

Rowan Howard

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SUMMARY

Highway and facilities maintenance worker with five years supporting public use properties, roadside assets, grounds, and building systems in demanding outdoor environments. Keeps restrooms, walkways, parking areas, picnic spaces, dump stations, and public facilities clean, safe, supplied, and ready for travelers. Performs water system checks, meter readings, chlorination, drinking water sample handling, minor plumbing, electrical, lighting, and HVAC repairs. Operates hand tools, power tools, mowers, trimmers, blowers, snow equipment, and **Class C maintenance equipment**. Completes vegetation work, winter access, inspections, **graffiti removal**, **litter collection**, and **emergency call backs**. Uses Microsoft Excel, Word, Outlook, tablets, digital work orders, safety plans, PPE, and incident records. Holds an active Washington driver license and First Aid/CPR certification.

EXPERIENCE

Highway Rest Area Maintenance Worker May 2024 - Present
Soundview Facilities Cooperative Tacoma, WA

Supports two high traffic public rest facilities through sanitation, **water system checks**, grounds care, winter access, minor repairs, traveler assistance, inspections, documentation, and safety planning. Handles daily site operations and escalates conditions requiring specialized service.

- Maintained two public rest facilities through sanitation, litter collection, supplies, and walkway inspections.
- Recorded **water meter readings**, completed chlorination, and documented drinking water sample handling.
- Inspected **RV dump stations**, lighting, plumbing fixtures, doors, and public use equipment.
- Operated mowers, trimmers, blowers, snow equipment, **hand tools**, and **power tools** safely.
- Prepared pre task safety plans, verified PPE, and recorded roadside field observations.
- Assisted travelers with directions while documenting vandalism, **abandoned vehicles**, and unusual conditions.

Facilities Maintenance Technician September 2021 - April 2024
Rainier Public Facilities Services Puyallup, WA

Maintained public buildings and outdoor grounds while coordinating custodial schedules, preventive maintenance, service requests, weather response, supplies, records, and after hours facility calls. Performed basic repairs and supported safe access during changing conditions.

- Supported public building upkeep through custodial schedules, inspections, and preventive maintenance.
- Performed basic plumbing, lighting, **electrical**, and HVAC checks before escalating specialized repairs.
- Maintained lawns, planted areas, **walkways**, and perimeter **vegetation** through seasonal grounds work.
- Mixed **cleaning** products according to labels and maintained organized chemical storage areas.
- Used Excel, Word, Outlook, tablets, and **digital work orders** for **maintenance records**.
- Responded to after hours calls involving snow, ice, leaks, access, and safety controls.

PROJECTS

Regional Rest Area Readiness 📅 2026
Clean, safe public facilities shape every traveler's experience. Coordinated recurring inspection priorities across sanitation, supplies, water checks, grounds, winter access, and minor repairs, keeping public use areas prepared for continuous service.

Seasonal Access and Grounds Program 📅 2024
Reliable access matters most during difficult weather. Organized practical maintenance priorities around mowing, vegetation control, de icing, snow removal, equipment readiness, and hazard reporting for public facilities.

LEADERSHIP & AWARDS

- Safety Recognition, Soundview Facilities Cooperative, recognized for consistent pre task planning and roadside work controls.
- Service Recognition, Rainier Public Facilities Services, commended for courteous traveler assistance and dependable emergency response.
- Operational Leadership, coordinated daily maintenance priorities across sanitation, grounds, repairs, and seasonal access needs.

EDUCATION

High School Diploma 2021
Lincoln High School GPA: 3.5 Tacoma, WA
Coursework: Workplace safety, environmental science, technical mathematics, computer applications

CERTIFICATIONS

- First Aid and CPR Certification 📅 2026

- Washington Driver License 📅 2021

TECHNICAL SKILLS

- **Cleaning Operations:** Disinfectants, cleaning agents, restroom sanitation
- **Water Systems:** Chlorination, water meters, drinking water samples
- **Grounds Equipment:** Mowers, trimmers, blowers
- **Winter Operations:** Snow equipment, shovels, de icing materials
- **Repair Tools:** Hand tools, power tools, maintenance equipment
- **Building Repairs:** Plumbing, electrical, lighting
- **Climate Systems:** HVAC checks, filters, equipment inspections
- **Microsoft Office:** Excel, Word, Outlook
- **Digital Field Systems:** Tablets, iPad, digital work orders
- **Safety Practices:** PPE, pre task plans, incident reporting
- **Facility Inspections:** Vandalism checks, vehicle checks, repair assessments
- **Public Service:** Traveler assistance, directions, courteous communication

SKILLS

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|-------------------------|------------------|--------------------|-----------------------|
| • Rest area maintenance | • Chlorination | • Basic electrical | • Power tools |
| • Janitorial services | • Snow removal | • HVAC checks | • Safety planning |
| • Grounds maintenance | • De icing | • RV dump stations | • Traveler assistance |
| • Water sampling | • Basic plumbing | • Hand tools | |

PROFESSIONAL AFFILIATIONS

- Washington maintenance and public facilities workforce community, Tacoma chapter.
- Regional safety meeting participant, supporting field reviews, incident reporting, and practical work controls.

LANGUAGES

- English (Native)
- Spanish (Beginner)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST