

Grayson Wagner

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SUMMARY

Detail-oriented Inventory Specialist with over a year of experience in animal care and retail operations. Capable of managing inventory processes, ensuring accuracy, and delivering exceptional customer service in fast-paced environments. Strong organizational skills enable efficient operational execution along with a commitment to safety compliance. Experienced in caring for various companion animals and adept at supporting team dynamics to foster a collaborative atmosphere. Eager to contribute skills effectively and create positive outcomes for both customers and the organization.

EDUCATION

High School Diploma

Nashville High School GPA: NA

Coursework: General Education, Biology, Mathematics, Animal Care

2024

Nashville, TN

TECHNICAL SKILLS

- **Software Tools:** Microsoft Office, Google Workspace, POS Systems
- **Communication Tools:** Slack, Zoom, Email
- **Inventory Software:** Fishbowl, QuickBooks, TradeGecko
- **Safety Protocols:** OSHA Standards, Health Guidelines, Company Policies
- **Customer Relationship Management:** Zoho CRM, Salesforce, HubSpot
- **Training Programs:** Job Shadowing, Online Webinars, In-person Workshops
- **Animal Welfare Practices:** Basic Nutrition, Toy Safety, Proper Handling
- **Retail Operations:** Merchandising, Customer Service, Stock Control

SKILLS

- Inventory Management
- Customer Service
- Animal Care
- Team Collaboration
- Safety Compliance
- Problem Solving

EXPERIENCE

Inventory Associate

Pet Supplies Plus

Overseen daily tasks primarily focused on Ship-from-Store and Omni Channel processes while maintaining inventory integrity and fulfilling orders promptly. Ensured smooth merchandise receiving and stocking processes, maintaining an orderly environment and high customer satisfaction levels.

- Facilitate daily operational activities ensuring accurate order fulfillment and inventory management.
- Engage customers by providing informative and friendly assistance, enhancing overall shopping experience.
- Implement safety protocols and adherence to compliance measures for a clean work environment.
- Conduct comprehensive quarterly audits reconciling discrepancies, suggesting improvements as necessary.
- Collaborate closely with team members, fostering a positive culture that boosts operational efficiency.

Animal Care Associate

PetSmart

Supported day-to-day operations related to animal care while promoting positive customer interactions and education regarding pet husbandry and welfare. Worked diligently to maintain an engaging in-store environment while ensuring product availability and proper facility standards.

- Assisted in the maintenance of diverse companion animals, following all established husbandry practices.
- Educated clients on animal care needs, reinforcing positive relationships and improving nutrient sales inside store.
- Executed daily tasks linked with inventory management, merchandising, and product presentation, contributing to smooth store operations.
- Participated actively in training sessions completing the required PetSmart Animal Care Certification.
- Maintained cleanliness and safety in the workspace aligning with company policies.

LEADERSHIP & AWARDS

- Employee of the Month for outstanding performance in customer service and inventory management (2025)
- Completed PetSmart Animal Care Certification showing dedication towards animal welfare (2025)

CERTIFICATIONS

- PetSmart Animal Care Certification 📅 2025
- First Aid for Pets Certification 📅 2026

PROFESSIONAL AFFILIATIONS

- Member of the National Association of Professional Pet Sitters
- Volunteer at local animal shelters, providing care and educational outreach

LANGUAGES

- English (Native)
- Spanish (Intermediate)

ADDITIONAL INFORMATION

Work Status : Authorized to work in United States. No sponsorship required.

REFERENCES

AVAILABLE ON REQUEST