

# Emily Johnson

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## SUMMARY

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Passionate IT Product Manager with over 6 years of experience in leading cross-functional teams to deliver technology solutions. Expertise includes full product lifecycle management, from ideation through execution, utilizing Agile methodologies effectively. Strong analytical skills aid in translating business requirements into technical specifications that enhance operational efficiency and customer satisfaction. Demonstrated ability to create product artifacts, mentoring other team members, and prioritizing tasks effectively. A keen focus on cultivating collaborative relationships drives measurable outcomes. Eager to contribute expertise for mutual growth and success at TechWave Solutions.

## EXPERIENCE

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### Product Manager

January 2021 - Present

Tech Innovations Group

Peoria, IL

Guide the development and execution of product strategies alongside cross-functional teams optimizing client-focused technology solutions. Utilize strong collaboration skills to ensure alignment with business needs across various departments.

- Lead cross-functional teams to define product requirements and execute technology solutions addressing business objectives.
- Develop and manage a detailed product roadmap aligned with strategic goals, facilitating effective project execution.
- Act as Product Owner, overseeing user story modifications and sprint planning; resulted in marked delivery improvements in agile settings.
- Mentor junior product staff, guiding them in best practices for user story creation and backlog management.

### Associate Product Manager

June 2018 - December 2020

Digital Solutions Corp.

Champaign, IL

Partnered with stakeholders to identify opportunities and enhance products based on data-driven insights. Responsible for managing portions of the product lifecycle ensuring timely launches.

- Collaborated closely with stakeholders, identifying system enhancement opportunities based on qualitative user feedback.
- Supported product lifecycle phases, capturing essential functionalities and coordinating with technical teams for successful rollouts.
- Produced user stories and wireframes significantly improving the overall user experience leading to increased stakeholder engagement.
- Streamlined communication between development and marketing teams ensuring product goals were met efficiently.

### Junior Product Manager

August 2016 - May 2018

Innovative Tech Enterprises

Normal, IL

Assisted senior managers with product development processes, managing timelines and expectations while delivering high-quality results.

- Facilitated the collection of market research data to inform product feature enhancements tailored to meet consumer preferences.
- Supported elaborate projects by monitoring progress against established timelines and acting as a liaison with relevant stakeholders.
- Participated actively in Agile ceremonies such as daily scrums and retrospectives fostering open communication amongst teams.
- Contributed creative ideas during brainstorming sessions, encouraging innovative feature development aligning with user needs.

## LEADERSHIP & AWARDS

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- Employee of the Month at Tech Innovations Group, September 2022.
- Best New Product Award received for rolling out a successful application feature upgrade, April 2021.

## EDUCATION

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### Bachelor of Science in Computer Science

2016

University of Illinois GPA: 3.7

Champaign, IL

**Coursework:** Software Development, Database Management, Data Structures, Web Technologies

## CERTIFICATIONS

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- Certified ScrumMaster (CSM) 📅 2020
- Agile Certified Product Manager (ACPM) 📅 2021

## TECHNICAL SKILLS

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- **Project Management Tools:** JIRA, Trello, Asana
- **Collaboration Tools:** Slack, Microsoft Teams, Zoom
- **Development Tools:** Git, Jenkins, Docker

- **Design Tools:** Figma, Adobe XD, Sketch
- **Testing Tools:** Selenium, Postman, JUnit
- **Documentation Tools:** Confluence, Notion, Google Docs
- **Analytics Tools:** Tableau, Google Analytics, Power BI
- **Agile Frameworks:** Scrum, Kanban, SAFe
- **Database Management:** MySQL, MongoDB, PostgreSQL
- **Cloud Platforms:** AWS, Azure, Google Cloud

**SKILLS**

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- Product Management
- Agile Methodologies
- Data Analysis
- User Story Development
- Cross-functional Team Leadership
- Time Management
- Wireframe Design
- KPI Development
- Market Research
- Process Improvement
- Mentoring
- Communication Skills
- Technical Specifications
- Stakeholder Engagement
- Configuration Management
- Risk Assessment

**PROFESSIONAL AFFILIATIONS**

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- Active member of the Agile Alliance promoting Agile methodology in product management.
- Engaged participant in local tech meetups fostering networking opportunities within the industry.

**LANGUAGES**

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- English (Native)
- Spanish (Proficient)

**ADDITIONAL INFORMATION**

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**Work Status** : Authorized to work in United States. No sponsorship required.

**REFERENCES**

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AVAILABLE ON REQUEST