



# Linh Wiggins

## Home Health Nurse Liaison (RN)

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### STRENGTHS



#### Strong Clinical Judgment

Demonstrated keen ability to assess and interpret patient's conditions, ensuring timely interventions.



#### Effective Communication Skills

Relied upon to convey critical information clearly, bridging gaps between patients and medical personnel.



#### Proactive Patient Education

Utilized opportunities to equip patients with knowledge regarding their health, leading to improved self-care.



#### Dedicated Team Collaboration

Positively influenced team dynamics through proactive engagement, which improved workflow efficiencies during transitions.



#### Compassionate Patient Care

Gained feedback praising ability to connect personally with patients, fostering trust that enhances therapeutic relationships.

### SKILLS

Patient Assessment

Care Coordination

Patient Education

Clinical Documentation

Communication Skills

Knowledge of Home Health Regulations

Medication Management

Health Monitoring Family Support

Transition Planning

Comprehensive Reporting

### SUMMARY

Compassionate Registered Nurse with over 2 years' experience in home healthcare. Eager to foster patient well-being by collaborating closely with families and healthcare teams for seamless transitions. Strong assessment skills, a dedication to educating patients and families about care plans, and an ability to communicate effectively make significant impact on health outcomes. Holds current CPR and BLS certifications, supports diverse patient needs, and is deeply knowledgeable about home health regulations. Committed to delivering empathetic and high-quality nursing care through continual professional development and unwavering patient advocacy.

### EXPERIENCE

#### Home Health Nurse Liaison (RN)

Healthcare Solutions Inc. 📅 April 2025 - Present 📍 Chicago, IL

Serve as a vital clinical resource within the healthcare team focusing on home health services management. Oversee smooth transitions from hospital to home care while ensuring comprehensive support for all parties involved.

- Collaborated with multi-disciplinary teams enhancing patient satisfaction and adherence during transitions to home care.
- Evaluated patients' healthcare needs and coordinated necessary services pre-discharge, markedly improving continuity of care.
- Guided complex case resolution by creating and advocating tailored care plans that address specific patient requirements.
- Performed detailed assessments of patients and duly documented progress while communicating key findings to healthcare professionals.
- Educated patients and families concerning care protocols, medications, and healthy lifestyle practices empowering better self-management.
- Presented thorough reports to management emphasizing patient status and healthcare trends enabling informed decision-making across teams.

#### Registered Nurse

Bright Future Health Services 📅 June 2024 - March 2025 📍 Chicago, IL

Provided individualized nursing care with focus on recovery within home settings. Collaborated extensively with multidisciplinary teams facilitating patient-centered approaches for optimal health outcomes.

- Delivered focused nursing care catering to patient-specific needs promoting effective recovery paths within home environments.
- Worked alongside diverse teams to develop comprehensive care strategies benefitting transitioning patients back into their homes.
- Conducted routine health assessments maintaining vigilance towards any changes needing immediate intervention for patient safety.
- Enhanced citizen engagement through education around preventative care and health policies fostering healthier communities.
- Streamlined coordination of home health resources contributing significantly to patients' quality of life and compliance.
- Maintained accurate, compliant documentation highlight to regulatory standards ensuring transparency in healthcare practices.

### LEADERSHIP & AWARDS

- Recognized for exceptional service delivery with a Patient Care Excellence Award at Healthcare Solutions Inc.
- Recipient of Outstanding Community Engagement Award for teaching wellness programs to families as a nurse.

Quality Improvement

Crisis Intervention

Compassionate Care

Empathy-Driven Service

Regulatory Compliance

## LANGUAGES

English Native

Spanish Intermediate

## MY CAREER



● Home Health Nurse Liaison (RN) at Healthcare Solutions Inc. (1.2 Years)

● Registered Nurse at Bright Future Health Services (9 Months)

## EDUCATION

### Bachelor's Degree in Nursing

University of Illinois at Chicago 🎓 GPA: 3.5 📅 2024 📍 Chicago, IL

**Coursework:** Nursing Fundamentals, Health Assessment, Pharmacology, Community Health Nursing

## CERTIFICATIONS

- Registered Nurse (RN) 📅 2024
- CPR and BLS Certification 📅 2024

## TECHNICAL SKILLS

- Clinical Systems:** Epic, Cerner, Meditech
- Communication Tools:** Microsoft Teams, Zoom, Slack
- Documentation Standards:** HIPAA Compliance, Medical Record Keeping, Care Plans
- Medical Equipment:** Vital Sign Monitors, Infusion Pumps, Blood Glucose Meters
- Emergency Response:** CPR, First Aid, Disaster Preparedness
- Patient Management:** Care Pathways, Case Review Protocols, Outcome Metrics
- Health Advocacy:** Community Outreach, Health Fair Participation, Educational Workshops
- Data Analysis Tools:** Excel, Power BI, Tableau
- Quality Assurance:** Accreditation Procedures, Best Practice Guidelines, Performance Standards
- Training Methodologies:** Clinical Workshops, Online Learning, Peer Training

## PROFESSIONAL AFFILIATIONS

- Active member of the Illinois Nurses Association engaging in continued professional development and advocacy.
- Participates in local health fairs to provide screenings and education promoting community health awareness.

## ADDITIONAL INFORMATION

**Work Status** : Authorized to work in United States. No sponsorship required.

## REFERENCES

AVAILABLE ON REQUEST