

# Ava Velasquez

## Imaging Service Engineer

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Hiring Manager  
nGenium  
Kansas City, KS

Dear Hiring Manager,

I am genuinely excited to apply for the Imaging Service Engineer position at nGenium, as this opportunity resonates with my passion for medical technology and aligns brilliantly with my technical expertise and rich experience.

Having spent over five years working with medical imaging equipment, I am well-versed in installation, maintenance, and troubleshooting, ensuring that all systems function seamlessly for patient care, which is absolutely paramount.

At TechMed Solutions, I performed rigorous preventative maintenance and repairs, successfully reducing equipment downtime by over twenty percent through rapid troubleshooting and efficient service practices.

A notable instance involved responding promptly to an emergency call from a clinical team, where diagnosing and resolving an intricate issue on a CT scanner helped restore vital operations without delay, showcasing my dedication.

I hold a Bachelor's degree in Biomedical Engineering, along with OEM certifications from Siemens and Philips, which reinforces my qualifications in this competitive field and ensures my adaptability to diverse technologies.

In conclusion, I am eager to leverage my skills and insights in contributing to nGenium's mission, fostering strong relationships while enhancing the quality of care through technical excellence.

Thank you for considering my application.

Sincerely,

*Ava Velasquez*

**Ava Velasquez**