds an active Washington driver license and First Aid/CPR certification.

### EXPERIENCE

#### Highway Rest Area Maintenance Worker

Soundview Facilities Cooperative 📅 May 2024 - Present 📍 Tacoma, WA

- Supports two high traffic public rest facilities through sanitation, **water system checks**, grounds care, winter access, minor repairs, traveler assistance, inspections, documentation, and safety planning. Handles daily site operations and escalates conditions requiring specialized service.
- Maintained two public rest facilities through sanitation, litter collection, supplies, and walkway inspections.
  - Recorded **water meter readings**, completed chlorination, and documented drinking water sample handling.
  - Inspected **RV dump stations**, lighting, plumbing fixtures, doors, and public use equipment.
  - Operated mowers, trimmers, blowers, snow equipment, **hand tools**, and **power tools** safely.
  - Prepared pre task safety plans, verified PPE, and recorded roadside field observations.
  - Assisted travelers with directions while documenting vandalism, **abandoned vehicles**, and unusual conditions.

#### Facilities Maintenance Technician

Rainier Public Facilities Services 📅 September 2021 - April 2024 📍 Puyallup, WA

- Maintained public buildings and outdoor grounds while coordinating custodial schedules, preventive maintenance, service requests, weather response, supplies, records, and after hours facility calls. Performed basic repairs and supported safe access during changing conditions.
- Supported public building upkeep through custodial schedules, inspections, and preventive maintenance.
  - Performed basic plumbing, lighting, **electrical**, and HVAC checks before escalating specialized repairs.
  - Maintained lawns, planted areas, **walkways**, and perimeter **vegetation** through seasonal grounds work.
  - Mixed **cleaning** products according to labels and maintained organized chemical storage areas.
  - Used Excel, Word, Outlook, tablets, and **digital work orders** for **maintenance records**.
  - Responded to after hours calls involving snow, ice, leaks, access, and safety controls.

### PROJECTS

#### Regional Rest Area Readiness 📅 2026

Clean, safe public facilities shape every traveler's experience. Coordinated recurring inspection priorities across sanitation, supplies, water checks, grounds, winter access, and minor repairs, keeping public use areas prepared for continuous service.

#### Seasonal Access and Grounds Program 📅 2024

LANGUAGES

English Native

Spanish Beginner

MY CAREER



- Highway Rest Area Maintenance Worker at Soundview Facilities Cooperative (2.3 Years)
- Facilities Maintenance Technician at Rainier Public Facilities Services (2.6 Years)

Reliable access matters most during difficult weather. Organized practical maintenance priorities around mowing, vegetation control, de icing, snow removal, equipment readiness, and hazard reporting for public facilities.

LEADERSHIP & AWARDS

- Safety Recognition, Soundview Facilities Cooperative, recognized for consistent pre task planning and roadside work controls.
- Service Recognition, Rainier Public Facilities Services, commended for courteous traveler assistance and dependable emergency response.
- Operational Leadership, coordinated daily maintenance priorities across sanitation, grounds, repairs, and seasonal access needs.

EDUCATION

High School Diploma

Lincoln High School 🎓 GPA: 3.5 📅 2021 📍 Tacoma, WA

**Coursework:** Workplace safety, environmental science, technical mathematics, computer applications

CERTIFICATIONS

- First Aid and CPR Certification 📅 2026
- Washington Driver License 📅 2021

TECHNICAL SKILLS

- **Cleaning Operations:** Disinfectants, cleaning agents, restroom sanitation
- **Water Systems:** Chlorination, water meters, drinking water samples
- **Grounds Equipment:** Mowers, trimmers, blowers
- **Winter Operations:** Snow equipment, shovels, de icing materials
- **Repair Tools:** Hand tools, power tools, maintenance equipment
- **Building Repairs:** Plumbing, electrical, lighting
- **Climate Systems:** HVAC checks, filters, equipment inspections
- **Microsoft Office:** Excel, Word, Outlook
- **Digital Field Systems:** Tablets, iPad, digital work orders
- **Safety Practices:** PPE, pre task plans, incident reporting
- **Facility Inspections:** Vandalism checks, vehicle checks, repair assessments
- **Public Service:** Traveler assistance, directions, courteous communication

PROFESSIONAL AFFILIATIONS

- Washington maintenance and public facilities workforce community, Tacoma chapter.
- Regional safety meeting participant, supporting field reviews, incident reporting, and practical work controls.

ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST