

George Chandler

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SUMMARY

Administrative and operations professional with experience supporting clerical environments, manufacturing workflows, **records maintenance**, data review, **document processing**, and office operations. Daily work has included maintaining reports, procedures, production records, and supporting documentation while applying accuracy, compliance, and organized filing practices. Experience reviewing data, investigating issues, coordinating priorities, and communicating findings with technical teams and business partners supports dependable **customer assistance** and administrative service. Career development experience includes **structured problem solving**, process documentation, quality controls, and continuous improvement. A practical, service focused approach helps keep files current, information clear, and office activities moving smoothly. This background can support accurate case file processing, application review, indexing, report preparation, and reliable workforce administration in Los Angeles.

EXPERIENCE

Intermediate Clerk, Administrative Support Services January 2022 - Present

Administrative Support Services *Los Angeles, CA*

Supports daily administrative and operational activities across complex manufacturing processes, with responsibility for documentation, records, **data review**, resource coordination, and compliance support. Works with production and engineering partners to keep procedures clear, information reliable, and workflows consistent.

- Reviewed production **reports** and records, helping teams resolve workflow issues through **structured problem solving**.
- Created procedures and supporting documents, giving employees clearer guidance for consistent daily execution.
- Analyzed process data with engineering partners, identifying practical opportunities for stronger workflow reliability.
- Coordinated priorities and resources across production support teams, keeping technical activities organized and timely.
- Applied **continuous improvement** methods to strengthen employee capability, documentation quality, and operational consistency.
- Supported safety, quality, and **compliance** activities through disciplined **records maintenance** and operational follow through.

Operations Specialist, Previous Manufacturing Solutions Group June 2019 - December 2021

Previous Manufacturing Solutions Group *Madison, WI*

Supported **manufacturing** initiatives through data review, issue investigation, records maintenance, **process documentation**, and coordination with production and engineering stakeholders. Contributed to standard work, corrective action planning, equipment support, and reliable reporting for operational decisions.

- Reviewed operational data and case **records**, helping teams identify concerns requiring corrective action.
- Investigated production issues with analytical methods, giving stakeholders clearer facts for improvement planning.
- Maintained reports and operational records, supporting accurate decisions across production and engineering teams.
- Documented equipment and process updates, helping **technical teams** preserve consistent work practices.
- Contributed to standard work development, making recurring workflows easier for employees to follow.
- Communicated findings and status updates, building shared visibility across production support activities.

PROJECTS

Operations Records Improvement 📅 2024

Organized operational reports, procedures, and supporting records into clearer workflows. Applied data review and process documentation practices to improve information consistency and support reliable administrative decisions.

Standard Work Documentation Initiative 📅 2023

Created practical procedure documents for recurring operational activities. Clarified work steps, review points, and quality expectations so teams could complete tasks with greater consistency.

LEADERSHIP & AWARDS

- Operational Excellence Recognition, acknowledged for improving workflow discipline and supporting dependable operations.
- Continuous Improvement Achievement, recognized for practical process analysis and sustained documentation improvements.
- Professional Development Mentor, supported peer growth through guidance, shared resources, and collaborative problem solving.

EDUCATION

Bachelor of Science 2019

University of Wisconsin Madison GPA: 3.5 *Madison, WI*

Coursework: Data analysis, process documentation, quality management, operations management

CERTIFICATIONS

- Lean Six Sigma Green Belt 📅 2024
- California Class C Driver License 📅 2026

TECHNICAL SKILLS

- **Records Systems:** Case files, operational records, report archives
- **Document Processing:** Reports, statements, applications
- **Office Administration:** Filing, indexing, office operations
- **Data Review:** Data analysis, data validation, issue review
- **Process Methods:** Lean, Six Sigma, root cause analysis
- **Quality Practices:** Quality controls, compliance review, standard work
- **Reporting Tools:** Production reports, performance reports, status reports
- **Workflow Coordination:** Resource planning, priority tracking, activity coordination
- **Manufacturing Systems:** Production operations, equipment support, process support
- **Communication Tools:** Stakeholder updates, customer assistance, team coordination

SKILLS

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|-----------------------|---------------------|---------------------|--------------------------|
| • Clerical Support | • Filing | • Report Processing | • Accuracy |
| • Document Processing | • Indexing | • Case Files | • Process Documentation |
| • Records Maintenance | • Data Review | • Applications | • Continuous Improvement |
| • Customer Assistance | • Office Operations | • Compliance | |

PROFESSIONAL AFFILIATIONS

- Manufacturing Improvement Association Member, participating in peer learning and process improvement discussions.
- Professional Development Mentor, sharing practical guidance on documentation, operations, and career growth.

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST